



## **APPENDIX C**

Sample Resident Travel Survey Questionnaire



# **Residential Travel Plan Survey**

Question 1:	Please give	your apart	ment number.		
Apartment Nu	ımber				
Question 2:	Please give	details of t	he people in you	r household.	
	Gender	Age	Do You Work?	Are You Retired?	In Education?
Person 1	M/F		Y/N	Y/N	Y/N
Person 2	M/F		Y/N	Y/N	Y/N
Person 3	M/F		Y/N	Y/N	Y/N
Person 4	M/F		Y/N	Y/N	Y/N
Person 5	M/F		Y/N	Y/N	Y/N
Question 3:	Where are t	the normal	places of work f	or those members	of your household
who current	ly work?	Please pro	vide company na	me or place of wor	rk and postcode or
location in the	e appropriat	e space bel	ow. Please state	if any member of yo	ur household works
from home or	n a regular ba	asis.			
Person 1					
Person 2					
Person 3					
Person 4					
Person 5					

Question 4 – For the members of your household currently working please provide
details of their employment. (Please tick all that apply to each person).

details of their employment. (Please tick all that apply to each person).					
	Person 1	Person 2	Person 3	Person 4	Person 5
Full Time (more than 30 hours a week)					
Part time (less than 30 hours a week)					
Day time shifts (e.g. between 6am and 8pm)					
Night time shifts (e.g. between 8pm and 6am)					
Question 5 - How do you t	ravel betwee	n your home	and your pla	ace of work?	(Please tick
one box only under each he	ading. If your	normal journe	y involves us	ing two mode	es please put
the <i>main</i> one)	Person 1	Person 2	Person 3	Person 4	Person 5
	To/From	To/From	To/From	To/From	To/From
Car share as passenger					
Bus					
Train/Tube					
Cycle					
Walk					
Taxi					
Motorcycle					
Other					
Question 6 - How do you t	ravel if your f	irst choice is	s not availab	le? (Please t	ick <i>one</i> box
only under each heading. If	your normal jo	ourney involve	es using two n	nodes please	put the <i>main</i>
one)	Person 1	Person 2	Person 3	Person 4	Person 5
	To/From	To/From	To/From	To/From	To/From
Car share as passenger					
Bus					
Train/Tube					
Cycle					
Walk					
Taxi					
Motorcycle					

Other

Car share involves matching people who live close to one another and who would be willing to share a car for the various journeys they undertake. Car sharing need not be every day, but can be arranged when it is convenient to car sharers.

<u>Question 7</u> – Would you be interested in joining a Car Share scheme as a passenger? If you are undecided and would like more information please tick the "undecided" box.

you are undecided and wou	nformation pl	lease tick the	e "undecided"	box.			
(Please tick one only)	Person 1	Person 2	Person 3	Person 4	Person 5		
Yes							
No							
Undecided							
Question 8 - Do any members of your family currently go to school? Yes / No							
Ticase maleate willon sone	ided						
School:							
School:		_ 🗆					
School :		_ 🗆					
School:							
School:							
School:							

<u>Question 9</u> - How does each child travel to and from school? Please tick one per child. If their normal journey involves using two modes please indicate the main one.

	Child 1	Child 2	Child 3	Child 4
Car				
Bus				
Train/Tube				
Walk				
Cycle Taxi				
Taxi				
Other				

you updated on sustainable travel i assured that this e-mail address will n any third parties.	ssues, events, changes to bus services etc. Please be ot be used for any other purpose and will not be passed to
travel please do so in the space bel	
	for completing this survey
paid envelope included within the 1	tionnaire to the Travel Plan Coordinator using the pre- Fravel Information Pack issued to your household. in completing this questionnaire please contact the or at



## APPENDIX D

Census Data

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# nomis

official labour market statistics



# QS701EW - Method of travel to work Edit query

View data Change format

#### QS701EW - Method of travel to work i

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Population All usual residents aged 16 to 74

Units Persons
Date 2011
Rural Urban i Total

Method of Travel to Work i	msoa2011:E02000787 : Richmond upon Thames 004	ualad09:Richmond upon Thames	country:England
All categories: Method of travel to work	8,010	137,779	38,881,374
Work mainly at or from home	470	8,870	1,349,568
Underground, metro, light rail, tram	1,271	10,605	1,027,625
Train	1,054	21,768	1,343,684
Bus, minibus or coach	439	7,531	1,886,539
Taxi	12	237	131,465
Motorcycle, scooter or moped	97	1,654	206,550
Driving a car or van	1,578	32,271	14,345,882
Passenger in a car or van	68	1,341	1,264,553
Bicycle	347	6,062	742,675
On foot	506	8,138	2,701,453
Other method of travel to work	45	727	162,727

#### Warnings and notes:

In order to protect against disclosure of personal information, records have been swapped between different geographic areas. Some counts will be affected, particularly small counts at the lowest geographies



## APPENDIX E

Example Travel Information Pack – Residents



# Sustainable Travel Information Pack Manor Road, North Sheen

All residents of the development are encouraged to use sustainable modes of travel to and from the development. This document has been produced to inform all people about local facilities and travel options available for the site.

We can all see the effects of the way we travel on our environment, our health and our quality of life. Increases in road traffic have produced unsustainable levels of congestion and pollution. Sustainable travel can reduce congestion, improve local environments and encourage healthier and safer lifestyles. By promoting walking, cycling, public transport and responsible car use this Travel Information Pack has been prepared to encourage the use of sustainable travel to and from the development

#### Walking facilities

There are safe pedestrian routes within the vicinity of the site. All roads in the vicinity of the site have footways on both sides and are street-lit. In some areas the footway is segregated from the carriageway by railings. Dropped kerbs and controlled crossings are provided to aid pedestrian movements.

Free online walking journey planners are available at <a href="mailto:tfl.gov.uk/plan-a-journey/">tfl.gov.uk/plan-a-journey/</a> and walkit.com/cities/london/.

#### Travel to School

Many of the local schools have prepared their own Travel Plan in association with the London Borough of Richmond Council. These Travel Plans promote sustainable travel to the school in order to reduce the number of vehicles in the vicinity of the premises at the start and end of each school day. By minimising the number of vehicles, the schools are helping to reduce air pollution and increase road safety for pupils.

The following web links provide useful information if school age children form part of your household.

www.richmond.gov.uk/services/roads\_and\_transport/transport\_planning/school\_travel\_planning

www.richmond.gov.uk/services/roads\_and\_transport/road\_safety/school\_crossing\_patrols

www.richmond.gov.uk/services/children\_and\_family\_care/schools\_and\_colleges

As part of the Travel Plan Survey each household has been asked to complete we have requested a contact e-mail address so that we can keep you updated on events such as walk to school week to make sure your children do not miss out.

#### Cycle facilities

Plentiful bicycle parking is provided throughout the site.

Cycling is a healthy and sustainable mode of travel, information on cycling including cycle training is available from <a href="www.richmond.gov.uk/services/roads\_and\_transport/cycling">www.richmond.gov.uk/services/roads\_and\_transport/cycling</a>, <a href="https://tfl.gov.uk/modes/cycling/">https://tfl.gov.uk/modes/cycling/</a> and <a href="www.sustrans.org.uk">www.sustrans.org.uk</a>.

Transport for London provide cycle maps of London free of charge. These can be ordered at <a href="https://tfl.gov.uk/forms/12419.aspx">https://tfl.gov.uk/forms/12419.aspx</a>.

Cycle route planners are available at https://tfl.gov.uk/plan-a-journey/ and www.cyclestreets.net.

Bikes are available to hire in Richmond town centre. An app for Apple and Android devices enables users to locate and hire the bikes that can be parked in any normal cycle parking spaces as they have an integrated lock. Further information can be found at <a href="https://www.ofo.com/uk/en">www.ofo.com/uk/en</a>.

The nearest outlet selling cycles and accessories as well as carrying out services is detailed below:-

Active Cycles, 219 Mortlake Road, Richmond, TW9 2LN (Tel – 02089403717, <a href="www.active-cycles.co.uk">www.active-cycles.co.uk</a>) approximately 500m walking distance from the site.

Information on cycle training is available at <a href="https://tfl.gov.uk/services/roads">www.richmond.gov.uk/services/roads</a> and transport/road safety/cycling training and <a href="https://tfl.gov.uk/modes/cycling-in-london/cycle-skills?intcmp=2386">https://tfl.gov.uk/modes/cycling-in-london/cycle-skills?intcmp=2386</a>.

#### **Bus facilities**

Bus stops are located on Manor Road, Lower Mortlake Road, Lower Richmond Road and Sandycombe Road, as shown on the attached plan. Details of these stops and the available services are given below:

Manor Road		Lower Mortlake Road	
Location: Reference:	Manor Road Sainsbury's (SU)	Location: Reference:	Lower Mortlake Road  Manor Road
Distance to stop:	Approx 170m from site	Distance to stop:	Approx 340m from site
Direction of travel: Facilities:	Buses travelling southbound Pole with flag, timetable	Direction of travel:	Buses travelling southwest- bound
i dominoo.	information, road markings	Facilities:	Pole with flag, lay-by
Bus services:	371	Bus services:	H22, H37
Location:	Manor Road	Location:	Lower Mortlake Road
Reference:	Sainsbury's (SC)	Reference:	Manor Circus (SA)
Distance to stop:	Approx 180m from site	Distance to stop:	Approx 440m from site
Direction of travel:	Buses travelling northbound	Direction of travel:	Buses travelling northeast-
Facilities:	Pole with flag, shelter with		bound
	seating, timetable information	Facilities:	Pole with flag, shelter with seating, timetable
Bus services:	371, 493, R70		information, road markings
		Bus services:	190, 371, 391, 419, 493, H22, H37, N22, R68, R70

Lower Richmond Road		Sandycombe Road		
Location:	Lower Richmond Road	Location:	Sandycombe Road	
Reference:	Sandycombe Road (SL)	Reference:	Gainsborough Road (SP)	
Distance to stop:	Approx 390m from site	Distance to stop:	Approx 400m from site	
Direction of travel:	Buses travelling northeast-	Direction of travel:	Buses travelling southbound	
Facilities:	bound  Pole with flag, shelter with seating, timetable information, road markings	Facilities:	Pole with flag, shelter with seating, timetable information, road markings	
Bus services:	190, 419, N22, R68	Bus services:	391	

		Approximate Peak Frequency			
Service	Route	Mon - Sat Daytime	Mon - Sat Evening	Sunday	
190	George Street – Empress State Building/West Brompton Station	15 mins	20 mins	20 mins	
371	Manor Road/Sainsburys – Kingston Hall Road	8-12 mins	15 mins	11-12 mins	
391	George Street – Sands End/Sainsbury's	9-14 mins	15 mins	11-14 mins	
419	George Street – Hammersmith Bus Station	15 mins	20-30 mins	30 mins	
493	St George's/University of London – Richmond/Manor Road	9-14 mins	20 mins	20 mins	
H22	The Bell – Manor Road	11-14 mins	20 mins	20 mins	
H37	Hounslow/Blenheim Centre – Manor Road	5-10 mins	6-15 mins	7-10 mins	
N22	South Road/Fulwell – Margaret Street/Oxford Circus (Night Bus)	No Service	30 mins	30 mins	
R68	Kew Retail Park – Hampton Court Station	15 mins	20 mins	15 mins	
R70	Nurserylands Shopping Centre – Richmond/Manor Road	6-12 mins	15-20 mins	15 mins	

Up to date bus timetables, a journey planner and bus maps can be found at tfl.gov.uk/modes/buses/.

Information on how to obtain live bus information is available at <a href="tfl.gov.uk/modes/buses/live-bus-arrivals">tfl.gov.uk/modes/buses/live-bus-arrivals</a> by searching the stop name or bus route. Real-time information is provided at many stops in London however the information can also be found online, by text and the free 'Facebook TravelBot' messenger service.

#### Rail and Tube Facilities

The closest train station to the site is North Sheen Station located approximately 180m to the east of the site. It provides services to Chiswick, London Waterloo, Wimbledon, Putney and other local destinations.

In addition, Richmond Station is located approximately 1.5km from the site and provides both rail and underground services. The fully staffed station provides CCTV monitored cycle stands for 212 cycles and services to Chiswick, London Waterloo, Stratford, Reading, Wokingham and other local destinations and available.

The location of these stations is shown on the attached plan.

Further information can be found at <a href="mailto:tfl.gov.uk/modes/tube/">tfl.gov.uk/modes/tfl-rail/</a> and www.nationalrail.co.uk.

A journey planner can be found at <u>tfl.gov.uk/plan-a-journey/</u> and <u>tfl.gov.uk/tube-dlr-overground/status/#stations-status</u> provides real-time information on these services.

#### Car Clubs

Car Clubs provide users with access to a vehicle without the need to own one themselves. The vehicles can be hired short-term and are charged at an hourly rate.

Enterprise and Zipcar operate car clubs in the Richmond area. The closest vehicle has a designated parking space on Manor Park, approximately 150m from site. Details can be found at <a href="https://www.zipcar.co.uk/car-hire-london">www.zipcar.co.uk/car-hire-london</a> and <a href="https://www.enterprisecarclub.co.uk/gb/en/programs/regions/south-east-england/london.html">www.enterprisecarclub.co.uk/gb/en/programs/regions/south-east-england/london.html</a>.

#### General Travel Plan Information

Residents are invited to complete a Travel Questionnaire to assist in assessing the modes of travel to work and school.

The Travel Plan will be reviewed annually and again residents will be invited to participate. The results of the survey along with details of any specific initiatives and the targets for modal shift will be contained within the Travel Plan.

#### Travel Plan Coordinator

For further information, or if you wish to receive any of this information in electronic format, please contact the Travel Plan Coordinator, \_\_\_\_\_\_\_, at <u>e-mail</u> address or by telephone on XXXXX XXXXXX.

It would be most helpful if an e-mail contact could be provided for your household as this would reduce the use of paper in issuing newsletters etc which will be prepared to keep all residents up to date on events, initiatives etc that take place on a regular basis.

