
Statement of Community Involvement

South West London and St
George's Mental Health
NHS Trust
Barnes Hospital

October 2018

Contents

1.0	EXECUTIVE SUMMARY	2
2.0	BACKGROUND.....	3
2.1	Site background.....	3
2.2	Relevant policy.....	3
3.0	STAKEHOLDERS AND CONSULTEES	5
3.1	Stakeholders	5
4.0	METHODOLOGY	6
4.1	Consultation overview	6
4.2	Consultation.....	7
5.0	CONSULTATION FEEDBACK – NOVEMBER & DECEMBER 2017.....	14
6.0	CONSULTATION FEEDBACK – SEPTEMBER 2018.....	17
7.0	RESPONSE TO FEEDBACK	24
8.0	FURTHER CONSULTATION.....	26
9.0	CONCLUSION	26
10.0	APPENDIX	27

1.0 EXECUTIVE SUMMARY

This Statement of Community Involvement (SCI) sets out a summary of the stakeholder engagement and community consultation undertaken by South West London and St George's Mental Health NHS Trust (The Trust), as the applicant, during the pre-application stage prior to the submission of this outline planning application.

The consultation process has reflected The Trust's commitment to transparency with the local community and stakeholders at every stage. This has enabled stakeholders to engage with the proposals at the earliest possible opportunity and meet with senior members of the project team throughout the process, as well as maximising the opportunity for engagement with the wider community.

The consultation process has provided an inclusive platform for discussion and debate, with approximately **20 hours of direct engagement with stakeholders, groups and residents.**

This consultation has included:

- Individual meetings with local groups and stakeholders;
- Community newsletters delivered to more than 2,000 households;
- Updates to the dedicated Barnes and Richmond Estate Modernisation Programme section on the Trust's website
- Three-day public exhibition in November and December 2017;
- Two-day public exhibition in September 2018; and
- Online and paper questionnaires to encourage responses.

As a result, the submitted application has been informed by feedback from 169 questionnaire responses, five separate public consultation events, and meetings with community groups, councillors and other stakeholders during 2017 and 2018.

The Trust and its project team have aimed to directly respond to community feedback throughout the two-stage consultation process, resulting in a number of changes to the scheme prior to submission of an outline planning application. This is detailed further in **Section 7.**

2.0 BACKGROUND

2.1 Site background

First opened as Barnes Isolation Hospital in 1889, Barnes Hospital become part of the NHS in 1948 and is now managed by The Trust.

Mental health inpatient facilities services have not been provided at Barnes Hospital since 2013 and the site is significantly underused, with only 25% of the site currently in use to provide healthcare services.

The remaining buildings are vacant and unsuitable for modern mental healthcare facilities. Whilst The Trust has added security to the site, with the buildings being vacant, they unfortunately continue to be the target for vandalism and anti-social behaviour. The associated costs mean that the Trust has allocated funding on floor space which is surplus to its requirements and would be better devoted towards patient care services.

Site: Barnes Hospital

Location: Barnes Hospital, South Worple Way, Barnes SW14 8SU

Applicant: South West London and St George's Mental Health NHS Trust

Application proposal:

Outline planning permission for the demolition and comprehensive redevelopment (phased development) of land at Barnes Hospital to provide a mixed use development comprising a health centre (Use Class D1), a Special Educational Needs (SEN) School (Use Class D1), up to 80 new build residential units (Use class C3), the conversion of two of the retained BTMs for use for up 3no. residential units (Use Class C3), the conversion of one BTM for medical use (Use Class D1), car parking, landscaping and associated works. All matters reserved save for the full details submitted in relation to access points at the site boundaries.



2.2 Relevant policy

In preparing our consultation strategy, we considered the relevant provisions of the Localism Act 2011, the National Planning Policy Framework (NPPF), LB Richmond Upon Thames' Local Plan published in 2018 and LB Richmond upon Thames' own Statement of Community Involvement (SCI), originally published in 2006 and revised 2016.

The NPPF sets out the Government's planning policies for England and how these are expected to be applied. It sets out the Government's requirements for the planning system only to the extent that it is relevant, proportionate and necessary to do so. It provides a framework within which local people and their accountable councils can produce their own distinctive local and neighbourhood plans, which reflect the needs and priorities of their communities.

The purpose of the planning system is to contribute to the achievement of sustainable development. The NPPF and related documents encourage organisations making development proposals to engage local communities from an early stage.

In particular, paragraphs 39, 40 and 41 express this desire:

[39] "Early engagement has significant potential to improve the efficiency and effectiveness of the planning application system for all parties. Good quality pre-application discussion enables better coordination between public and private resources and improved outcomes for the community."

[40] "Local planning authorities have a key role to play in encouraging other parties to take maximum advantage of the pre-application stage. They cannot require that a developer engages with them before submitting a planning application, but they should encourage take-up of any pre-application services they offer. They should also, where they think this would be beneficial, encourage any applicants who are not already required to do so by law to engage with the local community and, where relevant, with statutory and non-statutory consultees, before submitting their applications."

[41] "The more issues that can be resolved at pre-application stage, including the need to deliver improvements in infrastructure and affordable housing, the greater the benefits. For their role in the planning system to be effective and positive, statutory planning consultees will need to take the same early, pro-active approach, and provide advice in a timely manner throughout the development process. This assists local planning authorities in issuing timely decisions, helping to ensure that applicants do not experience unnecessary delays and costs."

In particular, we have followed Section 8 of London Borough of Richmond upon Thames' Statement of Community Involvement which addresses pre-application consultation by developers and states that *"the Council encourages pre-application discussions and community involvement from the outset."* We have sought community involvement in the scheme from the earliest possible stage and have used a number of methods, including website updates and public exhibitions, to ensure that local residents and stakeholders have the opportunity to register their views on the proposals.

3.0 STAKEHOLDERS AND CONSULTEES

3.1 Stakeholders

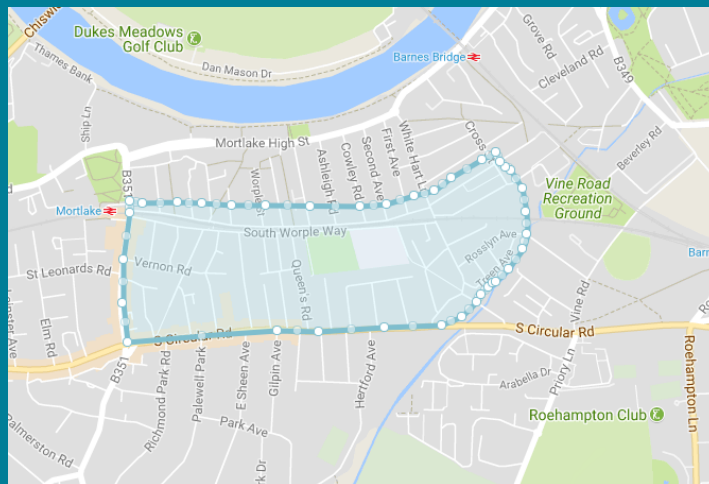
Political stakeholders

- Ward members for Mortlake and Barnes Common, LB Richmond upon Thames
- Neighbouring ward members for East Sheen, LB Richmond upon Thames
- Leader and relevant Cabinet Members, LB Richmond upon Thames
- MP for Richmond Park

Community stakeholders

- Friends of Barnes Hospital
- Neighbours of Barnes Hospital
- Mortlake with East Sheen Society
- Barnes Community Association
- Barnes and Mortlake History Society
- Healthwatch Richmond
- Richmond Fellowship for Community Mental Health

Consultation area



This map illustrates the distribution boundary for newsletters by Royal Mail (carried out by Sharpcat), which was agreed in advance with Council officers.

4.0 METHODOLOGY

Cascade's consultation methodology followed best practice within the industry and ensured the consultation was informative and that attendees were able to feed back at appropriate stages. The consultation sought to:

1. Inform residents about the outline proposals for the site, and gather feedback;
2. Speak to local stakeholders and residents in advance of submitting an application to understand what the issues were likely to be and identify their concerns, thereby allowing for amendments to be made to the scheme prior to the design being finalised;
3. Identify any specific issues regarding the application; and
4. Identify residents' views on the benefits of the proposals.

4.1 Consultation overview

The table below sets out the engagement included as part of the two-stage pre-application consultation, with an overview of those events included later in this report.

Engagement	Date
Briefing with the Friends of Barnes Hospital	16/10/17
Newsletter/invitation to first public exhibition	30/10/17
Initial public exhibition	10/11/17, 13/11/17 & 07/12/17
Update letter to residents and stakeholders following the initial consultation	16/04/18
Briefing with Councillor Penelope Frost (Cabinet Member for Children's Services and Schools)	12/09/18
Newsletter/invitation to second public exhibition	13/09/18
E-newsletter sent to mailing list	13/09/18
Briefing with Zac Goldsmith MP (MP for Richmond Park)	21/09/18
Second public exhibition	27/09/18 & 29/09/18
Post-exhibition e-newsletter sent to mailing list	01/10/18
Updates to project webpage	01/10/18

4.2 Consultation

Exhibition newsletter one – October 2017

Invitation newsletters (see Appendix 2) were issued via 1st Class Royal Mail by London Letterbox on Monday 30 October 2017 to 2,097 local households and businesses surrounding the hospital site outlining initial proposals for the site and inviting recipients to attend the first public exhibition to find out more about the proposals and to meet members of the project team.

The newsletters were issued by post to ensure they were directly received by local residents and businesses. A tagline that read "*Important information regarding the Barnes Hospital site*" was printed on the envelopes to help to ensure recipients recognised the envelopes.

The newsletter contained contact details including an email address and Freephone information line number for anyone who had any questions or were unable to attend the public exhibition. The dedicated project website was also publicised which included further information.

Unfortunately due to an issue with the Royal Mail, the newsletter publicising the consultation was not delivered with the intended two weeks' notice. Upon being made aware of this issue, a further distribution of the newsletter was carried out but many households did not receive adequate notice.

Consequently, an additional day was held in order to ensure as many local residents can view the plans in person and give their feedback. This was held on **Thursday 7 December** and a letter was sent out inviting residents on **Tuesday 21 November**.

Stakeholders also received a letter (see Appendix 1) inviting them to meet with the project team in advance of the public exhibition.

E-newsletter – November 2017

Following the first two days of the public exhibition and being made aware of the Royal Mail issues we sent out an electronic newsletter inviting 109 subscribers to the additional exhibition date.

The e-newsletter was sent via Mailchimp on Wednesday 29 November 2017 and was opened by 52 recipients (62.7% of recipients).



E-newsletter (November 2017)

Public exhibition – November/December 2017

An initial public exhibition was held on **Friday 10 November 2017** and **Monday 13 November 2017**. An additional day was added and the same public exhibition was held on **Thursday 7 December 2017**. The first public exhibition was held at Garden House, Barnes Hospital, South Worple Way, SW14 8SU.

During this three-day public exhibition, approx. **270** residents, stakeholders and other interested parties attended, including:

- Representatives of the Friends of Barnes Hospital
- Councillor Paul Avon (Mortlake and Barnes Common ward councillor, Conservative)
- Councillor Paul Hodgins (Leader of LB Richmond upon Thames 2017-18, Conservative)
- Zac Goldsmith MP (MP for Richmond Park, Conservative)
- Sarah Olney (MP for Richmond Park 2016-17, Liberal Democrat)

Information regarding the background of the site and the initial proposals (see **Appendix 3**) were displayed alongside a sign-in book, copies of a questionnaire and freepost envelopes. A model displaying the initial proposed layout was also on display. Key members of the project team were on hand to answer any questions and talk attendees through the proposals.

Following the first public exhibition, all feedback received was reviewed and subsequent further meetings were held with stakeholders.

See **Section 5** for a summary of feedback received at the first public exhibition.



Attendees at the public exhibition in November 2017

Exhibition newsletter – September 2018

In order to raise awareness of the next stage of consultation, a two page invitation (see **Appendix 6**) was issued to the same distribution area of approximately 2,097 local households and businesses surrounding the hospital site with the same tagline printed on the envelopes as the first newsletters. The distribution was carried out by Sharpcat (using Royal Mail 1st class) on Thursday 13 September to provide two weeks' notice of the events. Stakeholders also received a letter (see **Appendix 5**) inviting them to meet with the project team in advance of the public exhibition.

The newsletter included a reminder of the 2017 consultation and detailed information on the upcoming public exhibition, as well as a map of the local area showing the venue.

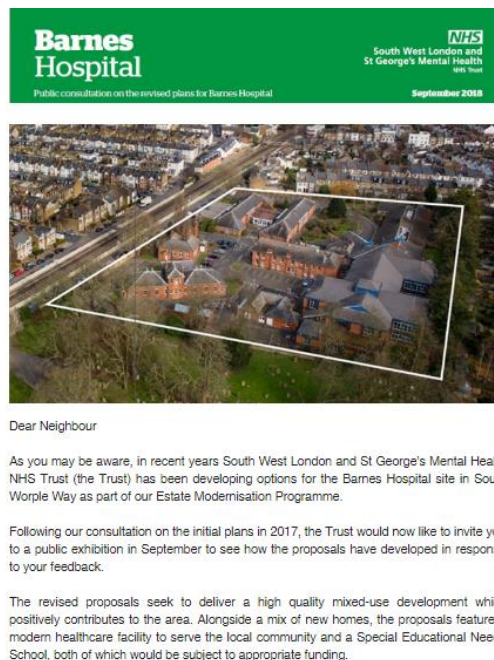
Copies of the newsletter were also issued to community and political stakeholders outlined in **Section 3** of the report.

An A4 poster promoting details of the two day public exhibition and opening times was also printed and distributed to the Friends of Barnes of Hospital, as well as being placed around the hospital site.

E-newsletter – September 2018

The newsletter was also issued electronically to a list of 180 subscribers including residents, local groups and stakeholders who signed up to receive updates following the first public exhibition in 2017.

This e-newsletter was sent via Mailchimp on Thursday 13 September and opened by 49 (53.8% of recipients).



E-newsletter update – September 2018

Public exhibition - September 2018

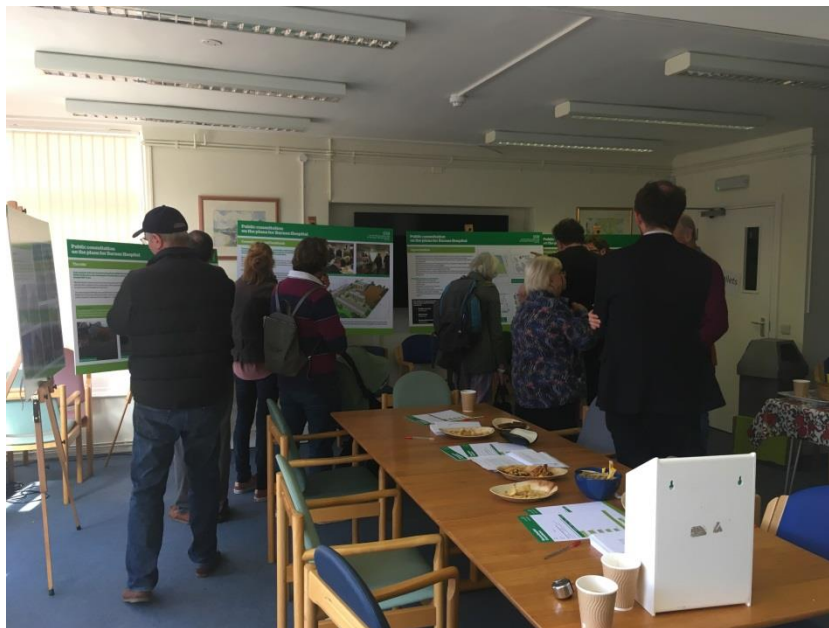
The public exhibition was held on **Thursday 27 September** between 4pm and 8pm and **Saturday 29 September** between 10am to 2pm. The second public exhibition was held again at Garden House, Barnes Hospital, South Worple Way, SW14 8SU.

During the second public exhibition, **95** residents, stakeholders and other interested parties attended, including:

- Representatives of the Friends of Barnes Hospital
- Near neighbours on South Worple Avenue and Grosvenor Avenue

Information regarding the background of the site, how the project team had evolved the proposals in response to feedback received and the updated proposals was displayed at the public exhibition (see **Appendix 7**).

Key members of the project team, including the Trust, the architect, the planning consultant and the transport consultant were on hand to answer any questions and talk attendees through the proposals. In addition, a sign-in book and copies of a second questionnaire and Freepost envelopes were available.



Second public exhibition in September 2018

Questionnaires were available at the first and second public consultations (see **Appendix 4 and 8**) and were constructed to provide the project team with a clear understanding of respondents' views as well as providing open-ended questions for respondents to provide any wider feedback.

The first public exhibition questionnaire asked questions relating to the initial proposals for the Barnes Hospital site and was also used to collect contact details to allow the team to keep attendees informed as the proposals evolved. The second public exhibition questionnaire was constructed to collect feedback on the revised proposals, which had been shaped in response to community feedback.

Attendees at both public exhibitions were encouraged to complete the questionnaire on the day but Freepost envelopes were also provided to allow attendees to complete a feedback form and return later. Both questionnaires were also made available online at the dedicated Barnes and Richmond Estate Modernisation programme webpage.

A summary of the feedback received via the questionnaire can be found in **Sections 5 and 6** of this report.

Post-exhibition update – October 2018

In October 2018 a further e-newsletter was issued to the mailing list and those attendees who subscribed for project updates via email. The e-newsletter included a copy of the public exhibition boards for residents to review, as well as a link to the consultation questionnaire via Survey Monkey.

This e-newsletter was sent via Mailchimp on Monday 1 October and opened by 71 recipients (53.8% of recipients).



Dear Neighbour

We would like to thank you for taking the time to attend our two-day public exhibition on Thursday 27 and Saturday 29 September to view the revised plans for the Barnes Hospital site.

South West London and St George's Mental Health NHS Trust is fully committed to working with our neighbours and stakeholders as the plans progress and we are grateful for the comments and feedback we have received to date.

E-newsletter update – October 2018

5.0 CONSULTATION FEEDBACK – NOVEMBER & DECEMBER 2017

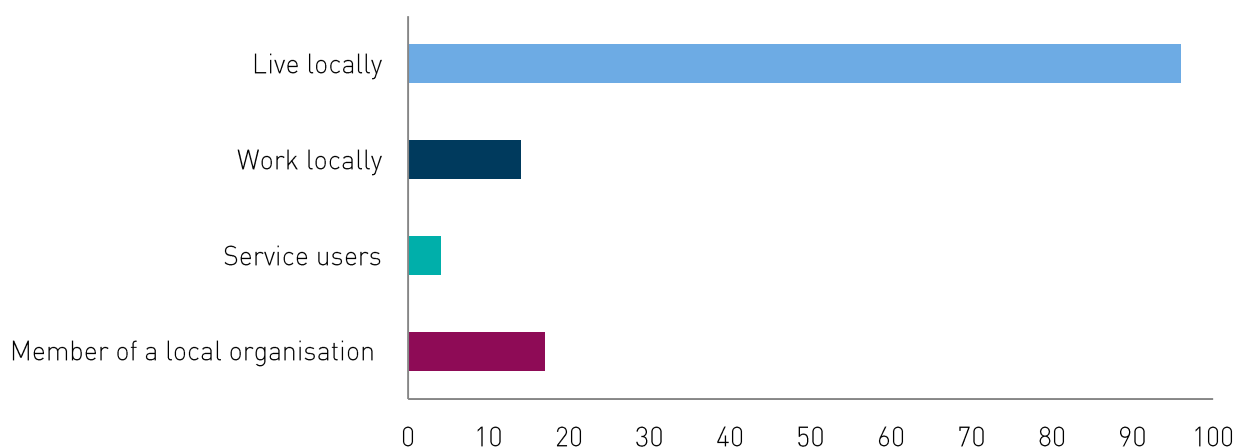
139 completed feedback forms were received during the initial consultation in 2017. The summary relates to the feedback forms received at the public exhibition and received via Freepost to date.

Breakdown of responses

Please indicate which of the following apply to you:

(Answered: 137 / Skipped: 2) Respondents could answer more than one answer.

- Live locally: 96% (132)
- Work locally: 14% (19)
- Service user: 4% (5)
- Are a member of a local organisation: 17% (24)
 - Friends of Barnes Hospital
 - Mortlake with East Sheen Society
 - Barnes Community Association



Please rank the following aspects of the proposals (1 not very important – 5 very important)

(Answered: 136 / Skipped: 3)

	1	2	3	4	5
Retention of mental healthcare services and new facilities	14% (19)	6% (8)	19% (25)	11% (15)	50% (66)
New homes	21% (28)	18% (24)	27% (35)	19% (25)	15% (19)

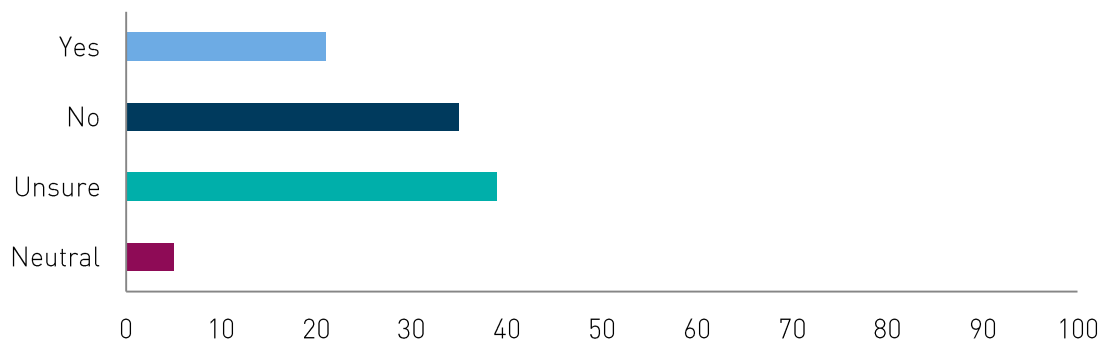
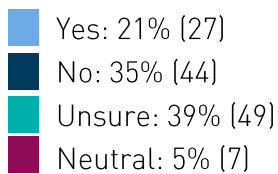
	1	2	3	4	5
Land to deliver social and community uses	7% (9)	11% (14)	21% (27)	27% (35)	34% (44)
Highways and access	8% (10)	1% (1)	7% (9)	12% (16)	72% (94)
Promotion of sustainable travel	10% (12)	9% (11)	13% (15)	17% (20)	51% (57)

Other:

Comments	Frequency
Impact on local transport infrastructure	13
Provision of affordable homes	7
Provision of a school	4
Potential impact on residential amenity	4
Negative comments regarding the principle of the development	4
Impact on the NHS and the medical needs of local people	2
Inclusion of a public area	1

Do you support the outline plans for the future development of Barnes Hospital?

(Answered: 127 / Skipped: 12) Respondents could answer more than one answer.



Please explain the reason for your answer:

Supportive or positive comments	Frequency
General supportive feedback or comments Examples - <i>'In principle, I am very in favour of developing this site, providing much-needed housing and school places.'</i> - <i>'I fully support the combined use within the site and find the placing of housing versus healthcare provision and percentage ratio very sensible.'</i>	7
Support for the retention of the mental health facilities Example - <i>'Glad some health facilities remaining.'</i>	6
Provision of new homes in Barnes Example - <i>'I am for housing.'</i>	5
Potential inclusion of a school on part of the site	2

Negative comments or concerns	Frequency
Potential impact on the local transport system and the access routes to the site Examples - <i>'The access to this proposed development is not adequate for what would be a large increase in traffic.'</i> - <i>'Main concern is traffic and access – railway crossing already causes big problems and delays.'</i>	56
Concerns regarding the scale of the proposed development Example - <i>'The current massing shows over-development of the site compared to the existing buildings.'</i>	10
The consultation process and the unknown plans for the second section Example - <i>'The absence of a final indication of proposals for the remainder of the site – education or residential makes it impossible to assess this application.'</i>	10
Desire for an increase in affordable housing	6
Negative comments relating to the general principles of the proposals	6
Concerns regarding the potential inclusion of a school in the proposals	5
Negative comments regarding the proposed design influences	3
Concerns about the potential impact during the construction period	2

6.0 CONSULTATION FEEDBACK – SEPTEMBER 2018

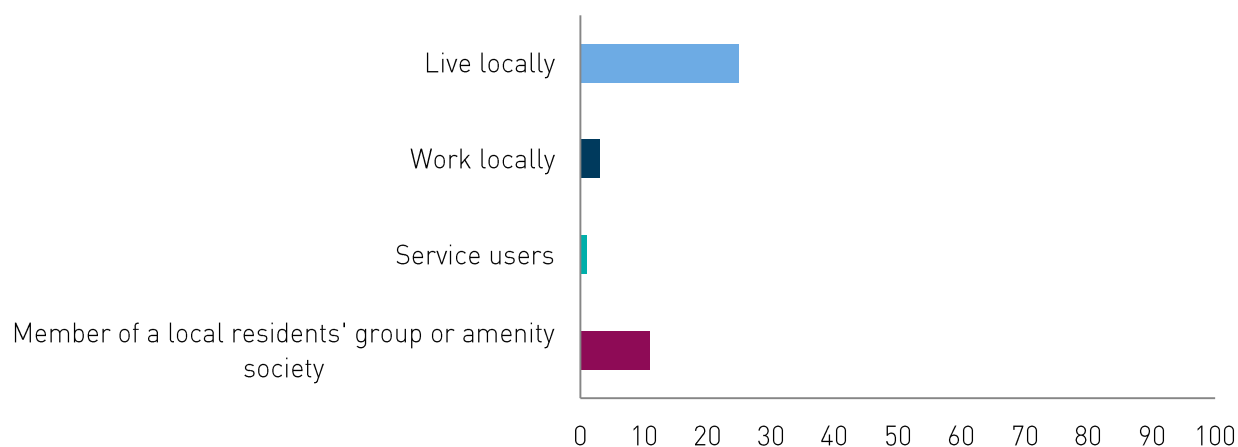
30 completed feedback forms were received during the second stage of public consultation in September 2018. The summary relates to the feedback forms received at the public exhibition and received via Freepost to date.

Breakdown of responses

Please indicate which of the following apply to you:

(Answered: 28 / Skipped: 2) Respondents could answer more than one answer.

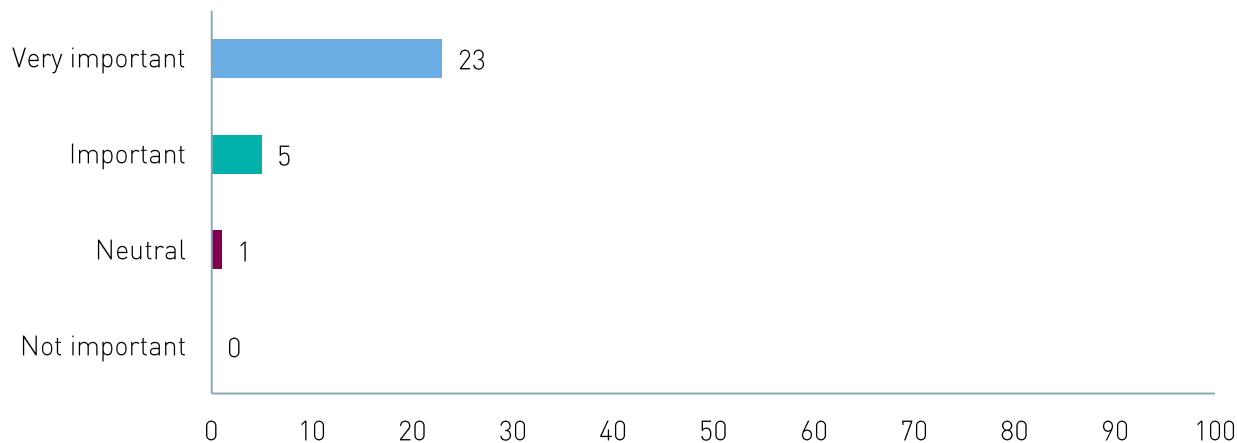
- Live locally: 89% (25)
- Work locally: 11% (3)
- Service user: 4% (1)
- Are a member of a local residents' group or amenity society: 39% (11)
 - Friends of Barnes Hospital
 - Mortlake with East Sheen Society
 - Barnes Community Association
 - Love Your Mortlake



Please indicate your level of level of interest in the following aspects of the proposals:
Delivering modern world-class mental health services for Richmond residents

(Answered: 29 / Skipped: 1)

- Very important: 79% (23)
- Important: 17% (5)
- Neutral: 3% (1)
- Not important: 0% (0)



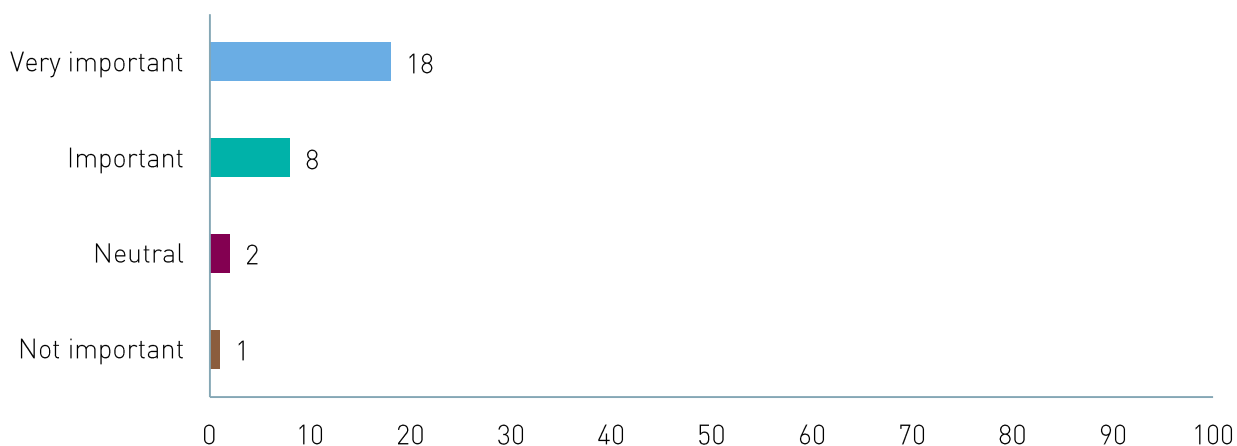
Please explain the reason for your answer:

Comments	Frequency
Insufficient existing mental health provision locally	10
Identified need for improved mental health provision locally	6
Increasing number of potential users in the borough	4
Site must be retained for mental healthcare use	3
Mental health needs to be treated on par with physical health	1
Inadequate mental healthcare provision in this part of the borough	1

Please indicate your level of level of interest in the following aspects of the proposals: A new integrated community healthcare facility to serve residents in the borough of Richmond

(Answered: 26 / Skipped: 1)

- Very important: 62% (17)
- Important: 28% (7)
- Neutral: 7% (1)
- Not important: 3% (1)



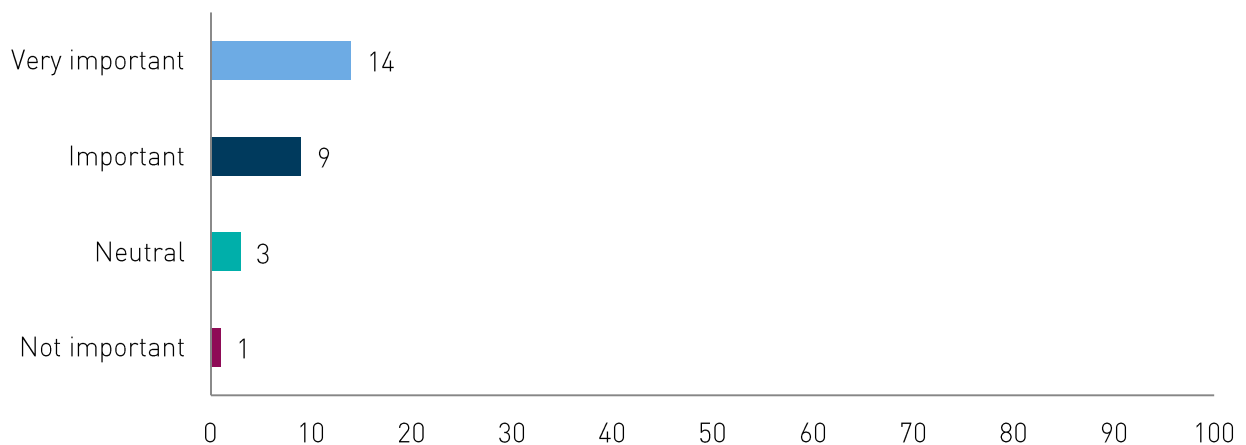
Please explain the reason for your answer:

Comments	Frequency
Identified need for improved mental health provision locally	7
Will reduce the strain on local GP practices	3
Insufficient mental health provision in this part of the borough	1
Integrated approach to tackling mental health is required	1
Flexible and adaptable facilities needed	1
Adequate number of GP practices locally	1
Growing need given future residential development in the pipeline (e.g. Stag Brewery)	1

Please indicate your level of level of interest in the following aspects of the proposals:
New homes including much needed affordable housing

(Answered: 27 / Skipped: 3)

- Very important: 52% (14)
- Important: 33% (9)
- Neutral: 11% (3)
- Not important: 4% (1)



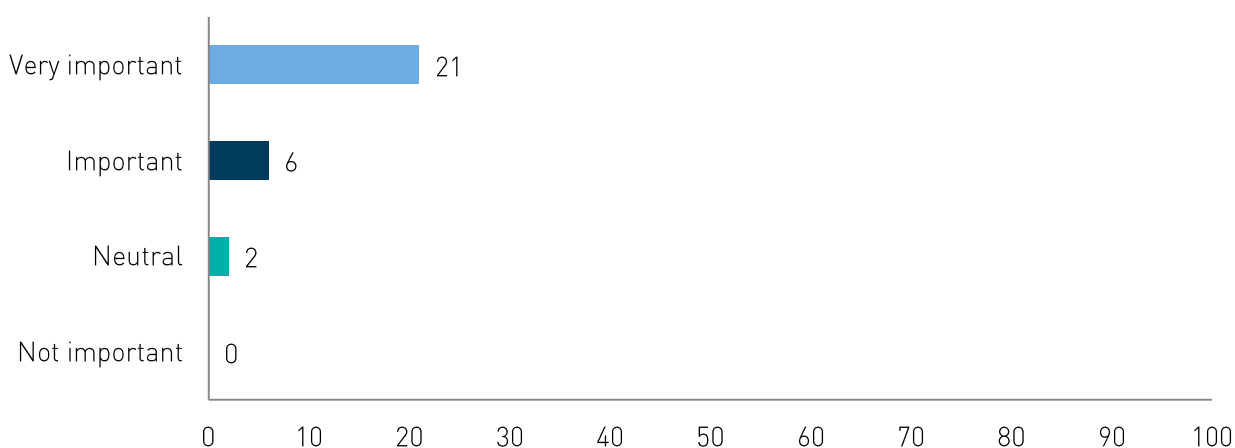
Please explain the reason for your answer:

Comments	Frequency
Identified need for affordable housing in the borough	7
Richmond has some of the highest property prices in the capital	3
Incorporate more social housing on site	3
Further information needed on exact affordable housing offer	2
Overdevelopment	2
Proposals are of a high-quality design	1
Young people will be encouraged to remain in the borough	1
Good to see a brownfield site being utilised	1
Prefer to see sheltered housing being provided	1
Impact on existing infrastructure (specific reference to highways)	1
Prefer to see 100% affordable housing on site	1
Construction management	1
Low delivery of affordable homes in Barnes and Mortlake	1
Would like to see a different mix of units proposed	1

Please indicate your level of level of interest in the following aspects of the proposals:
Regeneration of disused land which currently attracts antisocial behaviour

(Answered: 29 / Skipped: 1)

- Very important: 72% (21)
- Important: 21% (6)
- Neutral: 7% (2)
- Not important: 0% (0)



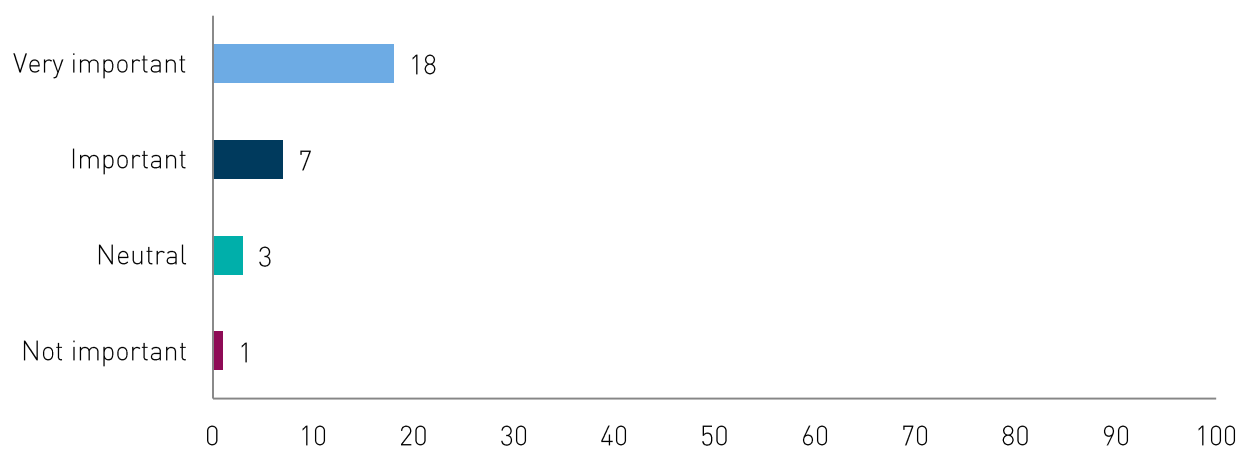
Please explain the reason for your answer:

Comments	Frequency
Positive to see proposals being brought forward for the site	5
Prefer to see brownfield sites rather than the greenbelt being utilised	2
Will reduce vandalism	2
Not aware of antisocial behaviour	2
Positive impact on the conservation area	1
Site has been empty for too long	1
Site currently attracts crime	1

Please indicate your level of level of interest in the following aspects of the proposals:
Provision of new Special Educational Needs School

(Answered: 29 / Skipped: 1)

- Very important: 62% (18)
- Important: 24% (7)
- Neutral: 10% (3)
- Not important: 3% (1)



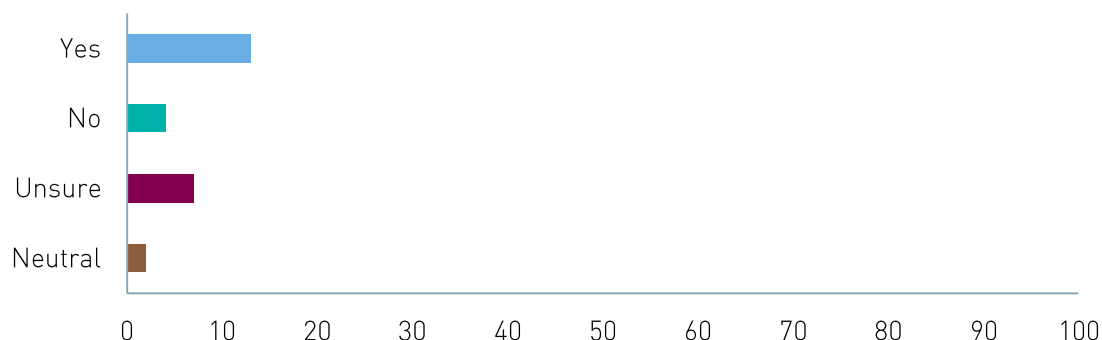
Please explain the reason for your answer:

Supportive or positive comments	Frequency
Identified need for new SEN School in the borough	14
Insufficient SEN provision in the borough	4
Not aware of local educational needs	3

Do you support the revised plans for Barnes Hospital?

(Answered: 26 / Skipped: 4)

- Yes: 50% (13)
- No: 13% (4)
- Unsure: 27% (7)
- Neutral: 8% (2)



Please explain the reason for your answer:

Supportive or positive comments	Frequency
General supportive feedback or comments Examples <ul style="list-style-type: none"> - "A great improvement on before." - "I thought the proposed new scheme was very well thought through as would fit in well with the existing environment." - "Very exciting." - "Like that it is not developed solely for residential, but includes community uses." - "I am pleased that there will be a healthcare facility and a special needs school on site." 	8
Provision of much needed homes in Barnes Examples <ul style="list-style-type: none"> - "Looks promising. Improvement on the last set of plans. Needs are urgent with an ageing population. Help for younger families to get on the property ladder." 	3
Design Examples <ul style="list-style-type: none"> - "Lowering the buildings from 4 storeys to 2-3 is a good idea." - "Like the 'central garden element' both in design terms and as a community benefit." - "Much improved on the last set of plans. I approve especially of the central garden square." 	4
Support for the retention of mental healthcare facilities Examples <ul style="list-style-type: none"> - "Like that some health use will be retained, particularly as it relates to mental health." 	1

Negative comments or concerns	Frequency
<p>Potential impact on the local transport system and the access routes to the site</p> <p>Examples</p> <ul style="list-style-type: none"> - <i>"I have some misgivings about the impact of the increased motor traffic that will be generated."</i> - <i>"Still concerned about traffic down South Worple Road. Think the council should get rid of the 'no left turn' sign to ease the flow. It is easier to turn left to turn right and everybody turns right and then turns around – madness!"</i> - <i>"I am a bit concerned with the access to the site through South Worple Road is very narrow. Perhaps some part of the site could be used to widen the road. At least in the part in front of the site."</i> 	11
<p>Concerns regarding the type of housing proposed on site</p> <p>Examples</p> <ul style="list-style-type: none"> - <i>"Would have liked to see the plans for social housing or sheltered housing – both very much need in this area."</i> - <i>"It is good to see that affordable housing is now offered (but part of that should be social housing)."</i> 	3
Overdevelopment	1
Construction management	1

7.0 RESPONSE TO FEEDBACK

The Trust and its project team have considered the feedback received to date. The feedback and comments received during the pre-application consultation have directly influenced the layout of the scheme and helped to refine the plans ahead of submission.

Following the first round of public consultation a number of revisions were made to the scheme, which was presented in September 2018.

- Introduction of a new design approach, led by a Garden Square typology
- A new palette of materials which draw inspiration from the local vernacular
- Incorporating the outline plans for the Special Educational Needs school to present a holistic plan
- Retaining the majority of existing trees around the site boundaries.

As highlighted in the community feedback submitted via the exhibition invitation newsletter and exhibition questionnaires, the key areas of interest were identified as:

- Impact on access and local highways
- Design and architecture
- Massing and layout
- Incorporation of Special Educational Needs School
- Impact on local infrastructure.

Access and highways

An aspect frequently raised by respondents was access to the site and the potential impact of additional traffic on surrounding roads, with particular emphasis towards South Worple Way.

As the scheme has evolved, the project team has devoted considerable attention to ensure that the plans do not have a detrimental impact on the local highways. Importantly, local car parking provision will not be affected as new residents will not be issued with parking permits and will not be allowed to park in the local Controlled Parking Zones.

The Trust's appointed transport consultants, Motion, have undertaken an assessment of the potential changes in the number and types of vehicle movements. This analysis shows that when compared to when the site was fully occupied as a hospital, the current plans would likely result in a reduction in vehicle trips during both the morning and evening peak periods.

The incorporation of a Special Educational Needs School will also contribute to fewer trips to and from the site as this by virtue would necessitate the need to roll out a school bus service and thereby remove individual trips by parents.

For further information in relation to transport and highways, please see the submitted Transport Assessment prepared by Motion.

Design and architecture

Respondents expressed interest in a high-quality and well-designed development. The Trust is committed to providing a high-quality scheme for this site.

Following the initial consultation in 2017, award-winning architects Squire and Partners were appointed to produce a revised scheme which draws design inspiration and cues from neighbouring buildings and architecture. The principal materials for the buildings will be traditional materials, including brickwork and slate roofs for the majority of the scheme. This is presented in the Design and Access Statement and will be subject to Reserved Matters applications.

Massing and layout

As the proposals have evolved the massing and layout of the site has changed in response to feedback received. Originally the proposed public realm/green spaces were broken up into a network of smaller spaces.

The Trust and its project team responded to feedback by amending the proposed buildings to provide a large central garden square within the site for residents to use. This change has also allowed for the retention of buildings of townscape merit fronting the site on South Worple Way.

Incorporation of a Special Educational Needs School

Respondents on the whole were pleased to see that the land designated for social and community uses presented at the first round of public consultation had evolved into the site for a new Special Educational Needs (SEN) school.

The site has been recognised by the London Borough of Richmond upon Thames for the incorporation of a SEN school. Located at the southern end of the site, the outline planning application will deliver a new SEN school for up to 90 pupils.

Parameter plans for the massing have been configured to minimise the potential noise impact for immediate neighbours.

Impact on local infrastructure

Another frequent comment during the consultation related to the effects of the proposed development on infrastructure and public services in Barnes.

As part of the planning application process, the Trust would enter into a legal agreement which would secure financial contributions towards local infrastructure and services in the form of Section 106 payments. The nature and amount of these contributions will be subject to discussion with the London Borough of Richmond upon Thames, but could include payments to improve local infrastructure, including highways and public transport.

The proposed masterplan for Barnes Hospital will deliver opportunities to improve existing school and mental healthcare provision in the borough, to ensure that development is sustainable and respects the needs and interests of the local community.

8.0 FURTHER CONSULTATION

Following both stages of public consultation in November 2017 and September 2018, all information displayed at the events has been made available on the Trust's website. The website will continue to be updated to include the most up-to-date plans and we will keep residents informed about our progress.

The Trust and its project team will continue to communicate with all stakeholders and keep them informed of the progress of the application through ad hoc updates and newsletters. Cascade will continue to coordinate communications on behalf of the Trust to ensure the community is appropriately informed as the wider development is brought forward.

9.0 CONCLUSION

The Trust has carried out a comprehensive public consultation with the local community and its stakeholders. Through the numerous meetings, presentations and public exhibitions – totaling more than 20 hours – the project team has received valuable feedback which has helped the proposed scheme evolve in a way that reflects the community's aspirations for the Barnes Hospital site.

Respondents were largely supportive of the outline planning application for Barnes Hospital. The majority of verbal and written comments received were in relation to the wider Estate Modernisation Programme and the impact it will have on local amenities and transport infrastructure, most prominently ensuring that residents will have uncompromised access to South Worple Avenue throughout construction works.

50% of respondents supported the revised plans for Barnes Hospital presented at the second round of public consultation, compared to 21% who expressed support for the initial outline plans for the site at the first round of public consultation undertaken in late 2017. Overall respondents recognised the site's potential to address a range of identified local education, healthcare and housing needs whilst being designed in a sensitive and considerate way.

The outline plans have been improved through regular, consistent and constructive feedback from officers, residents and key stakeholders. The project team has taken on board comments received at each stage of the public consultation, and incorporated changes to the plans where possible. This has included the retention of the buildings of townscape merit along South Worple Way, improvements to the public realm strategy and a reduction in height of the residential element of the scheme.

The Trust is committed to continuing consultation with all members of the community and other stakeholders and will be providing updates through newsletters, updates to the project webpage and ongoing meetings where appropriate.

10.0 APPENDIX

- Appendix 1 – Letters to stakeholders in advance of exhibition one
- Appendix 2 – Newsletter invitation to exhibition one
- Appendix 3 – Information boards displayed at exhibition one
- Appendix 4 – Exhibition one questionnaire - November 2017
- Appendix 5 – Letters to stakeholders in advance of exhibition two
- Appendix 6 – Newsletter invitation to exhibition two
- Appendix 7 – Information boards displayed at exhibition two
- Appendix 8 – Exhibition two questionnaire – September 2018

Appendix 1 – Letters to stakeholders in advance of exhibition one

BY EMAIL

[DATE]

Dear [SALUTATION]

Update on the future of Barnes Hospital – October 2017

As you may be aware, over the last few years South West London and St George's Mental Health NHS Trust (the Trust) have been developing options for our Barnes Hospital site as part of our Estate Modernisation Programme.

Earlier this year the Trust carried out an initial stage of marketing to help us understand the potential options for the Barnes Hospital site and inform our next steps. As we look ahead to the next stage in the process, we would be grateful for the opportunity to meet with you and provide you with an update.

Mental health inpatient services have not been provided at Barnes Hospital since 2013 and the site is significantly underused, with only 25% of the site currently in use to provide healthcare services. The remaining buildings are not fit for purpose as their condition and design make them unsuitable for modern mental healthcare services, and the fact that they are no longer used has unfortunately made them a target for vandalism and anti-social behaviour.

Going forward, the Trust will retain Garden House and this building will be used to deliver modern mental health outpatient services. Staff and service levels will not be reduced as a result of the Estate Modernisation Programme and we are working closely with the Richmond Clinical Commissioning Group to develop the services which will be delivered in the borough.

We fully appreciate the high level of local interest surrounding the development of this site and, with this in mind, we will be consulting with local residents in the coming weeks to ensure they have the opportunity to view the plans and give their feedback.

We have informally consulted with and will continue to work with the London Borough of Richmond upon Thames, the Friends of Barnes Hospital, the Richmond GP Federation and other key partners to develop the future vision for this site.

If you would like to arrange a meeting with the project team, please contact Sam Wilson at Cascade Communications, who are assisting us with our community consultation, on 020 7871 3565 or by email at swilson@cascadepr.co.uk, to arrange a mutually convenient meeting.

Please do not hesitate to contact me if you need more information in the meantime.

Yours sincerely,

[SIGNATURE]

Matthew Neal

Estate Modernisation Programme Director

Appendix 2 – Newsletter invitation to exhibition one

Public consultation on the plans for Barnes Hospital

November 2017



South West London and
St George's Mental Health
NHS Trust

Dear Neighbour

As you may be aware, over the last few years South West London and St George's Mental Health NHS Trust (the Trust) have been exploring options for our Barnes Hospital site as part of our Estate Modernisation Programme.

Following an initial stage of marketing to inform our options for the site, the Trust has been working with CPMG Architects to develop a vision for the site which could deliver new homes alongside improved healthcare facilities and provide land for a new school.

Before the plans progress any further, we would like to invite the community to view the plans at this early stage. The exhibition will be held on Friday 10 and Monday 13 November 2017 at Barnes Hospital and full details can be found overleaf.

The Trust is committed to working with the community, the Friends of Barnes Hospital and local stakeholders as the plans progress.

Representatives of the Trust will be in attendance to discuss your views on the plans and the Friends of Barnes Hospital have also kindly offered to be on hand to support the Trust team with feedback and comments. We hope you are able to attend and look forward to meeting you.



Background

Mental health inpatient services have not been provided at Barnes Hospital since 2013 and the site is significantly underused. Only 25% of the site is currently used to provide healthcare services and the remaining buildings are disused.

Importantly, the Trust will be retaining a presence on site to deliver modern mental health outpatient services. Staff and service levels will not be reduced as a result of the Estate Modernisation Programme and we are working closely with the Richmond Clinical Commissioning Group to develop the services which will be delivered in the borough.

The Estate Modernisation Programme will secure a multi-million pound investment to transform mental healthcare services in South West London and benefit the 1.1 million people we serve in the boroughs of Richmond, Wandsworth, Kingston, Merton and Sutton.

When?

Friday 10 and Monday 13 November from 4pm to 8pm

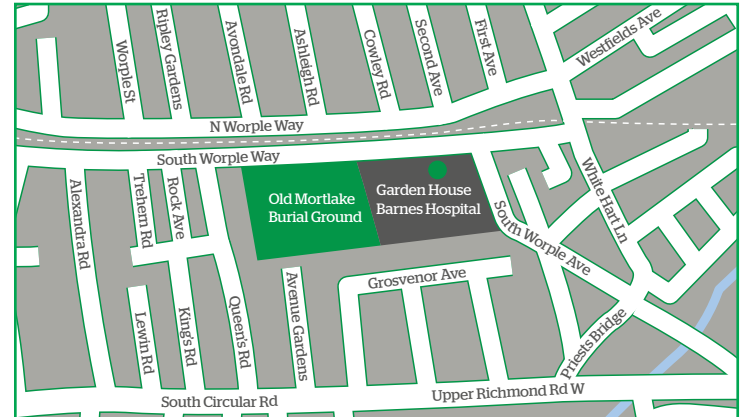
Where?

Garden House, Barnes Hospital, South Worple Way, Barnes, SW14 8SU

Any questions?

If you would like any further information on the Estate Modernisation Programme or Barnes Hospital, please visit www.swlstg-tr.nhs.uk/estate-modernisation, email regeneration@swlstg-tr.nhs.uk or call 020 7871 3565.

Delivered by



Appendix 3 – Information boards displayed at exhibition one

Public consultation on the plans for Barnes Hospital



South West London and
St George's Mental Health
NHS Trust

Welcome

South West London and St George's Mental Health NHS Trust (the Trust) welcomes you to our consultation event to showcase the initial plans for the Barnes Hospital site. In the last few years the Trust has been developing options for our Barnes Hospital site as part of our Estate Modernisation Programme (EMP). The EMP, which has been approved by our local authority partners, will modernise our built estate - replacing outdated buildings with state-of-the-art facilities - and will facilitate improved service delivery, particularly in terms of our community services.

As the leading provider of mental health services across south west London, we are committed to delivering the highest standards for the 1.1 million people we serve in the boroughs of Richmond, Wandsworth, Kingston, Merton and Sutton.

We have representatives here today from across our organisation and the EMP team. We hope we can answer your questions, whether it is about the future development of the Barnes Hospital site or the work we do across the five London boroughs we serve.

What is an outline planning application?

An outline planning application seeks to establish the principle of a proposed development. The detailed aspects of a scheme, specifically access, appearance, landscaping and layout in scale are called 'Reserved Matters'. It is possible to seek outline permission with all or just some of those matters reserved for future consideration.

Subject to outline permission being granted, we intend that a further community consultation would be held before 'Reserved Matters' submissions are made to the local planning authority.

“We hope we can answer your questions, whether it is about the future development of the Barnes Hospital site or the work we do across the five London boroughs we serve.”



Aerial view of the existing site

Public consultation on the plans for Barnes Hospital

Background

First opened as Barnes Isolation Hospital in 1889, Barnes Hospital joined the NHS in 1948 and is now being managed by South West London and St George's Mental Health NHS Trust.

Mental health inpatient services have not been provided at Barnes Hospital since 2013 and the site is significantly underused, with approximately 25% of the site currently in use to provide healthcare services.

The remaining buildings are unsuitable for modern mental healthcare services. Whilst the Trust has added security to the building, with the buildings being vacant, they unfortunately continue to be a target for vandalism and anti-social behaviour. The associated costs mean that we are having to spend money on floorspace that we don't need - money that we would much prefer to spend on patient care.

Did you know?

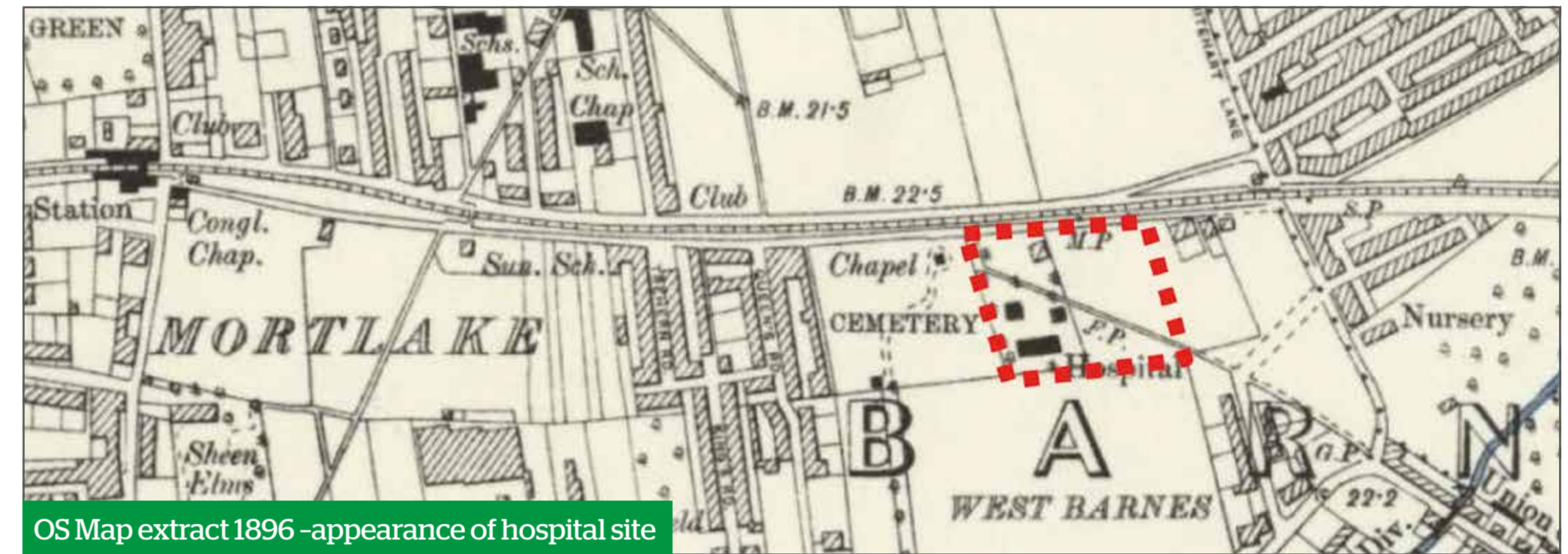
The Trust employs over 2,000 staff to provide care and treatment for approximately 20,000 people in South West London and beyond.



View of the existing site



View of the existing site



OS Map extract 1896 - appearance of hospital site



OS Map extract 1920 - expansion of hospital site



OS Map extract 1936 - expansion of hospital site

Public consultation on the plans for Barnes Hospital



South West London and
St George's Mental Health
NHS Trust

What is the Estate Modernisation Programme?

The EMP is an exciting programme which will revolutionise the way mental health services are delivered in south west London for generations to come and will also provide new facilities for our local communities.

We are working with local people and service users to transform mental health services in south west London through a multi-million pound investment in our services and facilities.

What does this mean for Barnes Hospital?

Earlier this year the Trust carried out an initial stage of marketing to help us to understand the potential options for the Barnes Hospital site and to inform our next steps.

We are now bringing forward outline plans for the site, which will maintain excellent mental healthcare services alongside new homes and community uses. We hope this will enable us to appoint a preferred bidder for the site, who will deliver excellent value for the NHS and allow us to reinvest all funds from the sale of the site into our services.

An update on Springfield and Tolworth Hospitals

In October we were delighted to announce the selection of Springfield and Tolworth Estate Partnership (STEP), a partnership between Kajima Partnerships and Sir Robert McAlpine Capital Ventures Ltd, as our preferred development partner to deliver the new hospitals at Springfield and Tolworth. STEP will work alongside the Trust to progress the EMP and transform the way we deliver mental health services for generations to come.

The announcement of the preferred development partner marks a significant milestone in the development of the EMP, and enables the proposals to be finalised for a full business case to be submitted to the Government for approval.

“We are now bringing forward outline plans for the site, which will maintain excellent mental healthcare services alongside new homes and community uses.”



View of the new hospital at Springfield



View of the new hospital at Tolworth