



# Assessment Details

## Site Details

Site Name:  
Address:

Town:  
County:  
Post code:

## Party Details

Assessor Name:  
Lead designer:  
Lead constructor:  
Client:

## Assessment Details

Registration Number: 25 HFR  
Assessor Organisation:  
Assessor Licence Number:

# Home Details

Report ref.	Address 1	Town	Postcode	Input set
1	25 Ham Farm Road	London	TW10 5NA	

# Output Summary

The below summarises the HQM outputs for this assessment.

Disclaimer: this report demonstrates an indicative score, based on inputs made in the online assessment tool. It does not confirm the final HQM certificate rating, which can only be confirmed by the HQM post-construction certificate

## Stars



'Very Good'


## Indicators



# HQM Scoring Information

## How the Star Rating is calculated

The Star Rating provides a simple comparative measure of the overall quality and performance of a new-build home. This is based on a total HQM score, which is calculated out of a maximum 500 credits. To achieve a HQM Star Rating, a minimum total number of credits must be achieved as outlined in the below table:

									
Minimum total credits	Minimum requirements only	90	100	120	150	190	240	300	400
Percentage		18	20	24	30	38	48	60	80




## Minimum requirements

To make sure all HQM certified homes consistently deliver on important issues, the scheme sets out minimum performance levels in several key areas that must be met to achieve a HQM ONE certificate. These minimum requirements are found in nine of HQM ONE's assessment issues and include requirements for: flood risk, temperature, ventilation, project preparation, commissioning and testing, inspections and completion, aftercare and home information.

These requirements establish a standard that consumers can expect from all homes that have achieved a HQM ONE certificate, to promote trust and give consumers confidence of a home's quality. The minimum requirements have been set in a way that can be achieved on all types of homes, which also requires performance that is better than building regulations.

## How the Indicators are calculated

The second part of HQM's scoring is the Indicator scores that reflect key areas of value to consumers looking to buy or rent a new home based on: running costs (My Cost), health and wellbeing (My Wellbeing) and environmental footprint (My footprint). These indicator scores are scored between one and five and are generated in parallel to the overall HQM star rating based on the overall number of points scored, in line with the below table:

Indicators		Indicator bands and required number of points				
		1	2	3	4	5
	My Cost	47.25	52.5	78.75	126	210
	My Wellbeing	51.25	56.75	85.25	136.25	227
	My Footprint	72.25	80.25	120.25	192.50	320.75
Percentage of total points		18%	20%	30%	48%	80%




To determine the indicator score that has been achieved, each set of credits within every assessment issue has a rating of how likely it is to impact each of the indicator scores, as follows: 'None', 'Low', 'Medium', 'High' or 'Very high' impact. Each impact level contributes a point score between 0 and 1, as outlined in the below table. Each credit achieved in HQM is multiplied by their point score to contribute to the overall indicator score achieved.

No Impact	Low Impact	Medium Impact	High Impact	Very High Impact
0	0.25	0.5	0.75	1

In addition to the overall indicator score, there are a number of backstops that must be met to achieve certain levels within each indicator. These represent the minimum performance criteria that must be met by the home in key areas relevant to that particular indicator. For example, to achieve a three for the My wellbeing indicator, a home must achieve three credits in the 'daylight' issue. Please see Appendix A for a full list of indicator backstops.

# Credit Summary

The following tables summarise the credits achieved within the HQM sections, categories and issues, and the total number of credits achieved.

Section	Category	Issue	Credits achieved	
 <p>Our Surroundings - 275 97.0/153.0</p>	Transport and Movement 23.0/48.0	Public Transport Availability	0 / 15	
		Sustainable Transport Options	7 / 17	
		Local Amenities	16 / 16	
	Outdoors 50.0/58.0	Identifying Ecological Risks and Opportunities	7 / 7	
		Managing Impacts on Ecology	9 / 9	
		Ecological Change and Enhancement	12 / 12	
		Long Term Ecological Management and Maintenance	8 / 8	
		Recreational Space	14 / 22	
	Safety and Resilience 24.0/47.0	Flood Risk	19 / 19	
		Managing Rainfall Impacts	5 / 19	
Security		0 / 9		
 <p>My Home - 279 131.0/261.0</p>	Comfort 32.0/68.0	Indoor Pollutants	10 / 12	
		Daylight	10 / 13	
		Noise Sources	0 / 4	
		Sound Insulation	8 / 9	
		Temperature	0 / 17	
		Ventilation	4 / 13	
	Energy 57.0/83.0	Energy and Cost	50 / 60	
		Decentralised Energy	0 / 8	
		Impact on Local Air Quality	7 / 15	
	Materials 11.0/69.0	Responsible Sourcing	2 / 25	
		Environmental Impact of Materials	2 / 25	
		Life Cycle Costing	0 / 12	
		Durability	7 / 7	
	Space 17.0/24.0	Drying Space	2 / 3	
		Access and Space	5 / 11	
		Recyclable Waste	10 / 10	
	Water 14.0/17.0	Water Efficiency	14 / 17	
	 <p>Delivery - 285 71.0/86.0</p>	Quality Assurance 29.0/33.0	Project Preparation	6 / 6
			Commissioning and Testing	7 / 11
Inspections and Completion			16 / 16	
Construction Impacts 23.0/31.0		Responsible Construction Practices	4 / 5	
		Construction Energy Use	5 / 5	
		Construction Water Use	5 / 5	
		Site Waste Management	9 / 16	
Customer Experience 19.0/22.0		Aftercare	3 / 4	
		Home Information	N/A	
		Smart Homes	6 / 8	
		Post Occupancy Evaluation	10 / 10	
<b>Total number of credits achieved: 299.0/500.0</b>				

# Assessment Issue Details

## Public Transport Availability

Credits awarded: 0 / 15

Homes (Refer to page 3)	Questions				
	Accessibility index			Improved local service	
	Urban or rural location	Accessibility Index	Average number of off-peak services per hour for weekends and weekdays are a quarter or more than on-peak services	Increase in the existing Accessibility Index score by at least 1	Contracts in place to ensure that the increased service provision will be in place for a minimum of 5 years following occupation of all homes
1	Urban	1	Yes	No	No

## Sustainable Transport Options

Credits awarded: 7 / 17

Homes (Refer to page 3)	Questions							
	Home information	Cycle storage	Cycle networks		Electric vehicle charging points		Car clubs	
	Home Information	Number of spaces per home	Design team will implement one local cycling network improvement chosen with the local authority	The home is connected to a safe cycle route via a safe pedestrian route	Type of parking provision	Type of EVCP provided	A compliant car club is available	At least 60% of the vehicles from the compliant car club are hybrid or electric
1	Yes	2 cycle spaces per home	No	Yes	Private	Slow charging EVCP (minimum 3kw)	No	No

## Local Amenities

Credits awarded: 16 / 16

Homes (Refer to page 3)	Questions	
	Key local amenities	Beneficial local amenities
	Number of key local amenities	Number of beneficial local amenities
1	3	3

## Identifying Ecological Risks and Opportunities

Credits awarded: 7 / 7

Homes (Refer to page 3)	Questions						
	Assessment route selected in line with GN34	All relevant UK, EU or international legislation relating to the ecology of the site met	Survey and evaluation			Determining ecological outcomes for the site	
Assessment route selected in line with GN34	Suitably qualified ecologist appointed to ensure early involvement in site configuration and strategic planning decisions		Survey and evaluation carried out to determine the ecological baseline of the site taking account of the zone of influence	Information and Data collated and shared with project team	Project team and stakeholders identify, appraise and agree actions for the project that will achieve optimal ecological outcomes		Wider site sustainability related activities and the potential for ecosystem service related benefits also considered
1	Comprehensive route, ecologist	Yes	Yes	Yes	Yes	Yes	Yes

## Managing Impacts on Ecology

Credits awarded: 9 / 9

Homes (Refer to page 3)	Questions					
	Liaison, implementation and data				Assessment route	Managing negative impacts from the project
Roles and responsibilities have been clearly defined, allocated and implemented, at an early stage	Site preparation and construction works have been planned for and implemented at an early project stage	The project team have liaised and collaborated with representative stakeholders, taking into consideration data collated and shared, have implemented actions		Assessment route selected in line with GN34	Negative impacts from site preparation and construction works have been managed according to the hierarchy (see Methodology) and no net impact has resulted	Impact on ecological value
1	Yes	Yes	Yes	Comprehensive route, ecologist	Yes	No overall loss of ecological value



## Ecological Change and Enhancement

Credits awarded: 12 / 12

Homes (Refer to page 3)	Questions					
	At least 75% of the proposed development's footprint is on an area of land which has previously been occupied	Assessment route selected in line with GN34	Liaison, implementation, and data			
Project team liaised with representative stakeholders, and implemented actions to enhance the site's ecological value			The actions for enhancing the site's ecological value are on-site or off-site	Data collated are provided to the local environmental records centres nearest to or relevant for the site	Change in ecological value from the project	
1	Yes	Comprehensive route, ecologist	Yes	On-site	Yes	Exceeds net gain

## Long Term Ecological Management and Maintenance

Credits awarded: 8 / 8

Homes (Refer to page 3)	Questions						
	Statutory obligations	Roles & responsibilities and implementation	Home information	Liaison, review and management	Landscape and ecology management plan	Monitoring, review and update	
Compliance is or will be monitored against all relevant UK, and EU and International legislation, relating to the ecology of the site	Relevant criteria for 2.3 Ecological Change and Enhancement have been achieved via the foundation or comprehensive route	Home information	Project team liaise and collaborate with representative stakeholders to determine and implement the actions for this issue	An appropriate management plan is in place for the landscape and ecology accessible to the assessed home	The continued relevance of the landscape and ecology management plan is assured	The landscape and management plan is updated to support maintenance of the ecological value of the site	
1	Yes	Yes	Yes	Yes	Yes	Yes	Yes

## Recreational Space

Credits awarded: 14 / 22

Homes (Refer to page 3)	Questions											
	Home information	Accessible public recreational space	Private space			Communal space						
	Home information	Walking distance to public recreational space	Private external space is provided that is clearly associated with the home	Type of home	Private external space	The home is within close proximity to communal space	Type of home	Communal External Space	Gross Development Area (GDA)	Type of area	Communal external space % of total gross development area (GDA).	Suitable management and maintenance arrangements in place for communal space before practical completion of the project
1	Yes	Yes	Yes	Homes	40	Yes	Homes	1000.00	390.00	Town or urban centre	256.41	Yes

Homes (Refer to page 3)	Questions									
	Growing space								Expert input	
	Growing space in close proximity to the home	Type of growing space	Home type	Private growing space provided per home	Suitable management and maintenance arrangements in place for communal space	Consultation output feeds into growing space provision	Local authority and local growing groups have been consulted to determine the demand for, and suitable types of growing space.	Expert advice on design of dedicated growing space	Growing space is planted with Low maintenance species in part of the area, in accordance with the expert input	
1	Yes	Private	House; town or urban	8.00	Private growing space only, management and maintenance not applicable	No	No	Yes	Yes	

## Flood Risk

Credits awarded: 19 / 19

Homes (Refer to page 3)	Questions	
	Flood risk assessment	Flood risk
	Flood Risk Assessment undertaken	Site-specific flood risk assessment
1	Yes	Low risk

## Managing Rainfall Impacts

Credits awarded: 5 / 19

Homes (Refer to page 3)	Questions			
	Home information	Drainage discharges directly to surface water body (refer to methodology in HQM ONE manual)	Managing the rate and volume of run-off	
Home information	Assessment type		Change in impermeable area	Operation and maintenance agreements
1	Yes	No	Foundation route	&ge;50% Yes

## Security

Credits awarded: 0 / 9

Homes (Refer to page 3)	Questions	
	Home information	Security needs assessment
Home information	Security needs assessment by security specialist	Recommendations from security specialist
1	Yes	

## Indoor Pollutants

Credits awarded: 10 / 12

Homes (Refer to page 3)	Questions								
	Home information	Minimising emissions from space and water heating	Minimising the effects of cooking		Minimising emissions from building product types	Minimising airborne formaldehyde from all sources		Minimising airborne TVOCs from all sources	
	Home information	All combustion appliances flues discharge outdoors	Cooker hood compliant	Cooking fuel compliant	Number of building products that meet emission requirements	Unit of measurement	Formaldehyde concentration	Unit of measurement	TVOC concentration
1	Yes	Yes	Yes	Yes	3	mg/m <sup>3</sup>	0.01	mg/m <sup>3</sup>	0.50

## Daylight

Credits awarded: 10 / 13

Homes (Refer to page 3)	Questions			
	Average daylight factor (kitchens)		Average daylight factor (living spaces)	View of sky
	Average daylight factor (kitchens)		Average daylight factor (living spaces)	% working plane with view of sky
1	2.00		2.00	50.00

## Noise Sources

Credits awarded: 0 / 4

Homes (Refer to page 3)	Questions									
	Internal noise levels								External noise levels	
	Suitably qualified acoustician appointed	Open Plan room that a kitchen is part of	Daytime noise level (habitable rooms)	Daytime noise level (kitchens)	Daytime noise level (open plan rooms that a kitchen is part of-lower target)	Daytime noise level (open plan rooms that a kitchen is part of-higher target)	Night noise level (habitable rooms)	Night noise level (kitchens)	Night noise level (open plan rooms that a kitchen is part of)	Daytime noise level (external functional space)
1	No	Yes								

## Sound Insulation

Credits awarded: 8 / 9

Homes (Refer to page 3)	Questions		
	Sound insulation between homes	Sound insulation levels for internal walls and floors	
	Compliance route	Guidance on maximising sound insulation during construction	Airborne sound insulation
1	Detached dwelling	Yes	45.00

## Temperature

Credits awarded: 0 / 17

Homes (Refer to page 3)	Questions				
	Home information	Temperature analysis	Foundation or comprehensive route	Current Conditions	Predicted climate change environment
	Home information	Temperature Analysis	Foundation or comprehensive route	Threshold temperature Â°C (current weather data)	Threshold temperature Â°C (projected climate change weather data)
1	Yes	Yes	Foundation		

## Ventilation

Credits awarded: 4 / 13

Homes (Refer to page 3)	Questions								
	Information sign	Ventilation air intakes	Ventilation rates				Maintenance and controls		
	Information sign	Intakes avoid drawing in pollution in accordance with CIBSE TM21	Minimum ventilation rate requirement met	Type 1 and/or 2 systems compliant	Type 3 and/or 4 systems compliant	Ventilation noise criteria met	Ventilation controls in wet rooms compliant (minimum requirement)	Maintenance and controls met	
1	Yes	Yes	N/A for system 1 and 2	Yes	N/A	Yes	Yes	Yes	

## Energy and Cost

Credits awarded: 50 / 60

Homes (Refer to page 3)	Questions										
	Cost output	Home information	Credits awarded	Home information	HEPR	Heating and cooling energy (EPR)	Primary energy use (EPR)	CO2	Net CO2	Credits	Unreg. energy demand
		% from carbon neutral source									Credit award
1	0.98	14.00	Yes	0.81	0.14	0.33	0.33	8.63	36.00	0.00	0.00

## Decentralised Energy

Credits awarded: 0 / 8

Homes (Refer to page 3)	Questions		
	Home information	Feasibility study	Implementation of feasibility study findings
	Home information	Independent LZCT feasibility assessment	Implementation of feasibility study findings
1			

## Impact on Local Air Quality

Credits awarded: 7 / 15

Homes (Refer to page 3)	Questions												
	Low or high pollution location	Number of heating and hot water appliances	Appliance 1					Appliance 2					Number of credits
			Fuel	Type	NOx	PM10	VOC	Fuel	Type	NOx	PM10	VOC	
1	Low	2	Electricity	Cogeneration or heat pumps using external combustion (mg/kWh)	34.00	0.00	0.00	Electricity	Cogeneration or heat pumps using external combustion (mg/kWh)	34.00	0.00	0.00	7

Homes (Refer to page 3)	Questions														
	Appliance 3					Appliance 4					Appliance 5				
	Fuel	Type	NOx	PM10	VOC	Fuel	Type	NOx	PM10	VOC	Fuel	Type	NOx	PM10	VOC
1															

## Responsible Sourcing

Credits awarded: 2 / 25

Homes (Refer to page 3)	Questions							Responsible sourcing of construction products assessment	
	All timber legally harvested and traded	Product procurement policy			Product procurement policy and procedures disseminated to all internal and external personnel	Construction contract includes requirements to enforce the product procurement policy and procedure on the assessed project	Product procurement policy and procedure encourages specification of products with responsible sourcing certification	% RSM points achieved	Credits awarded
1		Yes	Yes	Yes					

## Environmental Impact of Materials

Credits awarded: 2 / 25

Homes (Refer to page 3)	Questions													
	Product procurement policy							Building life cycle assessment						
	Documented low impact procurement policy	Policy disseminated and included in contracts	Policy encourages spec of products with EPDs	Product procurement policy and procedure encourages specification of products with EPD	Product environmental information	No. of EPD	Route of rigour	File type	Dwelling type	Build scale	No. of bed rooms	Final ecopoint	Dwelling impact	Dwelling impact credit award
1	Yes	Yes	Yes	Yes									0.00	0.00

## Life Cycle Costing

Credits awarded: 0 / 12

Homes (Refer to page 3)	Questions										
	Occupant's life cycle cost report			Maintenance costs				Operation costs			
	Compliant LCC analysis at the end of early design	Occupant's report based on latest LCC analysis made available to potential occupants prior to a commitment to purchase	Final version of occupant's report made available in home information	Major replacement	Minor replacement, repairs and maintenance costs	Unscheduled replacement, repairs and maintenance costs	Ground maintenance	Cleaning costs	Utilities costs	Administrative costs	Overhead costs
1											

Homes (Refer to page 3)	Questions		
	Component level life cycle cost optimisation		
	Compliant component level LCC analysis by the end of detailed design	Demonstrated how LCC plan influenced specification	Component level LCC analysis made available to the client as a report
1			

## Durability

Credits awarded: 7 / 7

Homes (Refer to page 3)	Questions		
	Integral elements		Finishing elements
	Relevant integral elements at risk of severe material degradation identified	Appropriate measures incorporated to design and specification to limit element degradation	Relevant finishing elements at risk of cosmetic material degradation identified
1	Yes	Yes	Yes



## Drying Space

Credits awarded: 2 / 3

Homes (Refer to page 3)	Questions						
	External drying			Internal drying			
	Type of dwelling	External drying length	External drying space is secure	Type of specified appliance	Energy efficiency class (as per EU Energy Label)	Condensation efficiency class (as per EU Energy Label)	Venting moist air outside?
1	House with private external space	10.00	Yes	Tumble drier	A++	A	Yes

## Access and Space

Credits awarded: 5 / 11

Homes (Refer to page 3)	Questions								
	Home information	Nationally described space standards			Accessible and adaptable design				Accredited access consultant confirmed the homes have been built following their advice
	Home information	Nationally described space standards met	How many people is the home designed for?	What is the gross internal floor area	Is there an improvement of 0.5 built in storage area?	Has Approved Document M - Access to and use of buildings Category 2 OR Approved Document M, Category 3 - Wheelchair user dwellings, been met?	An accredited access consultant been appointed prior to concept design	Advice from the accredited access consultant has been incorporated into the final design	Accredited access consultant confirmed the homes have been built following their advice
1	Yes	Yes	3	190	Yes	Yes	No	No	No

## Recyclable Waste

Credits awarded: 10 / 10

Homes (Refer to page 3)	Questions						
	Home information	Consultation with waste collection authority	Internal waste storage				Composting facilities and management
	Home information	Waste streams, type and size of containers identified	Dedicated internal space to store recycling containers provided	Combined capacity of recycling containers (litres)	Capacity of internal container for food waste (litres)	Credits awarded	Composting facilities provided
1	Yes	Yes	Yes	30	10	5	Individual home-composting facilities

## Water Efficiency

Credits awarded: 14 / 17

Homes (Refer to page 3)	Questions		
	Water efficient fittings		Water recycling
	Fittings standard achieved	Modelled water consumption (l/p/d)	Rainwater/Greywater systems specified
1	Advanced fittings standard	89.30	>= 50%

## Project Preparation

Credits awarded: 6 / 6

Homes (Refer to page 3)	Questions							
	Feedback from previous projects			Project delivery plan				
	Lessons learnt from previous development incorporated into design	Outline delivery plan is developed during design brief and kept up to date	Prior design, roles and responsibilities are agreed	Actions established to manage construction process and quality	Schedule of commissioning and testing	Principal contractor accounts for commissioning and testing programme	Home's target air permeability is agreed and a strategy to achieve it established	Actions established to manage fabric commissioning and testing, and more
1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Homes (Refer to page 3)	Questions							
	Product procurement and substitution Policy				Dissemination of information	Site worker feedback		
	Product procurement policy has been developed by	Product procurement policy sets out specification and product performance requirement that follow best practice standards and lead to high quality	Policy sets out considerations and instances where substitution will be allowed	Policy regarding substitutions and their performance requirements	Process to communicate requirements to site operatives	Documented policy and procedures to enable staff to make protected disclosures has been developed by	Documented policy and procedure covers crit 8a-8i	Policy and contact details have been disseminated among staff and clients (where required) and prominently displayed on the site
1	Client	Yes	Yes	Yes	Yes	Principal Contractor	Yes	Yes

## Commissioning and Testing

Credits awarded: 7 / 11

Homes (Refer to page 3)	Questions							
	Commissioning building services and control systems	Fabric pre-testing			Post-construction testing			
All building systems commissioned in line with appropriate standards	Appropriate person appointed to determine pre-testing methods, sampling, quality assurance and make recommendations	Recommendations carried out to help meet the designed fabric performance standards	Proportion of homes for each dwelling type that are inspected and tested	Post-construction testing, inspection and any subsequent remedial works, carried out, for which aspects	Air leakage paths	Continuity of insulation and thermal bridging	Testing method used	
1	Yes				Yes	Yes		

## Inspections and Completion

Credits awarded: 16 / 16

Homes (Refer to page 3)	Questions								
	Visual defects inspection	Construction inspections			Construction record	Right to inspect			
Visual defects inspection carried out, including any remedial works and home finished and habitable	Strategy, roles and responsibilities agreed in project delivery plan for meeting construction inspections criteria	Systematic and scheduled build quality inspections	Any design variations or materials substitutions approved	Construction record kept throughout construction stage and is available to site operatives and occupants	Potential owner has right for their own inspection	Home's specification and construction record available for inspection	Any snags, defects or inconsistencies within 28 days after completion of property purchase	Statutory rights owed by the developer to the purchaser are unaffected by right to inspect, in any way	
1	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	

Homes (Refer to page 3)	Questions				
	Feedback dissemination	Third party verification			Early inspection visit
Lessons learnt and good practice regarding quality assurance fed back to inform future projects	Construction inspections role carried out by independent third party	Please include details of the professional background of the independent third party	Early inspection visit provided	Seasonal inspection visit provided	
1	Yes	Yes		Yes	Yes

## Responsible Construction Practices

Credits awarded: 4 / 5

Homes (Refer to page 3)	Questions		
	Responsible construction management		
	Number of credits awarded		
1	4		

## Construction Energy Use

Credits awarded: 5 / 5

Homes (Refer to page 3)	Questions		
	Contractor's energy efficiency checklist	Energy monitoring and reporting	Weekly detailed monitoring and reporting of metered energy use
	Contractor's energy efficiency checklist completed	Data on contractors and sub-contractors metered energy consumption recorded	Weekly data on contractors and sub-contractors metered energy consumption recorded
1	Yes	Yes	Yes

## Construction Water Use

Credits awarded: 5 / 5

Homes (Refer to page 3)	Questions		
	Contractor's water efficiency checklist	Water monitoring and reporting	Weekly detailed monitoring and reporting of metered water use
	Contractors water efficiency checklist completed	Data on contractors and sub-contractors water consumption recorded	Data on contractors and sub-contractors metered water consumption recorded (at weekly or more frequent intervals)
1	Yes	Yes	Yes

## Site Waste Management

Credits awarded: 9 / 16

Homes (Refer to page 3)	Questions											
	Product procurement policy	Construction resource efficiency				Diversion of construction waste from landfill	Construction waste diverted from landfill		Demolition waste diverted from landfill			Diversion of excavation waste from landfill
	Opportunities to minimise waste incorporated in documented policy and procedure	Compliant resource management plan	Measurement in volume or tonnage	m <sup>3</sup> construction waste generated per 100m <sup>2</sup> GIFA	Pre-demolition audits completed	Construction waste materials sorted into key waste groups	Unit of measurement	% construction waste diverted from landfill	Is demolition waste present	Unit of measurement	% demolition waste diverted from landfill	% excavation waste diverted from landfill
1	Yes	Yes	Volume	3.00	Yes	Yes	Volume	80.00	Yes	Volume	50.00	100.00

## Aftercare

Credits awarded: 3 / 4

Homes (Refer to page 3)	Questions		
	Building warranty	Handover visit	
	Compliant building warranty	Commitment to provide handover visit for first occupants	On-call support available for
1	Yes	Yes	2 years

## Home Information

Credits awarded: N/A

Homes (Refer to page 3)	Questions	
	All minimum requirement home information provided in accessible format	All issue specific home information provided in accessible format, where corresponding credits have been met
1	Yes	Yes

## Smart Homes

Credits awarded: 6 / 8

Homes (Refer to page 3)	Questions							
	Home information	Connectivity to the home		Connectivity within the home	Smart heating		Smart energy	
	Home information provided	Network infrastructure criteria met	Download speed available to the home	Connectivity within the home criteria met	Smart heating criteria met	Name and type of smart heating system or device (e.g. product and manufacturer name)	Smart lighting and energy criteria met	Name and type of smart lighting and energy management system or devices (e.g. product and manufacturer name)
1	Yes	Yes	25.00	Yes	Basic and advanced		Smart lighting and energy management	

Homes (Refer to page 3)	Questions									
	Additional smart solutions									
	Additional smart solutions provided		Monitor air quality	Voice control	Monitor humidity	Smart ventilation	Gesture control	Geofencing	Other	Name and type of additional system or devices (e.g. product and manufacturer name)
1				Yes			Yes			

## Post Occupancy Evaluation

Credits awarded: 10 / 10

Homes (Refer to page 3)	Questions											
	Occupant satisfaction feedback and bill data			Energy and temperature monitoring		Advanced POE					Independent third party	
	Formal offer	Commitment to collect data within 12-18 months and share POE results		Energy and temperature data monitored and analysed as part of POE		Additional POE methods used	Water audit	Forensic walk-through	LZCT performance monitoring	Humidity	Other - please specify	Independent third party appointed to carry out POE
1	Yes	Yes		Yes			Yes			Yes		Yes