

Edwards, Grace

From: planning@richmond.gov.uk
Sent: 09 November 2022 15:16
To: BCTAdmin@thameswater.co.uk
Cc: Edwards, Grace
Subject: FW: 3rd Party Planning Application - 22/3004/FUL

Dear Development Planning,

Thank you for your email which has been forwarded to Grace Edwards the planning officer dealing with this application who will acknowledge your query within 7 working days.

We are conducting a Customer Experience Survey to gather customer feedback to help improve our services. The survey only takes 5 minutes and can be completed by using the link below.

www.richmond.gov.uk/customer_feedback

Kind regards

Ketan Tosar

Corporate Customer Services
Serving Richmond and Wandsworth Councils
Tel: 0208 891 1411
www.richmond.gov.uk / www.wandsworth.gov.uk

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Twitter: @LBRUT_help*

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Richmond.gov.uk

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From: [REDACTED]
Sent: 09/November/2022 11:16 (GMT)
To: [REDACTED]
Subject: 3rd Party Planning Application - 22/3004/FUL

London Borough of Richmond upon Thames
54328
Environmental Protection and Customer Services
22/3004/FUL
Civic Centre, 44 York Street
Twickenham
Middlesex
TW1 3BZ -

Our DTS Ref:

Your Ref:

9 November 2022

Dear Sir/Madam

Re: Kneller Hall, RMS of Music, Kneller Road, -, Twickenham, -, Tw2 7DU

Waste Comments

Swimming Pools - Where the proposal includes a swimming pool, Thames Water requests that the following conditions are adhered to with regard to the emptying of swimming pools into a public sewer to prevent the risk of flooding or surcharging: - 1. The pool to be emptied overnight and in dry periods. 2. The discharge rate is controlled such that it does not exceed a flow rate of 5 litres/ second into the public sewer network.

We would expect the developer to demonstrate what measures will be undertaken to minimise groundwater discharges into the public sewer. Groundwater discharges typically result from construction site dewatering, deep excavations, basement infiltration, borehole installation, testing and site remediation. Any discharge made without a permit is deemed illegal and may result in prosecution under the provisions of the Water Industry Act 1991. Should the Local Planning Authority be minded to approve the planning application, Thames Water would like the following informative attached to the planning permission: "A Groundwater Risk Management Permit from Thames Water will be required for discharging groundwater into a public sewer. Any discharge made without a permit is deemed illegal and may result in prosecution under the provisions of the Water Industry Act 1991. We would expect the developer to demonstrate what measures he will undertake to minimise groundwater discharges into the public sewer. Permit enquiries should be directed to Thames Water's Risk Management Team by telephoning 020 3577 9483 or by emailing trade.effluent@thameswater.co.uk . Application forms should be completed on line via <https://eur01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.thameswater.co.uk%2F&data=05%7C01%7CNetcall59r%40richmondandwandsworth.gov.uk%7C061efa681f224bbd4f0008dac243d401%7Cd9d3f5acf80349be949f14a7074d74a7%7C0%7C0%7C638035893828399473%7CUnknown%7CTWFpbGZsb3d8eyJWIjoimC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=onSMcIJfc2p76pRHsks7X5DZnqRpaZZrnaJcnTW47xg%3D&reserved=0> . Please refer to the Wholesale; Business customers; Groundwater discharges section.

With regard to SURFACE WATER drainage, Thames Water would advise that if the developer follows the sequential approach to the disposal of surface water we would have no objection. Management of surface water from new developments should follow Policy SI 13 Sustainable drainage of the London Plan 2021. Where the developer proposes to discharge to a public sewer, prior approval from Thames Water Developer Services will be required. Should you require further information please refer to our website. <https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.thameswater.co.uk%2Fdevelopers%2Flarger-scale-developments%2Fplanning-your-development%2Fworking-near-our-pipes&data=05%7C01%7CNetcall59r%40richmondandwandsworth.gov.uk%7C061efa681f224bbd4f0008dac243d401%7Cd9d3f5acf80349be949f14a7074d74a7%7C0%7C0%7C638035893828399473%7CUnknown%7CTWFpbGZsb3d8eyJWIjoimC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FOGXs1kkP8RWEzwX%2FhMqHXNGeu5Ikj6LvZTpTwh0kY%3D&reserved=0>

As required by Building regulations part H paragraph 2.36, Thames Water requests that the Applicant should incorporate within their proposal, protection to the property to prevent sewage flooding, by installing a positive pumped device (or equivalent reflecting technological advances), on the assumption that the sewerage network may surcharge to ground level during storm conditions. If as part of the basement development there is a proposal to discharge ground water to the public network, this would require a Groundwater Risk Management Permit from Thames Water. Any discharge made without a permit is deemed illegal and may result in prosecution under the provisions of the Water Industry Act 1991. We would expect the developer to demonstrate what measures will be undertaken to minimise groundwater discharges into the public sewer. Permit enquiries should be directed to Thames Water's Risk Management Team by telephoning 02035779483 or by emailing trade.effluent@thameswater.co.uk . Application forms should be completed on line via <https://eur01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.thameswater.co.uk%2F&data=05%7C01%7CNetcall59r%40richmondandwandsworth.gov.uk%7C061efa681f224bbd4f0008dac243d401%7Cd9d3f5acf80349be949f14a7074d74a7%7C0%7C0%7C638035893828399473%7CUnknown%7CTWFpbGZsb3d8eyJWIjoimC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=onSMcIJfc2p76pRHsks7X5DZnqRpaZZrnaJcnTW47xg%3D&reserved=0> . Please refer to the Wholesale; Business customers; Groundwater discharges section.

Thames Water would advise that with regard to WASTE WATER NETWORK and SEWAGE TREATMENT WORKS infrastructure capacity, we would not have any objection to the above planning application, based on the information provided.

Water Comments

If you are planning on using mains water for construction purposes, it's important you let Thames Water know before you start using it, to avoid potential fines for improper usage. More information and how to apply can be found online at thameswater.co.uk/buildingwater.

On the basis of information provided, Thames Water would advise that with regard to water network and water treatment infrastructure capacity, we would not have any objection to the above planning application. Thames Water recommends the following informative be attached to this planning permission. Thames Water will aim to provide customers with a minimum pressure of 10m head (approx 1 bar) and a flow rate of 9 litres/minute at the point where it leaves Thames Waters pipes. The developer should take account of this minimum pressure in the design of the proposed development.

Yours faithfully
Development Planning Department

Development Planning,
Thames Water,
Maple Lodge STW,
Denham Way,
Rickmansworth,
WD3 9SQ

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We're happy to help you 24/7.

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