

PLANNING REPORT

Application reference: 22/3577/FUL

SOUTH TWICKENHAM WARD

Date application received	Date made valid	Target report date	8 Week date
30.11.2022	24.05.2023	19.07.2023	19.07.2023

Site:

Units 3 And 15 Cross Deep Court, Heath Road, Twickenham, TW1 1AG **Proposal:**

Change of use of part ground floor and part first floor to form six apartments at Cross Deep Court (Units 3 and 15), Heath Road, Twickenham, TW1 4AG.

Status: Pending Consideration (If status = HOLD please check that all is OK before you proceed any further with this application)

APPLICANT NAME

C/O Agent James Lloyd Create Planning Wigglesworth House 69 Southwark Bridge Road London SE1 9HH United Kingdom

AGENT NAME

Mr. James Lloyd Wigglesworth House 69 Southwark Bridge Road London SE1 9HH

DC Site Notice: printed on and posted on and due to expire on

Consultations:

Internal/External: Consultee 14D POL LBRUT Transport 14D POL LBRUT Transport

Expiry Date 14.06.2023 14.06.2023 08.06.2023 08.06.2023

Neighbours:

Suite 5 At 2nd Floor, 30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 8, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 7, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 6, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 5, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 4, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 3, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 2, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 1, Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Suite 11, Second Floor, 30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 First Floor, 30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Holly House, 36 - 40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Suite 6,30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Suite 10,30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Suite 8 And 9,30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Suite 7,30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Suite 12,30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023

Suite 4 At Second Floor, 30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Suite 1 To 3,30 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 34 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 36-40 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 32 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 12 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 65 Holly Road, Twickenham, TW1 4HF, - 31.05.2023 Flat 4,61 Holly Road, Twickenham, TW1 4HF, - 31.05.2023 Flat 1,61 Holly Road, Twickenham, TW1 4HF, - 31.05.2023 Flat 2.61 Holly Road, Twickenham, TW1 4HF, - 31.05.2023 63 Holly Road, Twickenham, TW1 4HF, - 31.05.2023 Flat 3.61 Holly Road, Twickenham, TW1 4HF, - 31.05.2023 46 King Street, Twickenham, TW1 3SH, - 31.05.2023 Flat 2.46A King Street, Twickenham, TW1 3SH, - 31.05.2023 Flat 1,46A King Street, Twickenham, TW1 3SH, - 31.05.2023 67 Holly Road, Twickenham, TW1 4HF, - 31.05.2023 57A Holly Road, Twickenham, TW1 4HW, - 31.05.2023 57C Holly Road, Twickenham, TW1 4HW, - 31.05.2023 57B Holly Road, Twickenham, TW1 4HW, - 31.05.2023 Flat 4,2A Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 3 At,2A Heath Road,Twickenham,TW1 4BZ, - 31.05.2023 Flat 2,2A Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Flat 1,2A Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 62 King Street, Twickenham, TW1 3SH, - 31.05.2023 Ground Floor, 67A Holly Road, Twickenham, TW1 4HF, - 31.05.2023 Ground And First Floors, 56 - 58 King Street, Twickenham, TW1 3SH, - 31.05.2023 54A King Street, Twickenham, TW1 3SH, - 31.05.2023 First Floor,67A Holly Road, Twickenham, TW1 4HF, - 31.05.2023 Second Floor, 2 - 4 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 Second Floor,60 King Street, Twickenham, TW1 3SH, - 31.05.2023 First Floor,60 King Street, Twickenham, TW1 3SH, - 31.05.2023 48C King Street, Twickenham, TW1 3SH - 31.05.2023 48B King Street, Twickenham, TW1 3SH - 31.05.2023 48A King Street, Twickenham, TW1 3SH, - 31.05.2023 Flat 3,52 King Street, Twickenham, TW1 3SH, - 31.05.2023 Flat 2,52 King Street, Twickenham, TW1 3SH, - 31.05.2023 Flat 1,52 King Street, Twickenham, TW1 3SH, - 31.05.2023 2-4 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 50 King Street, Twickenham, TW1 3SH, - 31.05.2023 60 King Street, Twickenham, TW1 3SH, - 31.05.2023 48 King Street, Twickenham, TW1 3SH, - 31.05.2023 52 King Street, Twickenham, TW1 3SH, - 31.05.2023 54 King Street, Twickenham, TW1 3SH, - 31.05.2023 6A Heath Road, Twickenham, TW1 4HG - 31.05.2023 6B Heath Road, Twickenham, TW1 4HG - 31.05.2023 14 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 8 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 22B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 18C Heath Road, Twickenham, TW1 4HG, - 31.05.2023 16C Heath Road, Twickenham, TW1 4HG, - 31.05.2023 14B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 12B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 8C Heath Road, Twickenham, TW1 4HG, - 31.05.2023 20 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 22 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 6 Heath Road, Twickenham, TW1 4HG, - 31.05.2023 18 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 16 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 24C Heath Road, Twickenham, TW1 4HG, - 31.05.2023 24B Heath Road, Twickenham, TW1 4HG, - 31.05.2023

20B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 18B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 16B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 14C Heath Road, Twickenham, TW1 4HG, - 31.05.2023 12C Heath Road, Twickenham, TW1 4HG, - 31.05.2023 10C Heath Road, Twickenham, TW1 4HG, - 31.05.2023 10B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 8B Heath Road, Twickenham, TW1 4HG, - 31.05.2023 10 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 24 Heath Road, Twickenham, TW1 4BZ, - 31.05.2023 39B King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 37 - 39 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 35 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 39A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 37B King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 37A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 35B King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 35A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 19 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 21 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 10 Poulett Gardens, Twickenham, TW1 4QR, - 31.05.2023 8 Poulett Gardens, Twickenham, TW1 4QR, - 31.05.2023 Flat 1, Poulett Lodge, Cross Deep, Twickenham, TW1 4QJ, - 31.05.2023 Flat 2, Poulett Lodge, Cross Deep, Twickenham, TW1 4QJ, - 31.05.2023 Flat 2,49A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 Flat 1,49A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 1 - 13 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Unit 3, Cross Deep Court, Heath Road, Twickenham, TW1 4AG, - 31.05.2023 53B King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 59B King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 55 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 49 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 57 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 53 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 51 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 47 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 45 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 43 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 41 King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 57A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 55A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 53A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 51A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 47A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 45A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 43A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 41B King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 41A King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 1 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 57C King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 57B King Street Parade, King Street, Twickenham, TW1 3SG, - 31.05.2023 Flat 10,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 14,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 15,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 16,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 17, Addison Court, 15 Heath Road, Twickenham, TW1 4AG, - 31.05.2023 Flat 18, Addison Court, 15 Heath Road, Twickenham, TW1 4AG, - 31.05.2023 Flat 19,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 20,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 21, Addison Court, 15 Heath Road, Twickenham, TW1 4AG, - 31.05.2023

Flat 7, Addison Court, 15 Heath Road, Twickenham, TW1 4AG, - 31.05.2023 Flat 9,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 1,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 2,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 3,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 4,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 5, Addison Court, 15 Heath Road, Twickenham, TW1 4AG, - 31.05.2023 Flat 6,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 2 Cross Deep Court, Heath Road, Twickenham, TW1 4AG, - 31.05.2023 Flat 14, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 13, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 12, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 11,Canham House,17 Heath Road,Twickenham,TW1 4AW, - 31.05.2023 Flat 10.Canham House.17 Heath Road.Twickenham.TW1 4AW. - 31.05.2023 Flat 9, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 8, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 7, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 6, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 5, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 4, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 3, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 2, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 Flat 1, Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 4 Cross Deep, Twickenham, TW1 4QP - 31.05.2023 Flat 8,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 11,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 Flat 13,Addison Court,15 Heath Road,Twickenham,TW1 4AG, - 31.05.2023 6 Poulett Gardens, Twickenham, TW1 4QR, - 31.05.2023 4 Poulett Gardens, Twickenham, TW1 4QR, - 31.05.2023 Flat 12, Addison Court, 15 Heath Road, Twickenham, TW1 4AG, - 31.05.2023 Canham House, 17 Heath Road, Twickenham, TW1 4AW, - 31.05.2023 2 Poulett Gardens, Twickenham, TW1 4QR, - 31.05.2023

History: Development Management, Appeals, Building Control, Enforcements:

Development Management	
Status: PCO	Application:22/3577/FUL
Date:	Change of use of part ground floor and part first floor to form six apartments at Cross Deep Court (Units 3 and 15), Heath Road,
	Twickenham, TW1 4AG.

Proposal	Change of use of part ground floor and part first floor to form six apartments (4No. 1-bed, 2-person flats and 2No. 2-bed, 4-person flats) at Cross Deep Court (Units 3 and 15), Heath Road, Twickenham, TW1 4AG. In addition to the aforementioned, the proposal would include: works of making good at ground and first floor levels with design and finishes to match the existing; No. 2 windows in keeping the existing ones to the first-floor level of the south elevation that faces the internal car parking area; a new first-floor opening within the arcade; and a new replacing entrance facing the car parking area to the stairwell of Unit 15.
Site description / relevant to the proposal key designations	The application building is a four-storey corner-plot building in a mixture of uses located at the junction of Cross Deep, Heath Road and King Street Parade in Twickenham Village, South Twickenham Ward.

	
	Unit 3 fronts Cross Deep to the east and comprises a ground-floor
	entrance door, foyer and staircase leading to a first-floor gym
	(operated by Escape Fitness). The mezzanine floor used by the gym
	was inserted as part of planning permission ref. 14/4537/FUL. The
	remainder of the first floor provides ancillary retail storage to Unit 15
	on the ground floor, a ground-floor retail unit fronting Heath Road
	(operated by Stevensons sports shop).
	Other uses (outside of the Site red line) include ground-floor
	commercial units including a pharmacy. The Planning Statement
	submitted with the application states that there are residential units
	on the upper floors. The basement comprises a gym (operated by
	Pure Gym), which was previously occupied by Rileys Snooker Hall.
	The first floors of Units 3 and 15 and a portion of the ground-floor of
	Unit 3, is on King Street Parade facing part that is used as an
	access area, as well as the rear facing internal parking area stairwell
	going to the first floor of Unit 15, are the areas of the host building
	that are the subject of this change of use application.
	The ground floor shops are within the Heath Road Secondary
	Shopping Frontage (Nos. 1-85 odds) and the Twickenham Main
	Centre Boundary. It also forms part of the Twickenham Area Action
	Plan (TAAP).
	The site falls outside of the designated Key Office Policy Area in
	Twickenham town centre.
	There is an Article 4 Direction in place restricting change of use from
	Class E commercial to residential, Use Class C3.
	The application property is neither locally or nationally listed nor is it
	located in a conservation area.
	The boundary of CA8 Twickenham Riverside Conservation Area is
	directly opposite the site approx. 20 metres to the east. In addition,
	Nos. 54 and 60-62 King Street approx. 28 metres directly north are
	Grade II Listed Buildings. There is also a row of Buildings of
	Townscape Merit (BTMs) along King Street adjoining the aforementioned listed buildings.
	The application property is located in an Area of Archaelogical
	Priority (Site: Twickenham and Marble Hill), which is considered not
	be significantly affected by the proposed scheme given the very
	nature of such scheme.
	The site has a Public Transport Accessibility Level (PTAL) of 5,
	which is considered 'very good' on a scale of 0 to 6b with 0 being
	worst and 6b being best. Controlled Parking Zone CPZ D - Central
	Twickenham is in operation at the site Monday to Saturday 8:30am
	to 6:30pm (Bank and Public holidays free).
	The Site is in Flood Zone 1 though is in an Area Susceptible to
	Surface Water Flooding, an Area Susceptible to Groundwater
	Flooding and a Throughflow Catchment Area.
Relevant	<u>Unit 3</u>
Planning History	14/4537/FUL - Flexible use of premises for A1, A2, A3, B1(a)
	(Office), D1(Medical/Health Services, Creche/Day Nursery,
	Museums and Exhibition Space only) or D2 uses (or a combination
	of these) - Granted 16/04/2015.
	Relevant conditions attached to this permission:
	U81757 Specific Use - B1 Use Class
	The premises hereby approved shall be occupied solely as an office
	and for no other purpose whether or not within Use Class B1 as
	specified in the schedule to the Town and Country Planning (Use

	Classes) Order 1987, or in any provision revoking or re-enacting that
	order. REASON: To safeguard local road and parking conditions and
	residential amenity of nearby occupants.
	<u>U80798 Specific Use - D1 Use Class</u>
	The premises hereby approved shall be occupied by a
	medical/health services/crèche/day nursery/museums/exhibition
	space and for no other purpose whether or not within Use Class D1
	as specified in the schedule to the Town and Country Planning (Use
	Classes) Order 1987, or in any provision revoking or re-enacting that
	order.
	REASON: To safeguard local road and parking conditions and
	residential amenity of nearby occupants.
	<u>U80801 B1 Use – Restriction</u>
	The B1(a) (office) use hereby approved shall not benefit from the
	provisions of the Town and Country Planning (General Permitted Development) Order 1995 (or any Order revoking or re-enacting that
	Order) for the change of use to C3 (residential) use.
	REASON: To safeguard the character and appearance of the
	locality and amenities of the occupiers of adjoining property.
	<u>U82580 A1 Use – Restriction</u>
	The A1 use hereby approved shall not benefit from the provisions of
	the Town and Country Planning (General Permitted Development)
	Order 1995 (or any Order revoking or re-enacting that Order) for the
	change of use to C3 (residential) use. REASON: To safeguard the character and appearance of the
	locality and amenities of the occupiers of adjoining property.
	Unit 3 is subject to a S106 Agreement restricting parking permit
	eligibility to one business permit only for the commercial occupier
	(Blue Badge holders exempt).
	15/2546/VRC - Variation of condition U81754 (NS02 - No
	Customers - D1 and D2 Use) and condition U88686 (NS18 - Staff on
	premises (D1 and D2 Use)) of planning permission 14/4537/FUL
	dated 16/04/2015 to allow an extension to the existing opening
	hours as follows: Monday - Friday 8am - 8pm, Saturdays 8am -
Delieiee	midday and Sundays, 10am - midday - Granted 12/10/2015.
Policies	The proposal has been considered having regard to the policies within the London Plan and the Council's Local Plan, in particular:
	London Plan (2021):
	D12 Fire Safety
	Local Plan (2018):
	 LP 1 Local Character and Design Quality
	LP 8 Amenity and Living Conditions
	 LP 10 Local Environmental Impacts, Pollution and Land
	Contamination
	LP 20 Climate Change Adaptation
	 LP 22 Sustainable Design and Construction
	LP 24 Waste Management
	LP 25 Development in Centres
	LP 26 Retail Frontages
	LP 28 Social and Community Infrastructure
	LP 34 New Housing
	 LP 35 Housing Mix and Standards

	LP 36 Affordable Housing
	LP 41 Offices
	LP 44 Sustainable Travel Choices
	LP 45 Parking Standards and Servicing
	Supplementary Planning Documents:
	Affordable Housing SPD (2014) Depairing Obligation Strategy SPD (2020)
	Planning Obligation Strategy SPD (2020) Defuse and Descelling: Store as and Assess Description and for
	 Refuse and Recycling: Storage and Access Requirements for New Developments SPD (2022)
	 Residential Development Standards SPD (2010) Incorporating Nationally Described Space Standards
	Transport SPD (2020)
	Sustainable Construction Checklist SPD (2020)
Local Plan	The Richmond Publication Version Local Plan (Regulation 19
(Regulation 19 version)	version) and its supporting documents, including all the Regulation 18 representations received, was considered at Full Council on 27 April. Approval was given to consult on the Regulation 19 Plan and, further, to submit the Local Plan to the Secretary of State for Examination in due course. The Publication Version Local Plan, including its accompanying documents, have been published for consultation on 9 June 2023. Together with the evidence, the Plan is a material consideration for the purposes of decision-making on planning applications. The weight to be given to each of the emerging policies and allocations will depend on an assessment against the criteria set out in paragraph 48 of the NPPF. As the Council considers the emerging Local Plan to be sound and legally compliant, officers and Councillors should accord relevant policies and allocations weight in the determination of applications taking account of the extent to
	which there are unresolved objections to relevant policies. Note that it was agreed by Full Council that no weight will be given to Policy 4 in relation to the increased carbon offset rate, and therefore the existing rate of £95/t will continue to be applied; in addition, no weight will be given to Policy 39 in relation to the 20% biodiversity net gain requirement at this stage; all other aspects and requirements of these policies will apply. In this regard, the following Polices are considered Material Planning Considerations in this instance:
	Policy 28 Local character and design quality
	Policy 46 Amenity and Living Conditions
	Policy 53 Local Environmental Impact
	Policy 4 Minimising Greenhouse Gas Emissions and Promoting Energy Efficiency
	Policy 6 Sustainable Construction Standards
	Policy 7 Waste and the Circular Economy
	Policy 18 Development in Centres
	Policy 20 Shops and Services Serving Essential Needs
	Policy 49 Social and Community Infrastructure
	 Policy 10 New Housing
	 Policy 13 Housing Mix and Standards
	 Policy 11 Affordable Housing
	 Policy 23 Offices
	 Policy 20 Offices Policy 47 Sustainable Travel Choices
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	Policy 48 Vehicular Parking Standards, Cycle Parking, Servicing
Canaultana	and Construction Logistics Management
Consultees	Transport : does not object to the scheme (comments are summarised in the main body of this report).
	Policy : does not object to the scheme (comments are summarised
	in the main body of this report).
Material	None received.
representations	
Amendments	None requested or received.
Notes	This submission follows the issued pre-application advice reference: 21/P0448/PREAPP .
Professional	The proposal has been assessed in relation to the following issues:
comments	Change of Use
	Quality of Accommodation
	Character and Design
	Residential Amenity
	Sustainability
	Parking, Cycle and Refuse Provision
	Fire Safety
	Affordable Housing and Community Infrastructure Levy (CIL)
	Change of Use – Loss of Class E Floorspace
	As stated above, the application property is within the Twickenham
	Main Centre Boundary. The supporting policy text 7.1.2 to Policy LP 25 'Development in Centres' of the Local Plan (2018) stipulates that
	the five main centres "have an important role to play, providing
	shops, services, employment opportunities, housing and being a
	focus for community and cultural life".
	The supporting policy text 7.1.24 to Policy LP 25 states that
	"residential development contributes to the overall health of centres
	and to meeting the Borough's housing target. There is scope to
	increase housing stock in the centres, such as through increased
	densities or introducing housing in upper floors, provided that this
	does not lead to an unacceptable loss of commercial or community
	space, and that the commercial or community uses on the ground
	floor remain of a viable size".
	The proposal would align with the objectives of Policy LP 25, due to it would introduce housing on the first floor of the application
	property, that would not lead to the unacceptable loss of this space
	as commercial space. This is evidenced by the submitted <i>Open</i>
	Market Appraisal, which states that "the first-floor commercial space
	is beyond its economic usefulness. We ascribe this to a number of
	factors: poor design and access, the lack of visible marketing
	opportunities, the oversupply of similar commercial space in the
	town, the lack of any parking, the growth in online shopping and last
	mile delivery services and the exorbitant business rates". In addition,
	the retail units on the ground floor would remain as existing.
	The application property is within the Heath Road Secondary
	Shopping Frontage. Policy 26B 'Retail Frontages' highlights that
	"A non-A1 proposal will be acceptable in the secondary shopping
	frontages only if it:
	1. (a) meets community needs (such as a dentist, clinic or health centre, veterinary surgery, gym, fitness studio and facilities which
	would enable the public better access to police services) and
	provides a direct service to visiting members of the public, or

1. (b) falls within Use Classes A2 to A5, or
1. (c) is another commercial use which provides a direct service to
visiting members of the public without appointment".
Further requirements are set out in Sections 2 to 4 of this Policy,
namely:
"2. the proposed use should retain a 'shop-like' appearance; it
should not have a detrimental visual impact on the shopfront and
should respect the heritage and character of the centre, taking into
account the Village Planning Guidance SPDs;
3. the proposed use has to be complementary to the area's
shopping function and provide a direct service to the public; and
4. it will not create an unbroken run of three or more non-A1 units".
Part F of Policy LP 26 mentions that "where a proposal involves a
change of use not supported by policy, the Council will require
satisfactory evidence of full and proper marketing of the site".
Supporting policy text 7.2.8 to Policy LP 26 states that "this policy
primarily protects the ground floor. It does not apply to a separate
unit located to the rear of a unit fronting the main shopping street. It
is acknowledged that there may be scope to convert floorspace
(including ancillary space) to other uses, provided that the
commercial or community use on the ground floor remains of a
viable size and that this does not lead to an unacceptable loss of
commercial or community space on upper floors. For retail
premises, sufficient ancillary space should be retained".
The proposal would aim to only convert the first floor of the
application property into a residential space and therefore such
proposal would align with Policy LP 26. As stated above, this
conversion would not lead to the unacceptable loss of this space as
commercial space, which is evidenced by the submitted Open
Market Appraisal, as well as the retail units on the ground floor
would remain as existing.
Policy LP 28C 'Loss of social or community infrastructure' of the
Local Plan (2018) points out that:
"loss of social or community infrastructure will be resisted. Proposals
involving the loss of such infrastructure will need to demonstrate
clearly:
1. that there is no longer an identified community need for the
facilities or they no longer meet the needs of users and cannot be
adapted; or
2. that the existing facilities are being adequately re-provided in a
different way or elsewhere in a convenient alternative location
accessible to the current community it supports, or that there are
sufficient suitable alternative facilities in the locality; and
3. the potential of re-using or redeveloping the existing site for the
same or an alternative social infrastructure use for which there is a
local need has been fully assessed. This should include evidence
of completion of a full and proper marketing exercise of the site for a
period of at least two consecutive years in line with the requirements
set out in Appendix 5".
Part D of this Policy states that "where the Council is satisfied that
the above evidence has been provided and the change of use away
from social and community infrastructure use has been justified,
redevelopment for other employment generating uses or affordable
housing should be considered".

The requirements of Policy LP 28 would be covered by the submitted <i>Open Market Appraisal</i> , and these will be discussed in turn below.
1 and 2. The first floor of the application property would add to <i>"the oversupply of similar commercial space in Twickenham"</i> , with <i>"the town continuing to suffer from widespread and prolonged vacancies for retail"</i> . As such, there would be no longer an identified
community need. 3. The submitted <i>Open Market Appraisal</i> is accompanied by a <i>Sequential testing under E Use Class</i> , where it has been looked at the likelihood of an alternative use under the expanded Use Class E. The test highlights the limits currently experienced by <i>"re-using or redeveloping the existing site for the same or an alternative social infrastructure use for which there is a local need". These limits would</i>
be the current trends appreciated by the High Street, including vacant premises, exacerbated by Brexit, and e-commerce, the physical constraints of the first floor of the application property, the uses of other floors of the host building, and the fact that <i>"there is currently some 750,000 sq. ft. of void office in LBRUT"</i> . The submitted <i>Open Market Appraisal</i> is also accompanied by a marketing exercise of the site for a period of at least two consecutive
years broadly in line with the requirements set out in Appendix 5 of the Local Plan (2018). The marketing exercise concludes that the premises has attracted interest, but with no offers. Policy LP 41A 'Retention of offices' of the Local Plan (2018) mentions that <i>"there is a presumption against the loss of office</i> <i>floorspace in all parts of the borough"</i> .
The proposed <i>Open Market Appraisal</i> states that <i>"there is currently some 750,000 sq. ft. of void office in LBRUT"</i> and consequently the loss of office space associated with the proposal is given limited weight.
Policy LP 34A of the Local Plan (2018) emphasizes that <i>"the Council will exceed the minimum strategic dwelling requirement, where this can be achieved in accordance with other Local Plan policies"</i> . London Plan (2021) Policies H1 'Increasing housing supply' and H2
'Small sites' set the general expectation for increasing housing supply with the supporting policy text 4.2.4 stating that <i>"incremental</i> <i>intensification of existing residential areas within PTALs 3-6 or within</i> <i>800m distance of a station or town centre boundary is expected to</i> <i>play an important role in contributing towards the housing targets"</i> . The proposal would boost the Council's current housing supply and would be located in a sustainable location, being within 800 metres from Twickenham Station. Furthermore, the application site presents
a PTAL score of 5, where a score of 0 is very poor access to public transport, and 6b is excellent access to public transport. In light of the above, and the need for boosting housing supply supported and emphasized by national policy, the residential conversion sought by the proposal, when assessed against the adopted Local Plan (2018) and London Plan (2021), is considered to be justified.
Quality of accommodation Policy 35A of the Local Plan (2018) states that <i>"development should generally provide family sized accommodation, except within the five main centres and Areas of Mixed Use where a higher proportion of small units would be appropriate. The housing mix should be</i>

combined living area of the dwelling. Justification will need to be made as to why external private outside space cannot be provided". In applying the aforementioned London SPD, it is noted that there would be a shortfall of approx. 4 sqm in relation to Unit 4 and approx. 3.2 sqm in relation to Unit 6. It is also noted that outdoor amenity space could be difficult to provide above commercial premises. The creation of additional amenity space would involve additional balconies which would impact on the building design and would also bring into question structural considerations. Public amenity space is within easy walking distance - Diamond Jubilee Gardens, Radnor Gardens. Considering the minor shortfall and availability of alternatives the lack of sufficient outdoor amenity space is acceptable in these specific circumstances. Character and Design / Heritage Assets Policy LP 1 'Local Character and Design Quality' of the Local Plan (2018) requires all development to be of high architectural and urban design quality. The high-quality character and heritage of the borough and its villages will need to be maintained and enhanced where opportunities arise.
The proposal would include relatively minor external additions and alterations, as per the above description of such proposal, which would be in keeping with the current design of the application property. In doing so, the proposed scheme is considered to be in line with Policy LP 1 of the Local Plan (2018).
It is anticipated that given the change of use nature of this application and the position and separation distances of the relatively minor alterations proposed with it, the proposal would have a neutral impact over the setting of any heritage assets in the surroundings. Residential Amenity Policy LP 8 'Amenity and Living Conditions' of the Local Plan (2018) outlines that all development will be required to protect the amenity and living conditions for occupants of new, existing, adjoining and neighbouring properties. The current mass, size and scale of the host property would be unaltered as a result of the proposed scheme and therefore exacerbated loss of light and overbearing issues beyond the ones currently experienced on site are anticipated to be minimal. Turning to overlooking issues, the additional windows at first-floor level would not significantly exacerbate current actual and perceived loss of privacy, given the presence of existing first-floor window openings that are proportionally bigger to the ones proposed here. It is anticipated that the occupiers of the 6 Units would not experience significant amenity issues in terms of noise and nuisance, given the locality would appear mixed in nature with residential premises and uses, which can be carried out in a residential area without detriment to its amenity. In addition, the new occupiers would benefit from good standards of daylight, sunlight and ventilation, due to the number of apertures at their disposal and the orientation of the application property.
Policy LP 10G 'Local Environmental Impacts, Pollution and Land Contamination' of the Local Plan (2018) states that <i>"the Council will</i>

seek to manage and limit environmental disturbances during
construction and demolition as well as during excavations and
construction of basements and subterranean developments. To
deliver this the Council requires the submission of Construction
Management Statements (CMS) for developments of sites in
confined locations or near sensitive receptors". The submitted CMS
is not considered to provided satisfactory details to mitigate
concerns arising from the construction activities. As such, a CMS
will be requested via a pre-commencement condition, agreed in
writing by the applicant.
Sustainability
Policy LP 22 'Sustainable Design and Construction' of the Local
Plan (2018) outlines that "developments will be required to achieve
the highest standards of sustainable design and construction to
mitigate the likely effects of climate change. Applicants will be
required to complete the following:
A1. Development of 1 dwelling unit or more will be required to
complete the Sustainable Construction Checklist SPD (2020)".
Policy Note 6.3.2 states that <i>"applicants are required to submit an</i>
Energy Statement to show how the requirements of the themes
within the Checklist have been met within the proposed new
development".
Policy LP 22 goes on to state that:
"A2. Development that results in a new residential dwelling,
including conversion and change of use, will be required to
incorporate water conservation measures to achieve maximum
water consumption of 110 litres per person per day for homes
(including an allowance of 5 litres or less per person per day for external water consumption).
A4. Proposals for change of use to residential will be required to
meet BREEAM Domestic Refurbishment 'Excellent' standard (where
feasible)".
Part B of Policy LP 22 points out that "developers are required to
incorporate measures to improve energy conservation and efficiency
as well as contributions to renewable and low carbon energy
generation. All other new residential buildings should achieve a 35%
reduction in carbon dioxide emissions".
The applicant submitted a Sustainable Construction Checklist
accompanied by the Energy Strategy Report, by Syntegra
Consulting, which states that "the study results showed that efficient
thermal performance building fabric and heating systems are keys to
achieve building regulations compliance. Moreover, ASHP (Air
Source Heat Pump) technology proved to be a major measure to
achieve over 40% reductions beyond Part L requirements". No
details have been provided in relation to the ASHP (Air Source Heat
Pump), which will be requested via a reasonable and necessary
planning condition. In addition, the proposal would meet BREEAM
Domestic Refurbishment 'Excellent' standard, as evidenced by
BREEAM Refurbishment Domestic Buildings Pre-Assessment
Report, by Syntegra Consulting.
Turning to Part A2 of Policy LP 22, the proposal has not been
accompanied by details that would allow to ascertain its compliance
with it. Therefore, these details and compliance will be requested via
a reasonable and necessary planning condition.
Parking, Cycle and Refuse Provision

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	Policy LP 45 'Parking Standards and Servicing' outlines that "the
	Council will require new development to make provision for the
	accommodation of vehicles in order to provide for the needs of the
	development while minimising the impact of car-based travel
	including on the operation of the road network and local environment
	and ensuring making the best use of land".
	Part 1 of this Policy states that "the Council will Requiring new
	development to provide for car, cycle, 2 wheel and, where
	applicable, lorry parking and electric vehicle charging points, in
	accordance with the standards set out in Appendix 3. Opportunities
	to minimise car parking through its shared use will be encouraged".
	Part 3 of Policy LP 45 highlights that "car free housing developments"
	may be appropriate in locations with high public transport
	accessibility, such as areas with a PTAL of 5 or 6, subject to:
	a. the provision of disabled parking;
	b. appropriate servicing arrangements; and
	<i>c.</i> demonstrating that proper controls can be put in place to ensure
	that the proposal will not contribute to on-street parking stress in the
	locality. All proposals for car free housing will need to be supported
	by the submission of a Travel Plan".
	The application site is in a Controlled Parking Zone: D - Central
	Twickenham, Times: Monday to Saturday 8:30am to 6:30pm (Bank
	and Public holidays free).
	As stated above, such application site presents a PTAL score of 5,
	where a score of 0 is very poor access to public transport, and 6b is
	excellent access to public transport. Therefore, a car free housing
	development, as the one proposed as part of this application, is
	acceptable, subject to a pre-commencement condition, agreed in
	writing by the applicant, preventing occupiers of the flats from
	obtaining residents parking permits.
	Policy LP 24 'Waste Management' of the Local Plan (2018), the
	Council's Residential Development Standards SPD (2015) and the
	Council's Refuse and Recycling: Storage and Access Requirements
	for New Developments SPD (2022) require that secure storage be
	provided on-site for refuse and recycling bins.
	Further details in relation to cycle parking prevision and bin store
	facilities will be requested via a reasonable and necessary planning
	condition.
	Fire Safety
	The submitted Planning Fire Safety Strategy is considered sufficient
	to satisfy Policy D12 of the London Plan (2021), therefore, a
	compliance condition is attached.
	The applicant is advised that alterations to existing buildings should
	comply with the Building Regulations. This permission is NOT a
	consent under the Building Regulations for which a separate
	application should be made.
	Affordable Housing and CIL
	Policy LP 36 'Affordable Housing' of the Local Plan (2018) requires
	<i>"a contribution towards affordable housing on all housing sites".</i>
	The applicant submitted a Viability Report by Dr Andrew Golland
	BSc (Hons) PhD MRICS Andrew Golland Associates, which has
	been independently reviewed by the Council's external viability
	consultant.
	The review concluded that "the scheme is not viable and could not
	support additional affordable housing or S.106 contributions".
1	

	However, the development is CIL liable, namely the independent consultant states that <i>"we have prepared our appraisal and report on the assumption of a CIL liability of £33,794 and the Council should check this is correct".</i> As such, the proposal is CIL liable and an informative for the applicant will be attached to any consent in this regard.
Recommendation	It is recommended that the application reference 22/3577/FUL be granted approval subject to conditions and informatives.

Recommendation:

The determination of this application falls within the scope of Officer delegated powers - YES

I therefore recommend the following:

1. 2. 3.	REFUSAL PERMISSION FORWARD TO COMMITTEE	Ē		
This application is CIL liable		YES* (*If yes, complete	te CIL tab in Uniform)	
This application requires a Legal Agreement		YES* (*If yes, complete	te Development Condition Monitoring in Uniform)	
This application has representations online (which are not on the file)		YES	NO	
This application has representations on file		□ _{YES}	NO	
Case Office	er (Initials): GAP	Dated:	29/02/2024	

I agree the recommendation: CTA

Team Leader/Head of Development Management/Principal Planner

Dated: 25/06/2024.....

This application has been subject to representations that are contrary to the officer recommendation. The Head of Development Management has considered those representations and concluded that the application can be determined without reference to the Planning Committee in conjunction with existing delegated authority.

Head of Development Management:

Dated:

REASONS:		
CONDITIONS:		
INFORMATIVES:		

UDP POLICIES:

OTHER POLICIES:

The following table will populate as a quick check by running the template once items have been entered into Uniform

SUMMARY OF CONDITIONS AND INFORMATIVES

CONDITIONS

INFORMATIVES