

STATEMENT OF COMMUNITY INVOLVEMENT

Station Yard, Twickenham

19 November 2019

Statement of Community Involvement Twickenham Station Yard Solum Regeneration (Twickenham) LLP

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1. INTRODUCTION

- 1.1. This Statement of Community Involvement (SCI) has been prepared in support of the planning application submitted by Solum Regeneration (Twickenham) LLP (The Applicant) for the redevelopment of Twickenham Station Yard.
- 1.2. This SCI reports on the consultation and engagement activities that have been undertaken by The Applicant to ensure that residents, businesses and local representatives in the area have had the chance to understand the proposals, ask questions and provide their feedback. The planning application has been informed by this feedback and all the comments received have been given careful consideration during the planning and design process.
- 1.3. The pre-application consultation with the public began on Monday 1st July 2019 and lasted for approximately 5 weeks.
- 1.4. As part of The Applicant's commitment to community consultation, an engagement strategy was developed in order to:
 - Liaise with elected representatives;
 - Raise awareness of the project through a variety of channels;
 - Engage with local residents and the wider community regarding the proposals and provide avenues for feedback;
 - Collate and analyse community views about the proposals so that, where appropriate, the project team could consider amendments;
 - Publicise and manage a public drop-in event to exhibit the plans.
- 1.5. The Applicant is committed to ongoing engagement throughout the planning process and will continue to respond via multiple channels to resident enquiries about the proposals.
- 1.6. This report outlines:
 - A record of the consultation methods used and justification for their use;
 - Details of community consultation efforts;
 - An outline of the public event held in the community;
 - Examples of activities undertaken to promote the public consultation event;
 - Records of the number of people who attended the public consultation;
 - Records of feedback provided around the proposals as a result of community consultation activities;
 - A summary of the public feedback to the proposals;
 - Our responses to the feedback we received through consultation and engagement.

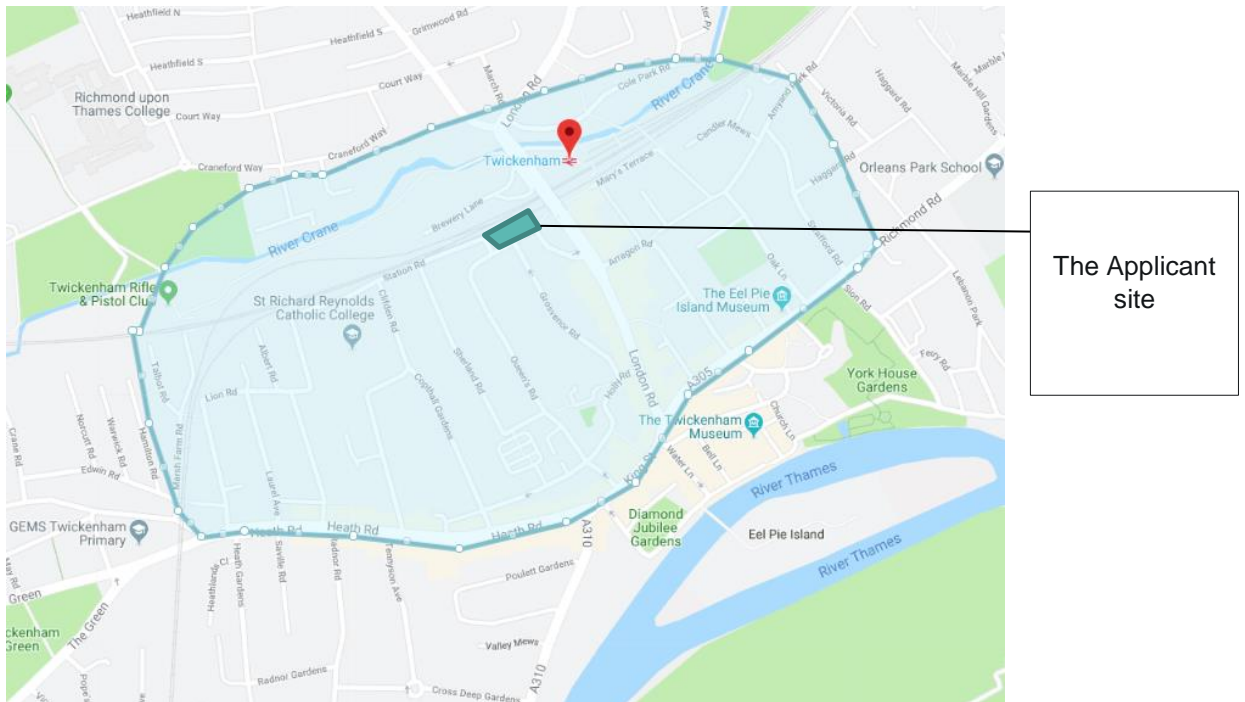
2. THE CONSULTATION PROCESS

2.1 Context

- 2.1.1 A range of consultation activities were undertaken, centred on a public drop-in session held at The Exchange in Twickenham, where the proposals were exhibited.
- 2.1.2 Prior to the consultation, letters were sent to a number of local elected representatives outlining the proposals and offering the chance to attend a preview session ahead of the public drop-in event or arrange a separate meeting. An example of these letters can be seen in [Appendix A](#), and the list of stakeholders in section 5.
- 2.1.3 An invite was also drafted separately to the station Development Monitoring Group members. This can be found in [Appendix B](#).
- 2.1.4 Throughout the pre-application consultation, a variety of different consultation methods were used to ensure local residents had an opportunity to engage with the proposed development. These methods were publicised to ensure the local community was aware of the ongoing consultation.
- 2.1.5 The pre-application public drop-in session and promotion methods used were:
- An invite delivered to 738 residential and business addresses closest to the site;
 - Emails and letters to local representatives and the Development Monitoring Group;
 - An advert placed in The Richmond and Twickenham Times;
 - A public exhibition event on 16th July 2019;
 - A feedback form handed out at the drop-in event and available on request via email (returnable by freepost address);
 - A dedicated email address for further enquiries.
- 2.1.6 The objective of the consultation was to give residents and political representatives in the local area the opportunity to provide feedback on the proposals for the site, and ask questions about the plans, before the submission of the planning application.
- 2.1.7 The responses from the consultation were provided to the project team, so they could be considered when finalising ahead of submitting the planning application.

2.2 Promotion of the public drop-in session

- 2.2.1 Ahead of the public drop-in event, invitations were hand delivered to 738 residential business properties in Twickenham closest to the site.
- 2.2.2 This invitation provided a brief overview of The Applicant's plans, details of when the public consultation event would be taking place, and contact details to obtain further information or to ask questions of the project team.
- 2.2.3 A copy of the invitation that was delivered can be found in [Appendix C](#).
- 2.2.4 All residential and commercial properties which are located on one of the roads highlighted in pink on the map below were sent an invitation directly.



A map showing the public drop-in invite delivery area – addresses located within the highlighted area (light blue) received an invite

- 2.2.5 The area was selected to ensure that it covered all residents living around the site who may be most affected by the proposals. The map can also be seen in [Appendix D](#).
- 2.2.6 The delivery took place approximately two weeks before the exhibition event.

2.3 Consultation with local representatives

- 2.3.1 Local representatives were invited to attend the public consultation separately via a letter.
- 2.3.2 Local representatives were also invited to a preview session of the exhibition before it opened to members of the public. Invitations were sent both via post, which were followed up by telephone calls.
- 2.3.3 Letters were sent to the following stakeholders:
 - Cllr Gareth Roberts – Leader, Richmond Council
 - Cllr James Chard – Twickenham Riverside ward, Richmond Council
 - Cllr Roger Crouch – Twickenham Riverside ward, Richmond Council
 - Cllr Julia Neden-Watts – Twickenham Riverside ward, Richmond Council
- 2.3.4 All of the letters provided contact details that the representatives could use to discuss the application and ask any questions they had.
- 2.3.5 A copy of the invitation can be found in [Appendix A](#).

2.4 Local media advertising

- 2.4.1 A quarter-page of newspaper advertising space was purchased in The Richmond and Twickenham Times. This included details of the consultation as well as the contact information for the project team.
- 2.4.2 This featured in the newspaper in the Friday 5th July 2019 edition.
- 2.4.3 A copy of the advert can be found in [Appendix E](#).

2.5 Public drop-in event

- 2.5.1 The centrepiece of the public consultation activity was a public drop-in session which took place on Tuesday 16th July 2019 from 14.00 to 20.00.
- 2.5.2 The event took place at The Exchange, 75 London Road, Twickenham, TW1 1BE.
- 2.5.3 This location was chosen due to the space on offer, as well as its accessibility and ample nearby car parking space.
- 2.5.4 Signage was provided so that attendees could easily find the event.
- 2.5.5 In total, there were approximately 96 attendees at the public event.
- 2.5.6 A number of specialists and representatives of The Applicant were present at the public event to answer any questions, including representatives from:
- The Applicant;
 - Wimshurst Pelleriti (architects);
 - Union4 Planning (planning consultants);
 - Mayer Brown (Transport consultants);
 - Portland (community engagement consultants).
- 2.5.7 Visitors to the sessions were able to view a series of exhibition boards, designed to tell the story of the proposed development and the next steps around the planning applications, including full colour illustrations of the site.
- 2.5.8 The exhibition boards were designed to give attendees background on the site; The Applicant's plans for the site; outlines of the key features of The Applicant's proposals, including public realm and design; and project timelines. These can be viewed in [Appendix F](#).
- 2.5.9 Attendees at the consultation events were provided with a feedback form, which could either be deposited in the feedback form box or returned on a later date via freepost. These are shown in [Appendix G](#).
- 2.5.10 56 feedback forms were returned in total and the results are summarised in Section 3 and detailed in [Appendix H](#).
- 2.5.11 The feedback form was also available on request via email.
- 2.5.12 Photographs taken at the public event are included below:



2.6 Direct communication with interested parties

- 2.6.1 Throughout the pre-application consultation, an email address was provided on all collateral which enabled interested parties to contact the project team directly.
- 2.6.2 All enquiries have been dealt with individually by email.
- 2.6.3 The Applicant continues to be willing to engage with any interested parties.

2.7 Meetings with local stakeholders and elected representatives

- 2.7.1 Meetings were offered with local representatives from Twickenham Riverside ward (London Borough of Richmond upon Thames).
- 2.7.2 The Applicant met with Cllr James Chard to discuss the proposals as part of the process.

3. FEEDBACK

3.1 Summary of feedback

3.1.1 In order to ensure that residents, local representatives and all other interested parties had the opportunity to engage in the pre-application consultation, a number of avenues for feedback were provided, including:

- A freepost feedback form;
- A dedicated email address;
- A face-to-face public exhibition event.

3.1.2 These methods of feedback were advertised through:

- An invitation to 738 local homes and businesses;
- Feedback forms issued at the consultation;
- A newspaper advertisement.

3.2 Community consultation exhibitions and verbal feedback

3.2.1 Following the events, consultation materials were available on request.

3.2.2 At the events, feedback forms were handed out for residents to return, either at the consultation, or by freepost. In addition, the form could be requested via email by those unable to attend the consultation.

3.2.3 The consultation form asked three multiple choice questions, plus an open-form question inviting general comments. The form is shown in [Appendix G](#) and full details of responses are shown in [Appendix H](#).

3.3 Summary analysis of the feedback

3.3.1 56 feedback forms were returned in total.

3.3.2 For Q1, respondents were asked:

Our proposals will deliver 44 new homes, including affordable homes. When it comes to new housing, what are your top priorities? (Please tick up to three)

- | | |
|---|---|
| ▪ <i>Private amenity space</i> | ▪ <i>Affordable housing</i> |
| ▪ <i>Sustainable design</i> | ▪ <i>A mix of bedroom sizes</i> |
| ▪ <i>Design in-keeping with local area</i> | ▪ <i>Housing for first time buyers</i> |
| ▪ <i>New homes</i> | ▪ <i>Other (please specify)</i> |

- The three most popular responses were:
 - Ensuring the design is in-keeping with the area (38)
 - Sustainable design (32)

- Affordable housing (25)
- Of those that selected 'other', respondents suggested:
 - Onsite parking to be included within the scheme to alleviate pressure on the surrounding residential roads.

3.3.3 For Q2, respondents were asked:

The redevelopment of our site presents an opportunity to improve the environment of Station Yard and in front of the Albany Pub, possibly including some enhancements to land which is owned by Transport for London. When it comes to this space, what would you like to see happen? (Please tick up to two)

- ***More tree planting***
 - ***Better pavement connections,***
 - ***Improved pedestrian crossing points***
 - ***Safer provision for cycling***
 - ***Other (Please specify)***
- The three most popular enhancements to the TfL land were:
 - Tree planting (37)
 - Pavement connections (33)
 - Pedestrian crossing (31)
 - Additional comments about the land included that it should be used for parking.

3.3.4 Q3 asked:

Overall what are your thoughts on our proposals for Twickenham Station Yard?

- | | |
|----------------------------------|-------------------------|
| ▪ <i>Strongly support</i> | ▪ <i>Support</i> |
| ▪ <i>Neutral</i> | ▪ <i>Oppose</i> |
| ▪ <i>Strongly oppose</i> | |
- 40% were strongly supportive or supportive of the plans.
 - 31% were neutral.
 - 29% opposed or strongly opposed the scheme.

3.3.5 The final question on the feedback form asked respondents to share any other views in a freeform format. The following themes have emerged from our analysis of the freeform answers to Q4 and through conversations that took place during the public consultation events:

- **Improving the area, and public realm improvements** – Overall, respondents were positive about the plans in terms of bringing much-needed development to improve the

area. One respondent noted it *“will be a good addition to the overall development of the station area”*. Others commented that *“the more green planting, the better”*.

Applicant response: We welcome the positive feedback for our scheme. We have taken steps to ensure it brings the much-needed development to the area, whilst retaining several key features and ensuring the materials and design reflects the railway heritage of the immediate area. This includes complementing and enhancing the immediate environment and public realm surrounding the development and The Albany Pub. The proposed development will also see enhanced planting and nature conservation features that will lead to a net gain in biodiversity.

- **Reduction in parking** – Respondents and attendees to the consultation raised the issue that our scheme could reduce already-limited parking options.

Applicant response: The existing car park was provided during station construction for overflow parking, which will shortly no longer be needed. There are a number of public car parks available in the town centre. The proposed development is car free with the exception of 2 disabled bays and therefore, the scheme will not impact the existing problems in the area in terms of parking. The scheme will not be eligible for resident parking permits from Richmond Council and this will be included in a legal obligation. The site is also highly accessible to public transport infrastructure and future residents will utilise public transport routes within the area.,

- **Traffic** – Some respondents were concerned that the new scheme could cause an increase in road congestion in the area.

Applicant response: As the scheme is car free with the exception of 2 disabled bays the development will not have any impact in terms of traffic and road congestion in the area. In terms of traffic generated during construction works, a Draft Construction Logistics Plan to minimise the impact of construction traffic, ensure this uses approved routes and ensures this does not add to local congestion. This also encourages the site labour force to use public transport and that unapproved parking on public roads will be prohibited.

- **The height of the development** – Some respondents were concerned that the proposed number of storeys (six) could dominate the landscape and be at odds with the character of the area.

Applicant response: The height of the proposed development has been informed by the surrounding context of the site which needs to address both London Road and the taller buildings surrounding the station and the smaller 3-4 storey scale to the west. The height has therefore, been limited to a maximum height of 29.17m above Ordnance Datum, which is below the height of the neighbouring Bridge House. The building now also adopts a set back to the top floor, so that the main façade appears as 5 storeys and steps down towards the Albany. The building height was refined and reduced at pre-application stage and the Design Review Panel indicated that they were comfortable with the proposed height and how the building relates to its context and neighbours.

3.4 How consultation feedback has influenced the final proposals

3.4.1 The consultation feedback is welcome and The Applicant believes that the proposals address the issues raised by residents and stakeholders. The key changes adopted are set out below:

- Additional soft landscape planting to enhance Station Yard and Mary's Terrace public realm around the site;
- Updated public realm connections to reflect the new junction arrangements proposed by Richmond Council for Station Yard and The Albany and provide improved pedestrian connectivity from Mary's Terrace and Bridge House;
- Enhanced ground floor layout, providing level disabled access;
- Design development to optimise the massing, proportions, recessed top floor, materials. The massing and proportions are consistent with existing buildings in the area and mediate between taller buildings to the east and smaller residential houses to the south and west;
- The materials suggested have been inspired by those found in the local area, such as red brick and metal roofing. Elements of brick detailing have been taken from the stepped corbelling effect seen on the local railway buildings;
- Sustainable low and renewable energy design to minimise energy consumption and use renewable technologies, using air source heat pumps and green roof to enhance biodiversity and optimise sustainable surface water management;
- Increased cycle parking and pedestrian access. Car free scheme and undertaking to restrict parking permits, to ensure no impact on local roads, together with Construction Management Plan to help control construction operations.

3.4.2 As a result, the consultation process is considered to have helped the design process and enhance the development proposed. As far as practicable, the scheme now proposed is considered to address the main comments received.

4. CONCLUSION

4.1 The pre-application public consultation conducted by The Applicant has provided the local community with the opportunity to engage with the proposals via multiple channels, including via post, email and face-to-face, over a period of 5 weeks.

4.2 The process has consisted of

- A public exhibition event, held on 16th July 2019 in the local area, attended by approximately 96 people;
- Feedback forms provided at the exhibition event and available on request via email;
- An email address to contact the project team.

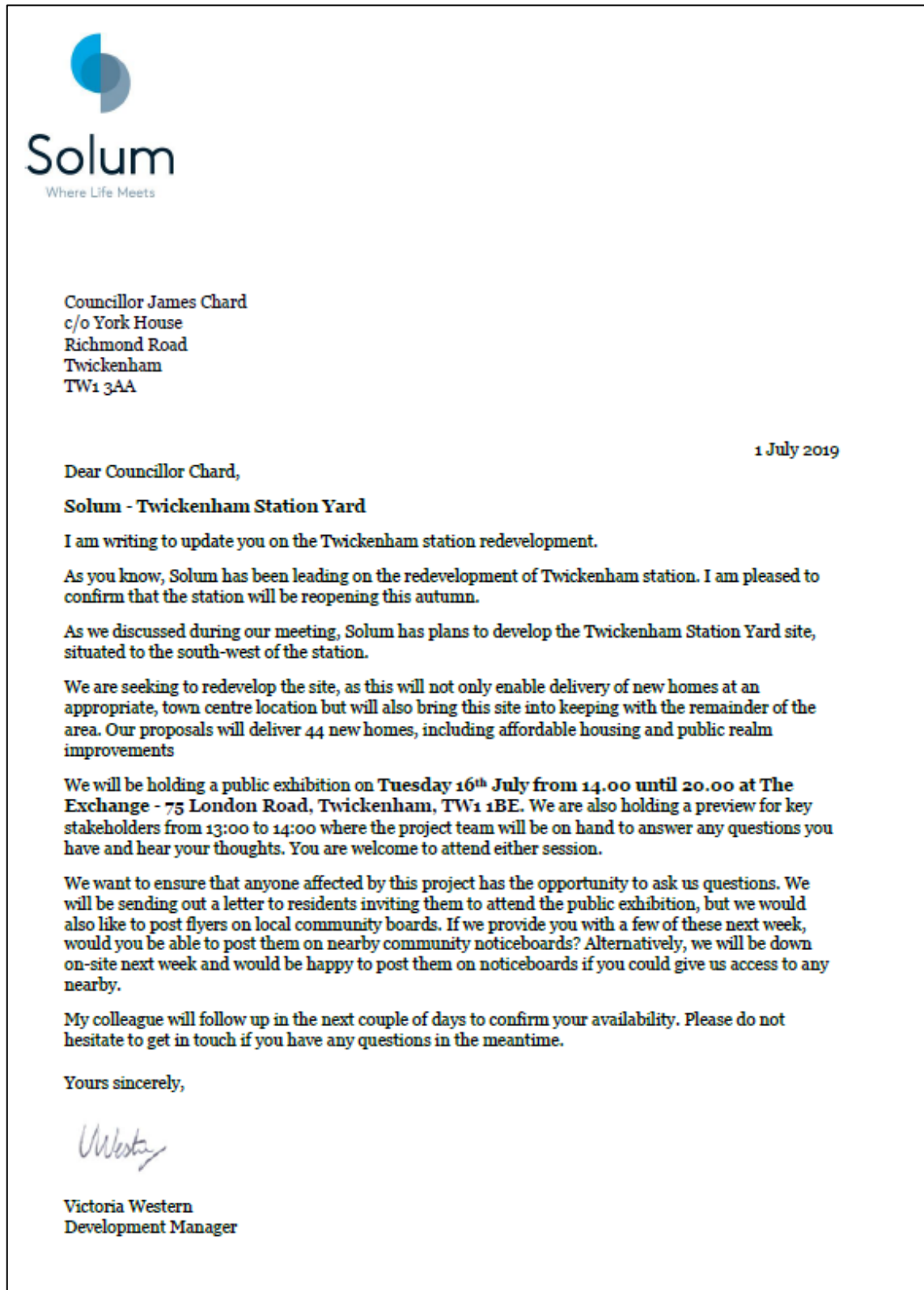
4.3 In addition, an invitation was sent to 738 local residential and business addresses. Information on the proposals was available on request via a publicised email address, and all enquiries were responded to individually.

4.4 The feedback received during the consultation was provided to the project team and, where appropriate, the design team has considered and reflected the comments in the proposals. Details of these changes can be found above (3.4).

4.5 The Applicant remains committed to engaging with the local community.

5. APPENDIX

APPENDIX A – Promotion of public exhibition - Invitation to stakeholders





Councillor Gareth Roberts
c/o Leaders Office
York House
Richmond Road
Twickenham
TW1 3AA

1 July 2019

Dear Councillor Roberts,

Solum - Twickenham Station Yard

I am writing to update you on the Twickenham station redevelopment and request a meeting to discuss the Twickenham Station Yard site nearby.

As you are no doubt aware, Solum has been leading on the redevelopment of Twickenham Station and I am pleased to confirm that the station will be reopening this autumn.

You may be aware that Solum also have plans to redevelop the Twickenham Station Yard site, situated to the south-west of the station. Redevelopment of this site will not only enable delivery of new homes at an appropriate, town centre location but will also bring this site into keeping with the remainder of the area. Our proposals will deliver 44 new homes, including affordable housing and public realm improvements.

We will be holding a public consultation on Tuesday 16th July from 14.00 until 20.00 at The Exchange - 75 London Road, Twickenham, TW1 1BE. Ahead of then, we'd welcome an opportunity to brief you on our proposals, answer any questions and hear your thoughts.

My colleague will follow up in the next couple of days to confirm your availability. Please do not hesitate to get in touch if you have any questions in the meantime.

Yours sincerely,

Victoria Western
Development Manager

APPENDIX B – Promotion of public exhibition - Invitation to Development Monitoring Group



Development Monitoring Group

4 July 2019

Dear DMG Member,

Twickenham Station Yard redevelopment – invitation to public exhibition

I am writing to invite you to a public exhibition on Solum's plans for the redevelopment of Twickenham Station Yard.

The Twickenham Station Yard site is situated to the south-west of the station. Our proposals will deliver 44 new homes, including affordable housing and public realm improvements.

As you know, Solum has also been leading on the redevelopment of Twickenham station. I am delighted to confirm that the station will be reopening this autumn. Our proposals for Twickenham Station Yard will not impact operation of the station, nor its planned reopening.

The public exhibition will take place from 14:00 to 20:00 on Tuesday 16th July at The Exchange - 75 London Road, Twickenham, TW1 1BE. We are also holding a preview for key stakeholders from 13:00 to 14:00, where the project team will be on hand to answer any questions you have and hear your thoughts. You are welcome to attend either the public or private sessions.

I look forward to welcoming you and hearing from you. If you have any questions in the meantime, or cannot attend on this day and would like more information, please get in touch on stationyard@portland-communications.com

I look forward to seeing you at the exhibition.

Yours sincerely,



Victoria Western
Development Manager

APPENDIX C – Promotion of public drop-in event – Invitation to local residents and businesses



1 July 2019

Dear Neighbour,

Twickenham Station Yard redevelopment – invitation to public exhibition

I am writing to invite you to a public exhibition on Solum's plans for the redevelopment of Twickenham Station Yard.

The Twickenham Station Yard site is situated to the south-west of the station. Our proposals will deliver 44 new homes, including affordable housing and public realm improvements.

You may be aware that Solum has also been leading on the redevelopment of Twickenham station. I am delighted to confirm that the station will be reopening this autumn. Our proposals for Twickenham Station Yard will not impact operation of the station, nor its planned reopening.

The exhibition will take place from 14:00 to 20:00 on Tuesday 16th July at The Exchange - 75 London Road, Twickenham, TW1 1BE. Please drop by at any time between 14.00 and 20.00.

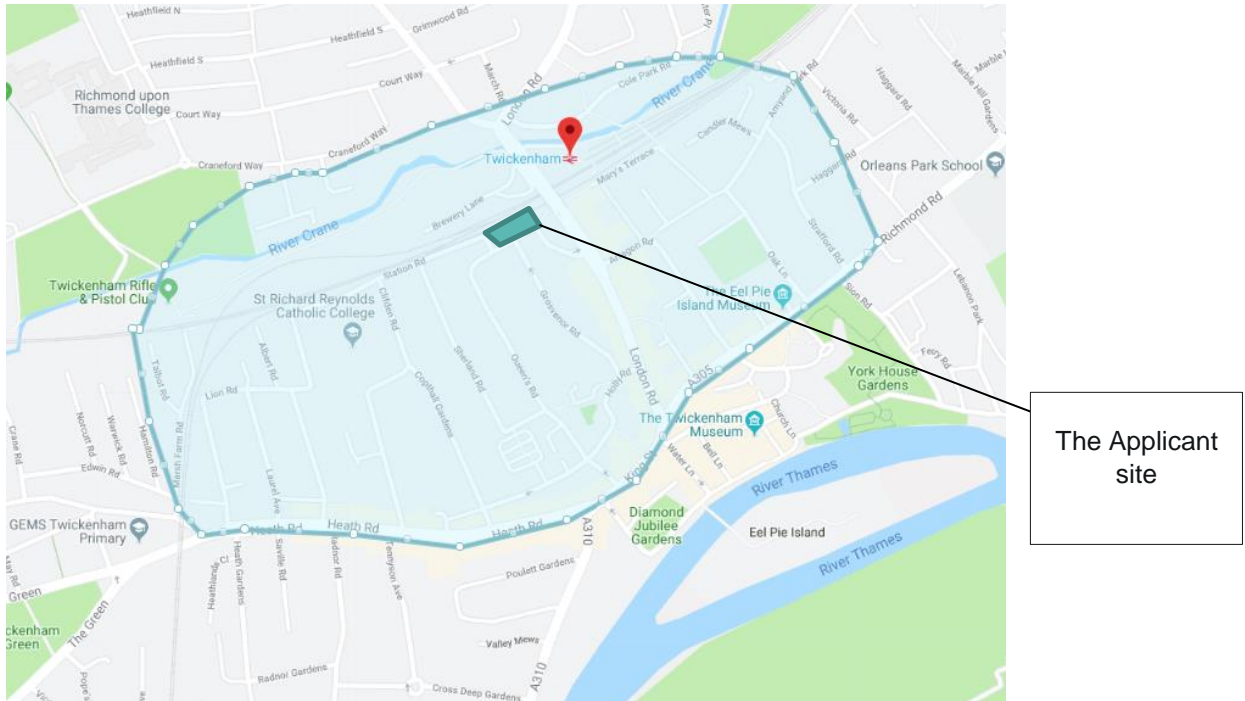
I look forward to welcoming you and hearing your thoughts. If you have any questions in the meantime, or cannot attend on this day and would like more information, please get in touch on stationyard@portland-communications.com

I look forward to seeing you at the exhibition.

Yours sincerely,

Victoria Western
Development Manager

APPENDIX D – Promotion of public exhibition – Mail-out area of invitations sent to residents and businesses



A map showing the public drop-in invite delivery area – addresses located within the highlighted area received an invite

APPENDIX E – Promotion of public exhibition – Newspaper advert



PUBLIC CONSULTATION EVENT



Solum is holding a public consultation to discuss plans to redevelop Twickenham Station Yard

The Station Yard site is situated to the south-west of the station. Our proposals will deliver new homes, including affordable housing, and public realm improvements.

Please come along to learn more about our plans, give us your thoughts and feedback, and ask us any questions. The event will be held at:

[The Exchange, 75 London Road, Twickenham, TW11BE](#). On Tuesday 16 July 2019 from 14:00 - 20:00

Advert issued in the Richmond and Twickenham Times

APPENDIX F – Public exhibition – Exhibition boards

WELCOME TO OUR CONSULTATION

STATION YARD DEVELOPMENT, TWICKENHAM

About the Proposals

This consultation is designed to provide you with information about Solum's proposals to deliver a residential development at Twickenham Station Yard.

Before leaving today, please fill out one of our feedback forms. These give us the opportunity to consider your thoughts prior to the submission of a planning application.

The proposals are provisional and there is still a great deal of design work and technical assessments to be undertaken. This, together with the views received from the consultation and other stakeholders, will feed into the design as it develops.

About the Developer

Solum is a partnership formed between Network Rail and Kier to attract private investment into the rail network and build much needed new homes.

About the Architect

Wimshurst Pelleriti is a dynamic, design focused architecture studio based in London, striving to deliver outstanding designs that exceed clients' expectations.





About the Planning Consultant

Union4 Planning is an independent planning consultancy that advises on development, regeneration and place making.

Additional Team Members

- Quantity Surveyor - Gardiner & Theobald
- Civil & Structural - Pell Frischmann
- Services - Integration UK
- Transport - Mayer Brown
- Rights of Light - Paragon Building Consultancy
- Landscape - BDP

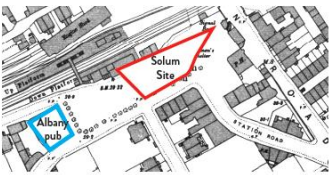





Concept view from London Road looking south towards the proposal (centra) with The Exchange on the right and Bridge House on the left

Exhibition board 1 – Welcome to our consultation

STATION YARD DEVELOPMENT - SITE & CONTEXT



Location plan indicating the old Twickenham station position and the forecourt area in front - 1896



Gap in the townscape on Station Yard - Brewery Wharf & The Exchange in the distance

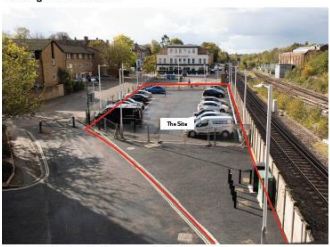


Photo of the site, looking towards the Albany pub

Twickenham Station Yard sits to the south of the railway line, with Bridge House adjacent to the east and Twickenham Station further away to the north east. The site is currently used as a car park.

Immediately to the west of the site is land owned by Transport for London (TfL) as a bus waiting stand. The Albany pub is beyond this to the west.

While the TfL site is not available to be included within our application, we are looking to enhance the public realm in and around this land as part of our proposals.



Transport routes in the vicinity of the site




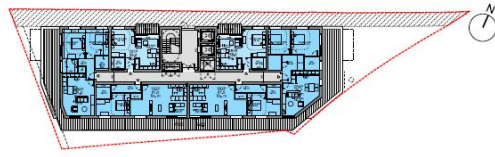
Photo of the site, taken from the Albany pub

Exhibition board 2 – Site & context

STATION YARD DEVELOPMENT - OVERVIEW OF PROPOSALS

The current proposals are likely to deliver:

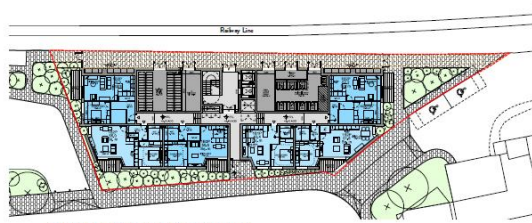
- Around 44 new homes - including new affordable homes
- Pedestrian, cycle and public realm improvements leading to Mary's Terrace and Station Road, working alongside the potential improvements to the land in front of the Albany
- Financial contributions through CIL towards local education provision, sports and recreation, town centre and local infrastructure



Top Floor Plan



Typical Floor Plan



Ground Floor Plan with public realm concept



Concept view from Station Yard looking east towards the proposal (centre) with the proposed public realm (left)

Exhibition board 3 – Overview of proposals

STATION YARD DEVELOPMENT - CHARACTER & DESIGN

We want to ensure the character and design of our proposals complements and enhances the surrounding area and adjacent buildings. Therefore:

- The proposed building will relate well to its surroundings, including Bridge House to the east, the Albany pub to the west and the existing housing on Station Yard and Railway Approach to the south
- The proposals adopt a shoulder height of 5 storeys, with a recessed sixth floor set back from the main façade
- We have considered the siting and design of the development, including windows and balconies, to maintain privacy and minimise overlooking
- The Albany pub is a building of local significance and we are keen that our proposals complement it and deliver enhancements to its immediate environment and public realm
- We are considering a palette of materials that references local buildings, including other residential developments and railway architecture
- The ground floor is stepped to avoid overlooking



South Elevation



Concept detail bays and materiality

Exhibition board 4 – Public realm, parking & access

STATION YARD DEVELOPMENT - PUBLIC REALM, PARKING & ACCESS



Concept view from Queen's Road looking east towards proposal (centre)



Concept view from London Road looking north towards proposal (left)



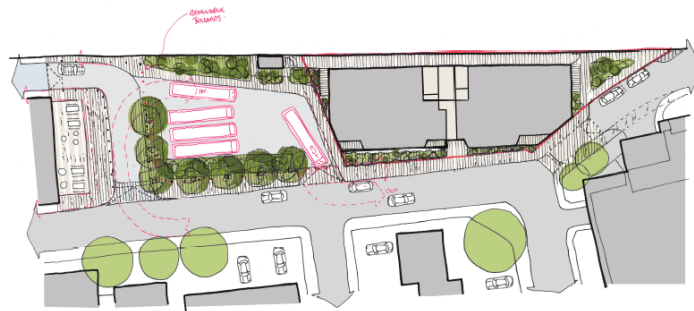
Concept view from Station Road looking east towards proposal (centre)

We are conscious that our proposals sit close to a residential area and busy town centre. As such, we have taken a number of steps to minimise the impact of our scheme:

- The site is physically separate from the station so the construction would have no impact on train operation
- No roads are proposed to be closed during the construction period to avoid disruption to local drivers
- We are currently carrying out assessments on whether our scheme would impact nearby residents and what steps are needed to minimise or avoid such impacts

We also want to make sure that we deliver the best environment for the area, which is why:

- The development would be car free. The site is ideal for this due to its proximity to the town centre and public transport
- Our proposals are low carbon, incorporating air source heat pumps to provide efficient, low energy homes
- Enhanced planting and nature conservation features would be included in the design, so that there is a net gain in biodiversity and improvement of the streetscape



Proposed public realm strategy with TfL operational requirement for 5 buses on TfL land

Exhibition board 5 – Character & design

STATION YARD DEVELOPMENT - NEXT STEPS

YOUR VIEWS ARE IMPORTANT TO US

Before leaving today, please fill out one of our feedback forms.

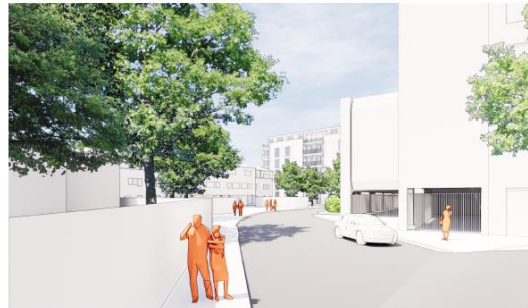
We want to hear your thoughts on these proposals to feed into the design process and inform any subsequent planning application.

We aim to submit our application towards the end of September 2019. If a decision is made by the end of the year, we would expect work to start on site in 2021 and to be completed in 2022.

Please do speak to a member of the team if you have any questions about the scheme.

ALTERNATIVELY, SEND FEEDBACK TO

stationyard@portland-communications.com



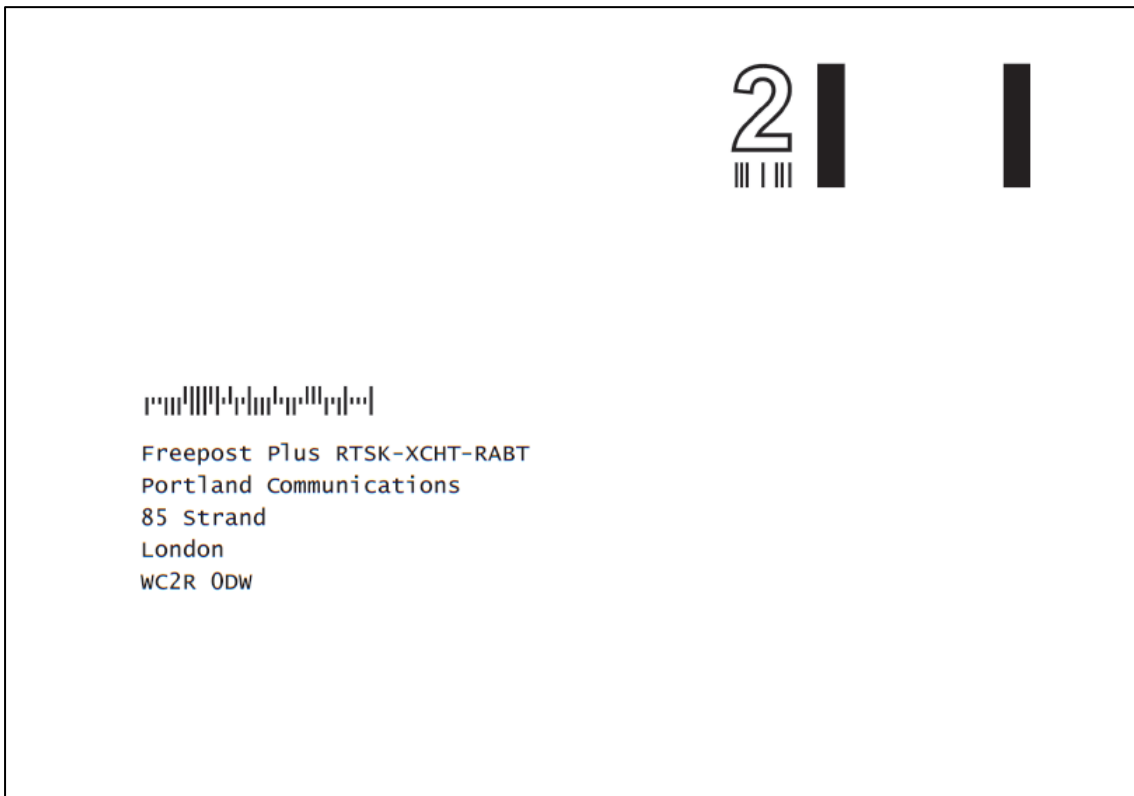
Concept view from Railway Approach looking north west towards proposal (centre) with Bridge House on the right and terraced housing on the left



Concept view from London Road bridge looking south towards proposal (centre) with The Exchange on the right and Bridge House on the left

Exhibition board 6 – Next steps

APPENDIX G – Public exhibition– Feedback forms



Feedback form – front and back cover

FEEDBACK FORM

In order to better understand where feedback has come from, please provide your post code below:

Post code

Information collected from this form is used on behalf of Solum Regeneration for the purpose of public consultation and is stored in accordance with the General Data Protection Regulation (EU) 2016/679 (GDPR).

1. Our proposals will deliver 44 new homes, including affordable homes. When it comes to new housing, what are your top priorities? (Please tick up to three)

- | | |
|--|--|
| <input type="checkbox"/> Private amenity space | <input type="checkbox"/> Sustainable design |
| <input type="checkbox"/> New homes | <input type="checkbox"/> Design in-keeping with local area |
| <input type="checkbox"/> Affordable housing | <input type="checkbox"/> A mix of bedroom sizes |
| <input type="checkbox"/> Housing for first time buyers | <input type="checkbox"/> Other (Please specify) |
-

2. The redevelopment of our site presents an opportunity to improve the environment of Station Yard and in front of the Albany Pub, possibly including some enhancements to land which is owned by Transport for London. When it comes to this space, what would you like to see happen? (Please tick up to two)

- | |
|--|
| <input type="checkbox"/> More tree planting |
| <input type="checkbox"/> Better pavement connections, |
| <input type="checkbox"/> Improved pedestrian crossing points |
| <input type="checkbox"/> Safer provision for cycling |
| <input type="checkbox"/> Other (Please specify) |
-

Feedback form – page 1

3. Overall what are your thoughts on our proposals for Twickenham Station Yard?

Strongly support

Support

Neutral

Oppose

Strongly oppose

4. What other feedback, if any, would you like to give us about our proposals?

Please send us your feedback by 31 July 2019.

If you require more information or have any questions, please get in touch with us at stationyard@portland-communications.com

Feedback form – page 2

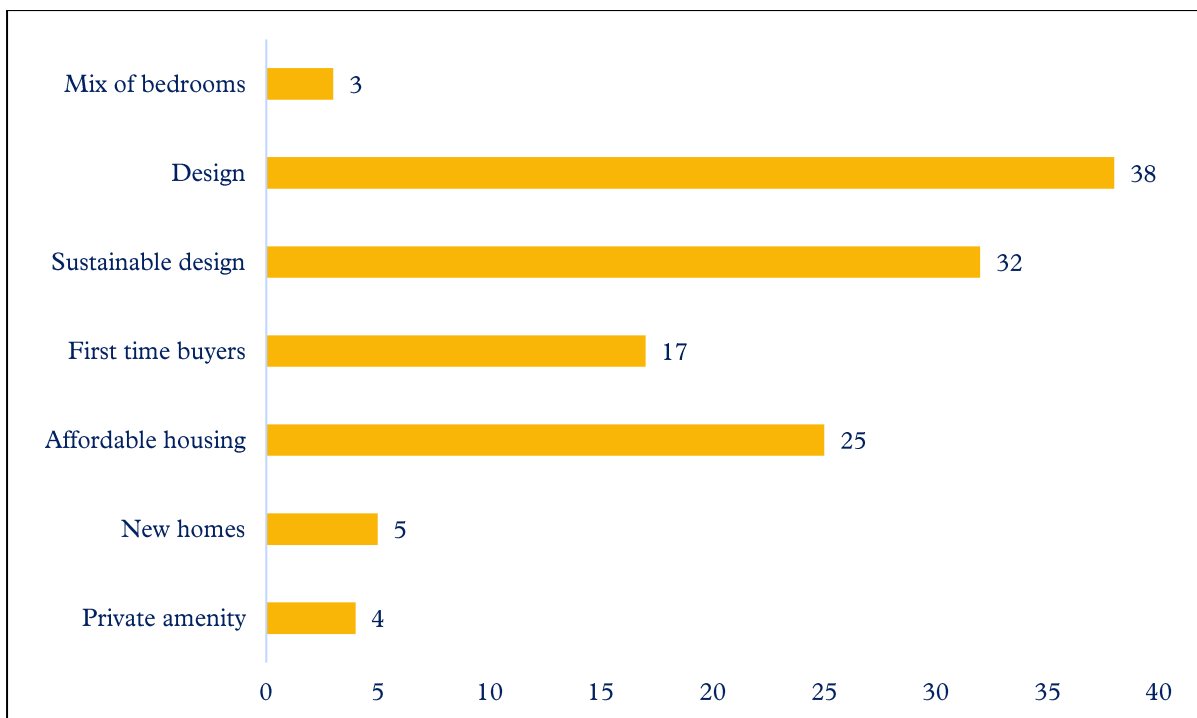
APPENDIX H – Community consultation – feedback results

Question 1

Our proposals will deliver 44 new homes, including affordable homes. When it comes to new housing, what are your top priorities? (Please tick up to three)

- Private amenity space
- Sustainable design
- Design in-keeping with local area
- New homes
- Affordable housing
- A mix of bedroom sizes
- Housing for first time buyers
- Other (please specify)

Responses:

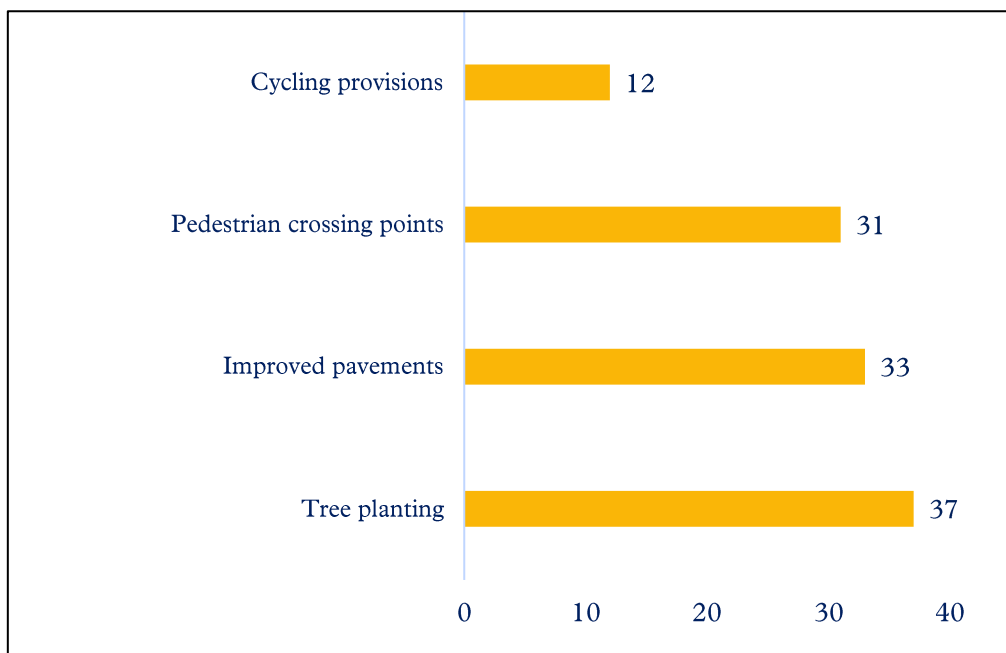


Question 2

The redevelopment of our site presents an opportunity to improve the environment of Station Yard and in front of the Albany Pub, possibly including some enhancements to land which is owned by Transport for London. When it comes to this space, what would you like to see happen? (Please tick up to two)

- More tree planting
- Better pavement connections,
- Improved pedestrian crossing points
- Safer provision for cycling
- Other (Please specify)

Responses:

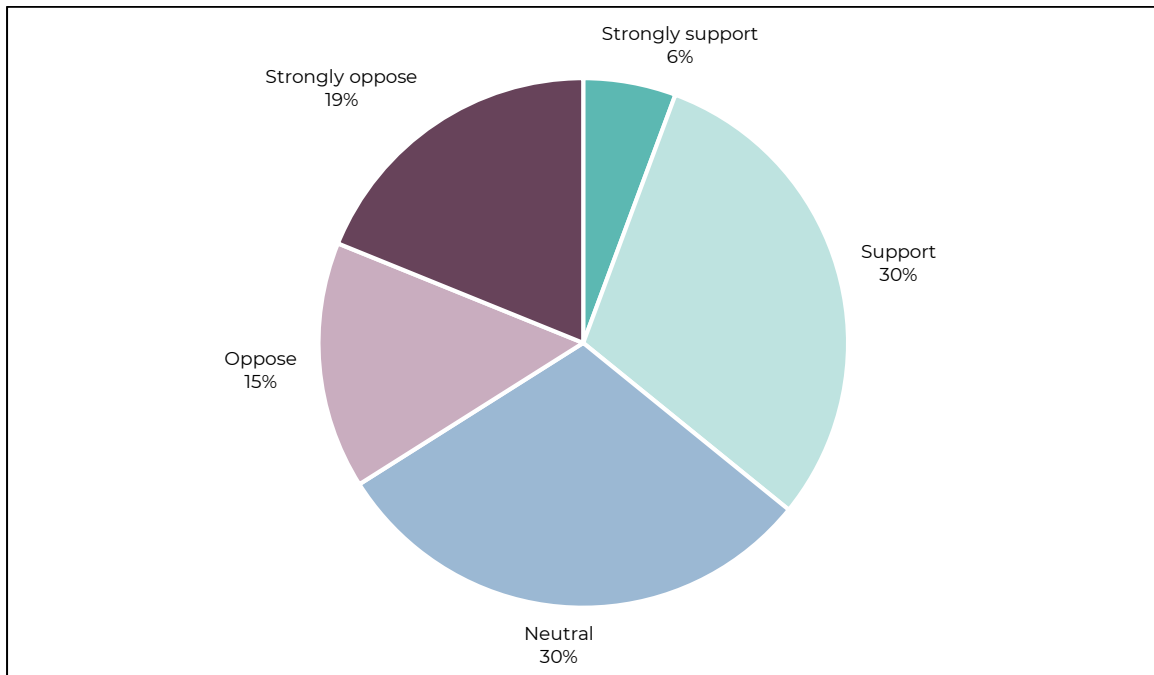


Question 3

Overall what are your thoughts on our proposals for Twickenham Station Yard?

- Strongly support
- Neutral
- Strongly oppose
- Support
- Oppose

Responses:



Question 3

What other feedback, if any, would you like to give us about our proposals?

Keywords were extracted from the freeform responses and reported to the project team. There were 48 freeform responses.

A breakdown of the keywords:



Keyword	Mentions
Area	26
Development	25
Parking	24
Station	18
More	15
Already	13
Height	13
New	12
High	10
Road	9
Car	9
Residents	9
Albany	7
Storeys	7
Permits	6