



Flood Risk Assessment

Site Address

63 Kew Road
Richmond
London Borough of Richmond Upon
Thames
TW9 2NQ

Grid Reference

518104, 175338

Report Prepared for

63 Kew Road Ltd
1075 Finchley Road
New Burlington House
London
NW11 0PU

Date

2024-06-28

Report Status

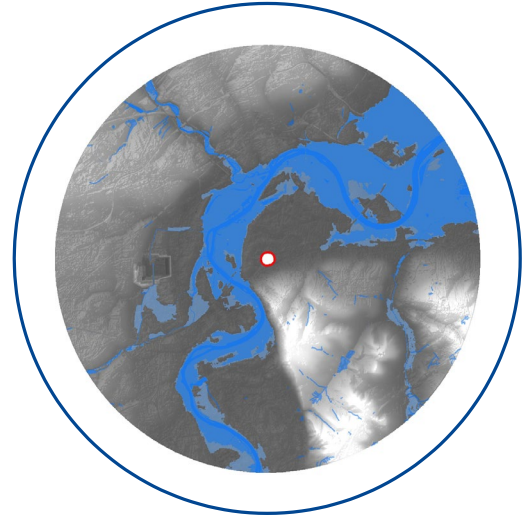
FINAL

Site Area

0.18 ha

Report Reference

82626R1



RISK – Very Low to High

The Site is located in Flood Zone 1, this equates to a Very Low risk of flooding from rivers and the sea. Surface water (pluvial) flood risks are Very Low to Low. Groundwater flood risks are judged to be Moderate to High and flooding risks from artificial sources (i.e. canals, reservoirs and sewers) are Low. Mitigation measures are recommended in this report to reduce the risks to an acceptable level over the lifetime of the development.

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1. Executive summary



A review has been undertaken of national environmental data sets to assess the flood risk to the Site from all sources of flooding in accordance with the National Planning Policy Framework (NPPF) (2023) and National Planning Practice Guidance (NPPG) (published in 2014 and updated in August 2022). A site-specific flood risk assessment, to assess the flood risk to and from the development Site, is provided within this concise interpretative report written by an experienced GeoSmart consultant. Baseline flood risk and residual risks that remain after the flood risk management and mitigation measures are implemented are summarised in the table below.

Site analysis

| Source of Flood Risk | Baseline ¹ | After analysis ² | After Mitigation ³ |
|--|-----------------------|-----------------------------|-------------------------------|
| River (fluvial) flooding | Very Low | | N/A |
| Sea (coastal/tidal) flooding | Very Low | | N/A |
| Surface water (pluvial) flooding | Very Low to Low | | Very Low |
| Groundwater flooding | Negligible | Moderate to High | Moderate to Low |
| Other flood risk factors present (Reservoir) | Yes | Yes | Yes |
| Is any other further work recommended? | Yes | Yes | Yes (see below) |

1 BASELINE risks assigned for the whole Site, using national risk maps, including the benefit of EA flood defences.

2 AFTER ANALYSIS modification of risk assessment based on detailed site specific analysis including some or all of the following: flood model data, high resolution mapping, building location, access routes, topographic and CCTV surveys.

3 AFTER MITIGATION risks include risks to proposed development / asset and occupants if mitigation measures recommended in this report are implemented, including the impacts of climate change.

*N/A indicates where mitigation is not required.

Summary of existing and proposed development

The Site is currently used as commercial offices including an existing basement level with associated access and parking. Development proposals comprise internal and external alterations, improved access and landscaping. Site plans are included within Appendix A.

Summary of flood risks

The flood risks from all sources have been assessed as part of this report and are as follows:

River (fluvial) and Sea (Estuarine/Coastal) flooding

According to the Environment Agency's (EA) Flood Map for Planning Purposes, the Site is located within a fluvial Flood Zone 1 (Low Probability).

According to the EA's Risk of Flooding from Rivers and Sea (RoFRS) map, which considers the type, condition and crest height of flood defences, the Site has a Very Low risk of fluvial or tidal flooding.

Surface water (pluvial) flooding

According to the EA's Risk of Flooding from Surface Water (pluvial) flood mapping, the Site has a risk of pluvial flooding ranging from Very Low to Low.

Flooding would not affect the Site during the 1 in 100-year present day scenario event.

Flood depths on-Site may be up to 0.30 m during the 1 in 100 year plus climate change event; any flooding would be confined to the parking and storage areas in the south of the Site.

Groundwater flooding

Groundwater Flood Risk screening data indicates that there is a Negligible potential risk of groundwater flooding at the surface in the vicinity of the Site during a 1 in 100-year event.

In reality, a greater flood risk is anticipated given the proposed retention of a basement with a floor level set at c. 2.50 m bgl and also the potential for shallow groundwater levels within the superficial Kempton Park Gravel Member.

Historic records flooding of the existing basement are unknown.

Following a review of the prevailing conceptual site model, the groundwater flood risk is considered to be Moderate to High.

Artificial sources of flooding

The risk of flooding from artificial (man-made) sources such as reservoirs, sewers and canals has been assessed:

- The EA's Risk of Flooding from Reservoir map confirms the Site is at risk of reservoir flooding. The potential for a breach of a reservoir to occur and flooding affecting the Site is however considered to be very low.
- Ordnance Survey (OS) data confirms there are no canals near to the Site.

- Thames Water identify no incidences of flooding as a result of surcharging sewers at the Site. (Thames Water, 2024; Appendix B).

The risk of flooding from artificial sources is considered to be Low.

The risk to the development has been assessed over its expected 75-year lifetime, including appropriate allowances for the impacts of climate change which could increase the flood risk to the Site. Risks identified include increased potential for surface water flooding and appropriate mitigation measures are proposed.

Recommendations

Recommendations for flood mitigation are provided below, based upon the proposed development and the flood risk identified at the Site.

- Where it is not necessary to raise FFL's and as proposals are for commercial uses, it may be appropriate to set FFL's the same as existing and incorporate standard flood resistance and resilient design measures to mitigate the affects of surface water flooding. Landscaping of the Site should also be considered to divert floodwater away from the property.
- As there is a risk of flooding from groundwater sources at the surface ground levels should slope away from buildings. Risk to buried infrastructure should be considered along with water proofing of basement/lower ground floor areas, standard flood resilient design and non-return valves on the sewer inlet. French drains and/or pumping systems may also be considered.
- The ongoing management and maintenance of existing and any proposed drainage networks, under the riparian ownership of the developer, should be undertaken in perpetuity with the development.

GeoSmart recommend the mitigation measures discussed within this report are considered as part of the proposed development where possible and evidence of this is provided to the Local Planning Authority as part of the planning application.

2. Introduction



Background and purpose

A site-specific flood risk assessment has been undertaken, to assess the flood risk to and from the development Site. This assessment has been undertaken by firstly compiling information concerning the Site and the surrounding area. The information gathered was then used to construct a 'conceptual site model', including an understanding of the appropriateness of the development as defined in the NPPF (2023) and the source(s) of any flood risk present, guided by the NPPG (published in 2014 and updated in August 2022). Finally, a preliminary assessment of the steps that can be taken to manage flood risk to the development was undertaken.

This report has been prepared with reference to the NPPF (2023) and NPPG (2022).

"The National Planning Policy Framework set out the Government's planning policies for England and how these are expected to be applied" (NPPF, 2023).

The NPPF (2023) and NPPG (2022) promote a sequential, risk-based approach to the location of development. This also applies to locating a development within a Site which has a variable risk of flooding.

"The approach is designed to ensure that areas at little or no risk of flooding from any source are developed in preference to areas at higher risk. This means avoiding, so far as possible, development in current and future medium and high flood risk areas considering all sources of flooding including areas at risk of surface water flooding" (Paragraph: 023. NPPG, 2022).

The purpose of this report is to provide clear and pragmatic advice regarding the nature and potential significance of flood hazards which may be present at the Site.

Report scope

In accordance with the requirements set out within NPPG 2022 (Paragraph: 021 Reference ID: 7-021-20220825), a thorough review of publicly and commercially available flood risk data and EA supplied data indicating potential sources of flood risk to the Site from rivers and coastal sources, surface run-off (pluvial), groundwater and reservoirs, including historical flood information and modelled flood extent. Appropriate measures are recommended to manage and mitigate the flood risk to the property.

Information obtained from the EA and a review of the Richmond Strategic Flood Risk Assessment (SFRA) (Metis, 2021) is used to ascertain local flooding issues and, where appropriate, identify information to support a Sequential and/or Exception test required as part of the NPPF (2023).

The existing and future flood risk to and from the Site from all flood sources is assessed in line with current best practice using the best available data. The risk to the development has been assessed over its expected lifetime, including appropriate allowances for the impacts of climate change. Residual risks that remain after the flood risk management and mitigation

measures are implemented, are considered with an explanation of how these risks can be managed to keep the users of the development safe over its lifetime.

An indication of whether the Site will potentially increase flood risk elsewhere is provided, including where the proposed development increases the building footprint at the Site. A drainage strategy to control runoff can be commissioned separately if identified as a requirement within this report.

Report limitations

It is noted that the findings presented in this report are based on a desk study of information supplied by third parties. Whilst we assume that all information is representative of past and present conditions, we can offer no guarantee as to its validity and a proportionate programme of site investigations would be required to fully verify these findings.

The basemap used is the OS Street View 1:10,000 scale, however the Site boundary has been drawn using BlueSky aerial imagery to ensure the correct extent and proportion of the Site is analysed.

This report excludes consideration of potential hazards arising from any activities at the Site other than normal use and occupancy for the intended land uses. Hazards associated with any other activities have not been assessed and must be subject to a specific risk assessment by the parties responsible for those activities.

Datasets

The following table shows the sources of information that have been consulted as part of this report:

Table 1. Datasets consulted to obtain confirmation of sources of flooding and risk

| Source of flooding | Datasets consulted | | | | |
|---------------------------------------|-----------------------|------------------------------------|--------------------|-------------------------------|---------|
| | Commercial Flood Maps | Local Policy & Guidance Documents* | Environment Agency | Utility provider (Appendix B) | OS Data |
| Historical | X | X | X | | |
| River (fluvial) / Sea (tidal/coastal) | X | X | X | | |
| Surface water (pluvial) | X | X | X | | |
| Groundwater | X | X | | | |

| Source of flooding | Datasets consulted | | | | |
|--------------------|-----------------------|------------------------------------|--------------------|-------------------------------|---------|
| | Commercial Flood Maps | Local Policy & Guidance Documents* | Environment Agency | Utility provider (Appendix B) | OS Data |
| Sewer | | X | | X | |
| Culvert/bridges | | X | | | X |
| Reservoir | | X | X | | |

*Local guidance and policy, referenced below, has been consulted to determine local flood conditions and requirements for flood mitigation measures.

Local policy and guidance

For this report, several documents have been consulted for local policy and guidance and relevant information is outlined below:

Richmond Local Plan (2018):

4.11.8 All basement and subterranean development should be installed with a pumped sewerage system to prevent flooding from back flow in public sewerage system as recognised in Part H of the Building Regulations. Issues of groundwater ingress to basement levels should be addressed by property owners. In areas at risk of flooding, policy LP 21 in 6.2 'Flood Risk and Sustainable Drainage' will be applied, which restricts certain types of basements and uses in accordance with the relevant flood zones, for example, restricted uses include self-contained units and bedrooms at basement level.

Policy LP 21 Flood Risk and Sustainable Drainage

- A. All developments should avoid, or minimise, contributing to all sources of flooding, including fluvial, tidal, surface water, groundwater and flooding from sewers, taking account of climate change and without increasing flood risk elsewhere. Development will be guided to areas of lower risk by applying the 'Sequential Test' as set out in national policy guidance, and where necessary, the 'Exception Test' will be applied. Unacceptable developments and land uses will be refused in line with national policy and guidance, the Council's Strategic Flood Risk Assessment (SFRA) and as outlined in the table below.
- B. In Flood Zones 2 and 3, all proposals on sites of 10 dwellings or more or 1000sqm of non-residential development or more, or on any other proposal where safe access/egress cannot be achieved, a Flood Emergency Plan must be submitted.
- C. Where a Flood Risk Assessment is required, on-site attenuation to alleviate fluvial and/or surface water flooding over and above the Environment Agency's floodplain compensation is required where feasible.

Richmond Strategic Flood Risk Assessment (Metis, 2021):

The London Borough of Richmond upon Thames should insist that a Screening Assessment is carried out as part of the planning application submission for all basement and cellar proposals within the throughflow and groundwater policy zones.

The Screening Assessment should address the impacts of the proposed subsurface development on the area's subterranean characteristics, land stability, and flood risk and drainage. If the Screening Assessment determines that the proposed subsurface development may have an impact on the local environment, or if it determines that further investigation work is required, then a Basement Impact Assessment is required. The impact assessment, undertaken by an appropriate chartered professional or specialist, must include, but is not limited to, the following details:

- a. Detailed borehole information on or from nearby to the development site. At least two data recordings should take place within a period of at least 12 months to demonstrate any potential seasonal variations. These measurements should identify the geological conditions on or close to the development site, the infiltration potential and the height of any groundwater.
- b. Mitigation if the identified potential impacts of the proposed subsurface development are not acceptable. If, for example, the assessment identifies that the proposed development may result in water ingress to the new development and/or to neighbouring properties, then mitigation measures should be proposed to reduce and/or alleviate the risk of flooding. To ensure that such development is feasible and will not adversely impact the site, neighbouring properties, or the wider natural environment, such assessments should be completed prior to any planning permission being granted.

Guidance

Strategic Flood Risk Assessments are carried out by local authorities, in consultation with the Environment Agency, to assess the flood risk to the area from all sources both now and in the future due to climate change. They are used to inform planning decisions to ensure inappropriate development is avoided (NPPF, 2023).



Site information

The Site is located in Richmond Upon Thames in a setting of commercial and residential land use at National Grid Reference TQ 18104 75338.

Figure 1. Aerial imagery of the Site (Bluesky, 2024)

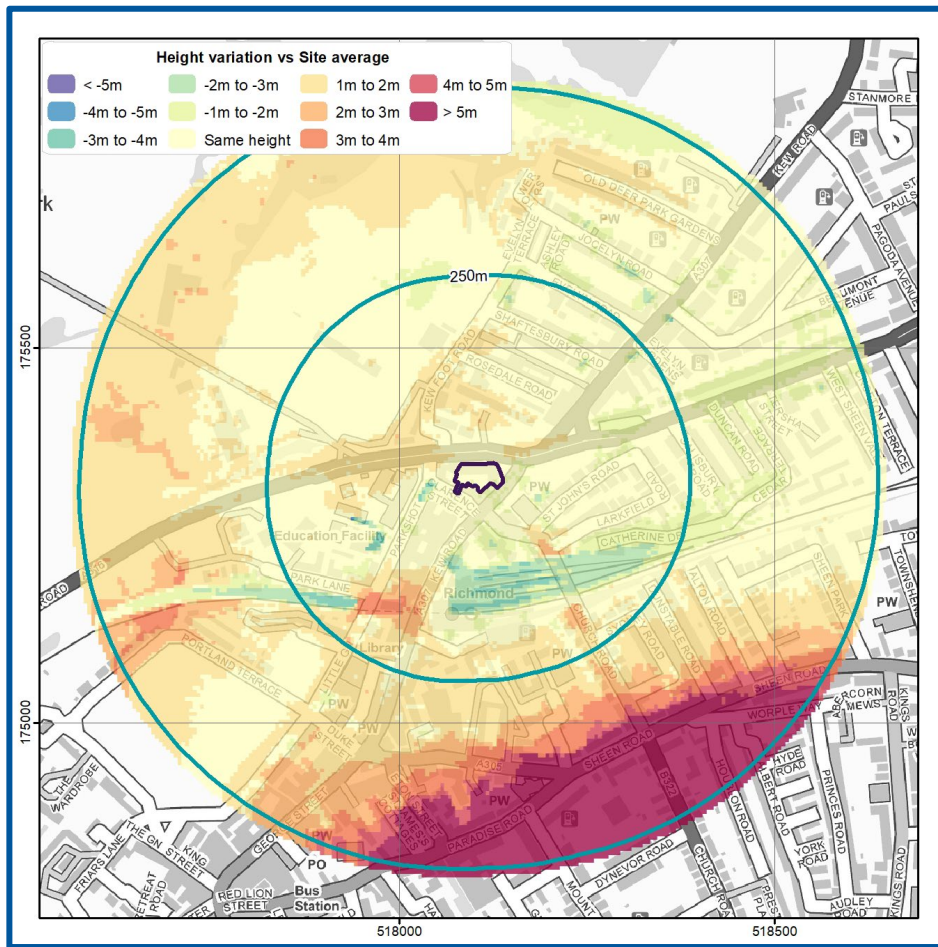


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Figure 2 indicates that ground levels within 500m of the Site generally fall in an easterly direction, with an area of lower ground associated with the rail track positioned c. 150 m to the south of the Site.

The general ground levels on the Site are between 6.35 and 7.59 mAOD with the Site falling gradually in a westerly direction. This is based on EA elevation data obtained for the Site to a 1 m resolution with a vertical accuracy of ± 0.15 m (Appendix C).

Figure 2. Site Location and Relative Elevations (GeoSmart, 2024)



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Development

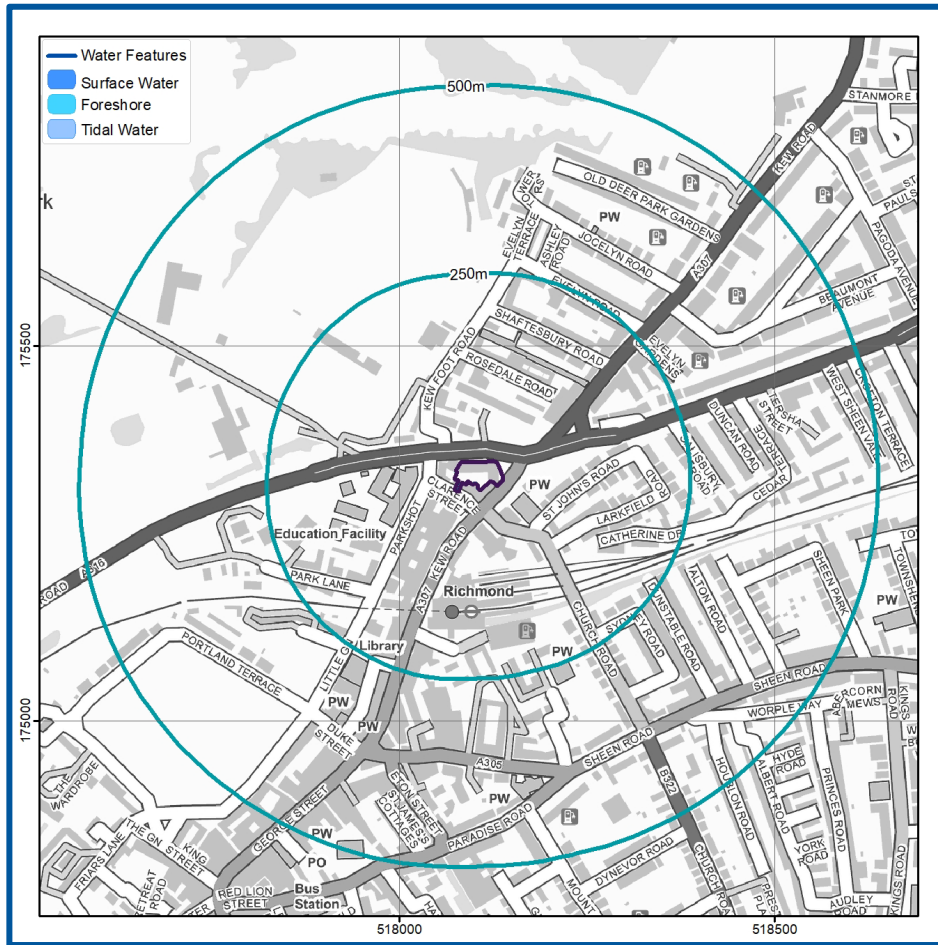
The Site is currently used within a commercial capacity as offices with an existing basement plus associated access and parking. Development proposals comprise of internal and external alterations, improved access and landscaping. Site plans are included within Appendix A.

The effect of the overall development will not result in an increase in number of occupants and/or users of the building and will not result in the change of use, nature or times of occupation. According to Annex 3 of the NPPG (2022), the vulnerability classification of the existing development is Less Vulnerable and proposed development is Less Vulnerable. The estimated lifespan of the development is 75 years.

Hydrological features

According to Ordnance Survey (OS) mapping included in the following figure, there are no mapped surface water features within 500 m of the Site.

Figure 3. Surface water features (EA, 2024)



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The River Thames is located approximately 800m southwest of the Site.

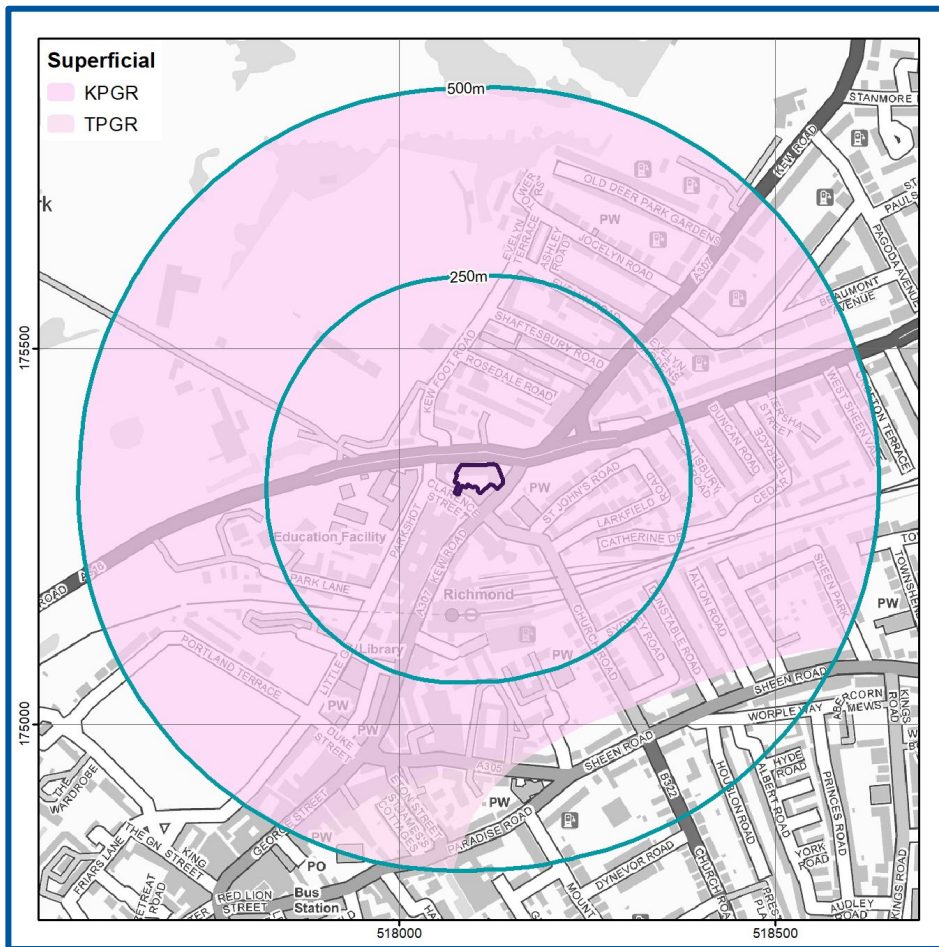
Proximity to relevant infrastructure

Richmond train station is located approximately 200m to the south of the Site.

Hydrogeological features

British Geological Survey (BGS) mapping indicates that the underlying superficial geology (Figure 4) consists of the Kempton Park Gravel (KPGR) (BGS, 2024) which is classified as a Secondary (A) Aquifer (EA, 2024).

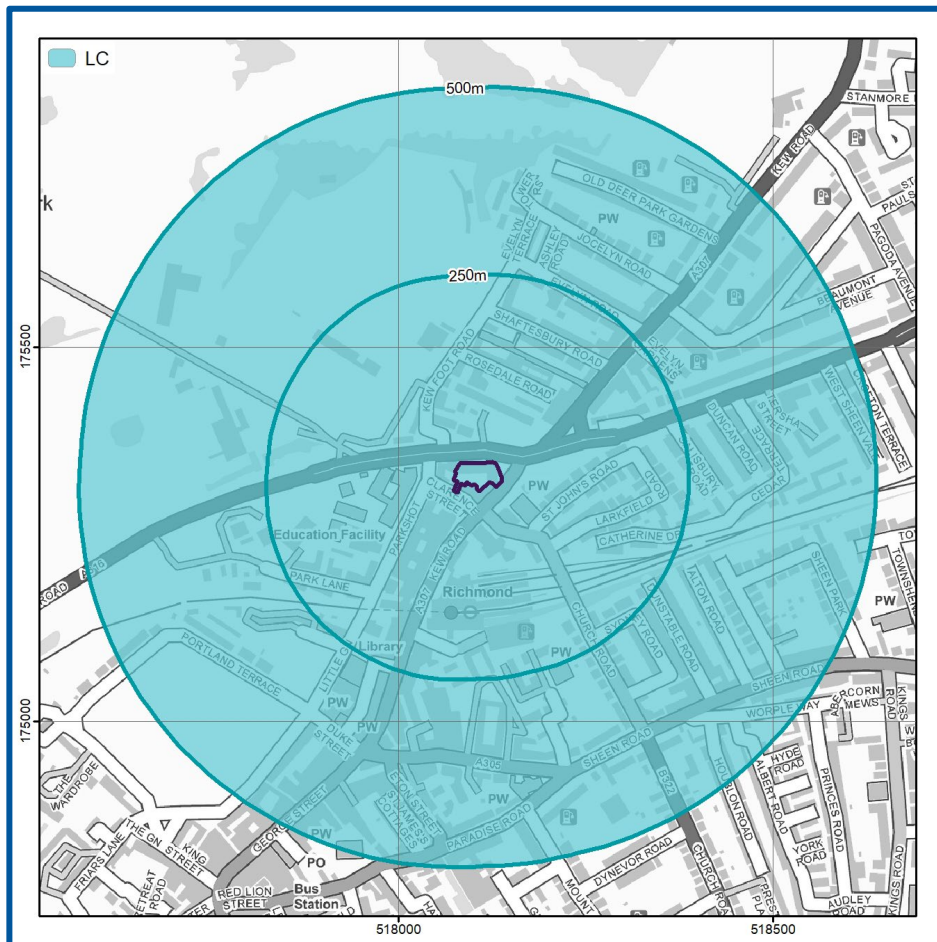
Figure 4. Superficial Geology (BGS, 2024)



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BGS mapping indicates that the underlying bedrock geology (Figure 5) consists of the London Clay Formation (LC) (BGS, 2024) which is classified as a Unproductive Strata (EA, 2024).

Figure 5. Bedrock Geology (BGS, 2024)



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Geological conditions

A review of the BGS borehole database (BGS, 2024) indicates that the nearest and most relevant borehole to the Site (ref: TQ17NE330) is located 80 m to the south west of the Site boundary at an elevation of 7.61 mAOD; the corresponding borehole log indicates the underlying geology consists of made ground to a depth of 0.60m below ground level (bgl), overlying soft mottled clay and brown sandy silty clay to a depth of 0.80m below ground level, overlying dense gravel and brown sand to a depth of 5.40m bgl, overlying London Clay to a depth of 15.00m bgl, where the borehole was terminated.

Groundwater

Groundwater levels at borehole TQ17NE330 were recorded at a depth of 1.30 m below ground level (6.31 mAOD) on 21 May 1979; it is noted that groundwater levels will be subject to seasonal / temporal and spatial variations. Shallow groundwater (1.55m bgl) was also recorded at borehole TQ17NE331 c. 90m southeast of the Site.

For context, the historical groundwater level recorded at borehole TQ17NE330 (positioned 80 m to the southwest of the Site) was broadly equivalent to the minimum Site ground level (6.34 mAOD).

4. Flood risk to the development

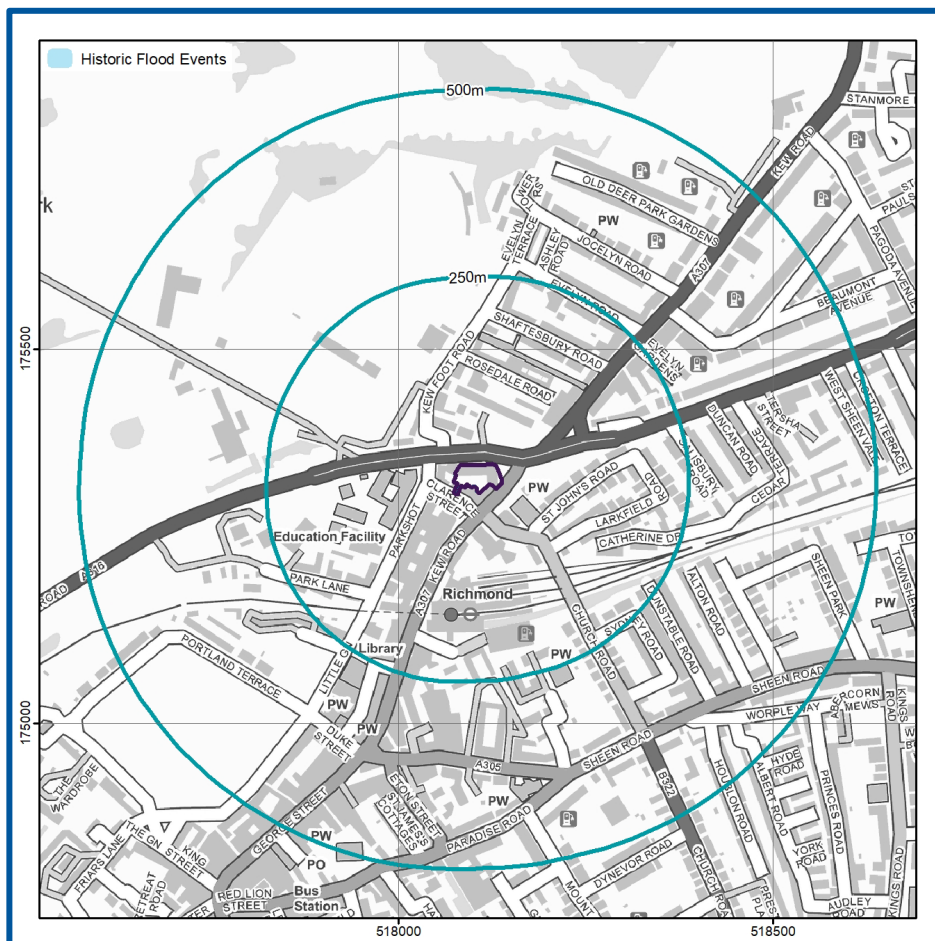


Historical flood events

According to the EA's Historical Flood Map (Figure 6) and the Online mapping relating to the Richmond SFRA (2021) there have been no recorded flooding events that have affected the Site.

The purpose of historical flood data is to provide information on where and why flooding may have occurred in the past. The absence of any recorded events does not mean flooding has never occurred on-Site or that flooding will never occur at the Site.

Figure 6. EA Historical Flood Map (EA, 2024)

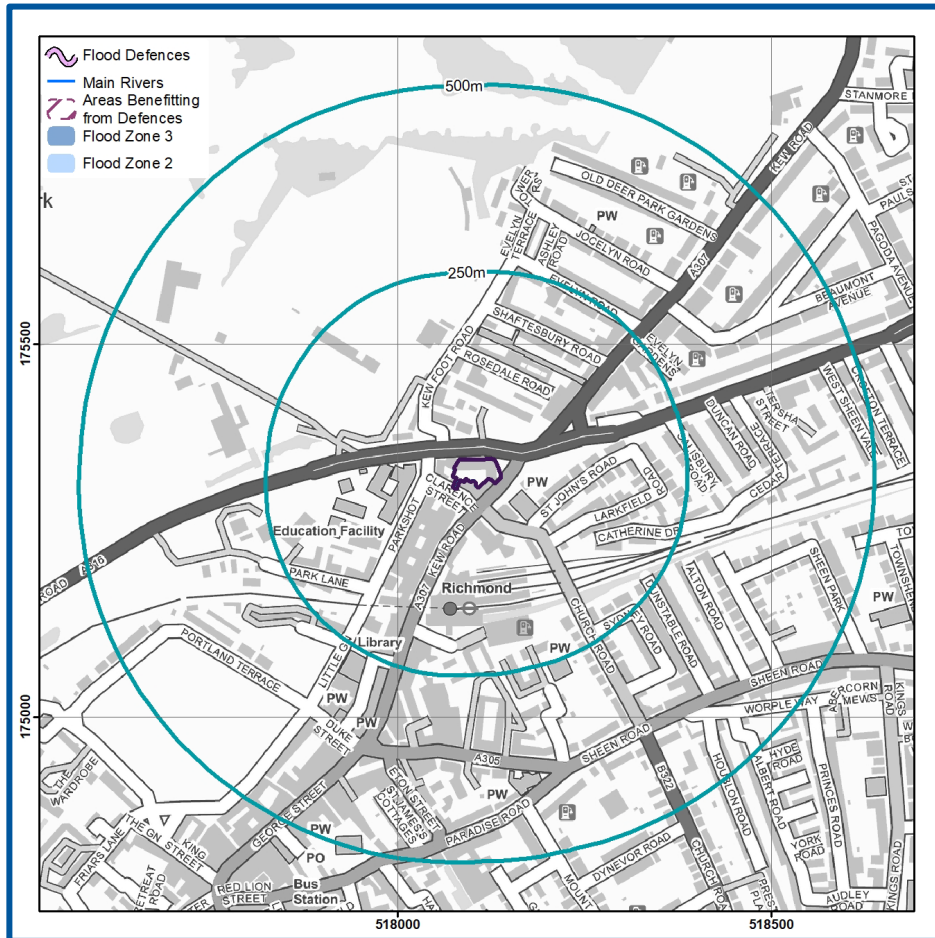


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Rivers (fluvial) / Sea (coastal) / Estuarine (tidal) flooding

According to the EA's Flood Map for Planning Purposes (Figure 7), the Site is located within fluvial Flood Zone 1 and is therefore classified as having a Low probability of fluvial flooding from the River Thames.

Figure 7. EA Flood Map for Planning Purposes (EA, 2024)



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Guidance

As defined in the NPPF (2023):

Ignoring the presence of any defences, land located in a Flood Zone 1 is considered to have a Low probability of flooding, with less than a 1 in 1000 annual probability of fluvial or coastal flooding in any one year.

Development of all uses of land is appropriate in this zone (see glossary for terminology).

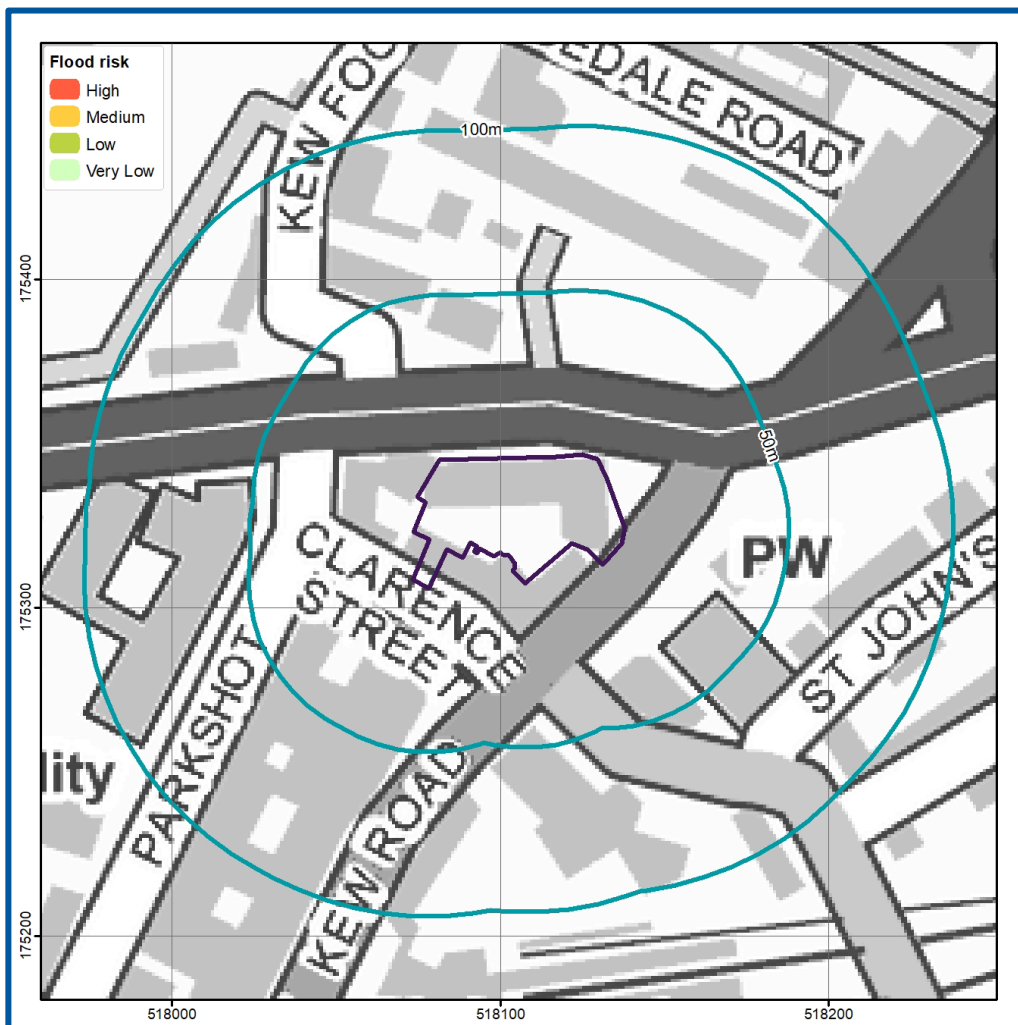
- The Site is not located in an area benefiting from flood defences.
- There are no formal flood defences within 250 m of the Site.
- There are no proposed flood defences within 250 m of the Site.

Flood risk including the benefit of defences

The type and condition of existing flood defences influence the 'actual' risk of fluvial flooding to the Site, albeit the long-term residual risk of flooding (ignoring the defences) should be considered when proposing new development.

According to the EA's Risk of Flooding from Rivers and Sea (RoFRS) map (Figure 8), which considers the type, condition and crest height of flood defences, the Site has a Very Low risk of flooding from the River Thames.

Figure 8. Risk of Flooding from Rivers and Sea map (EA, 2024)



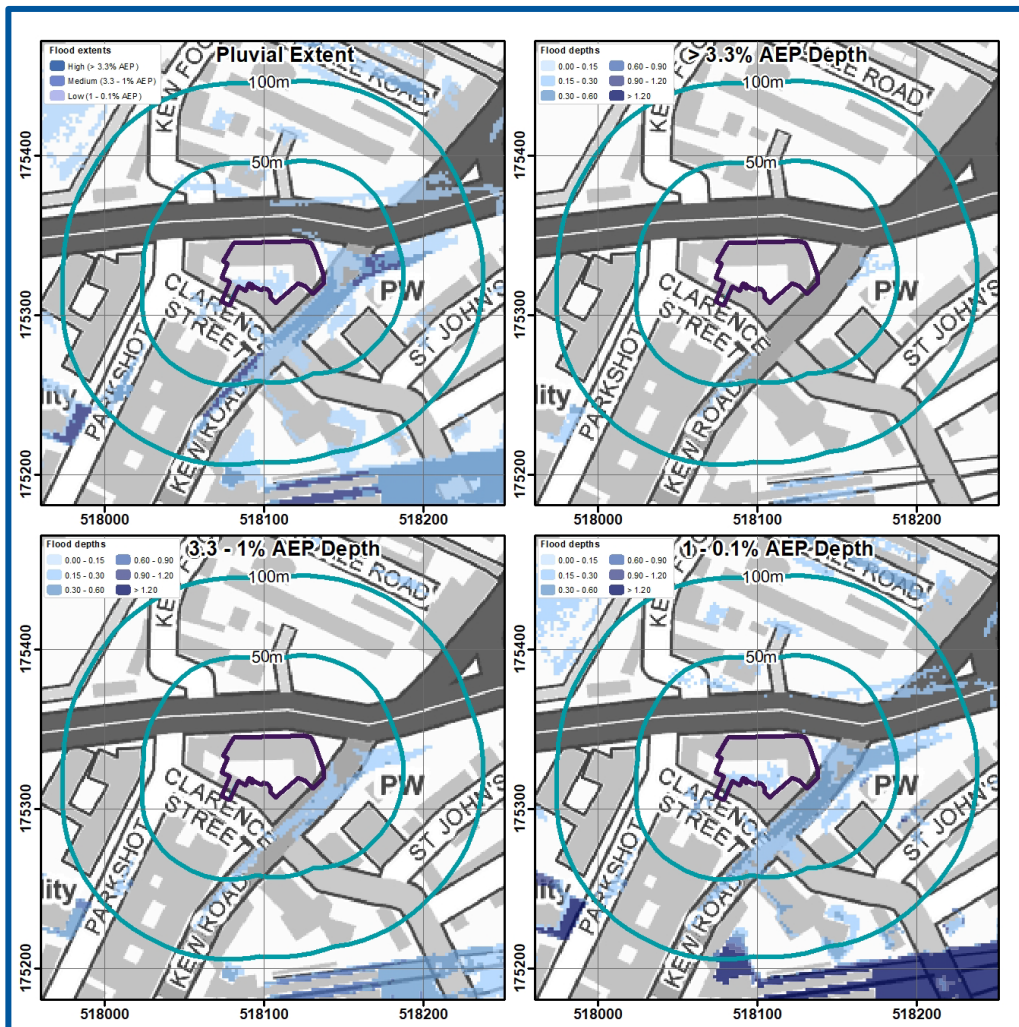
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Surface water (pluvial) flooding

Surface water flooding occurs when intense rainfall exceeds the infiltration capacity of the ground and overwhelms the drainage systems. It can occur in most locations even at higher elevations and at significant distances from rivers and coastal floodplains.

According to the EA's Risk of Flooding from Surface Water (pluvial) flood mapping (Figure 9), the Site is at a variable risk of pluvial flooding ranging from Very Low to Low. The majority of the Site is at Very Low risk, with flooding confined to the south of the Site (parking and storage area) during the Low-risk event.

Figure 9. EA surface water flood extent and depth map (EA, 2024)



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According to EA's surface water flood risk map the Site is at:

- Very Low risk - chance of flooding of less than 1 in 1000 (0.1%).
- Low risk - chance of flooding of between a 1 in 1000 & 1 in 100 (0.1% and 1%).

The SFRA does not indicate any reported incidents of historical surface water flooding within 100 m of the Site and the online SFRA mapping confirms that the Site is located within a Critical Drainage Area – Richmond Town Centre and Mortlake (CDA)¹ (Metis, 2021).

Figure 9 shows the extent and depth of flooding during various modelled flood scenarios. Flooding depths of up to 0.3 m would impact the parking area in the south of the Site during the >3.3% (High) risk event.

Internal flooding of the property is not anticipated, and flooding is likely to be contained within the car parking, storage and terrace areas. Information provided by the Client confirms that the existing drainage network will be retained and is fully operational, which may mitigate surface water flooding across the external areas of the Site.

According to EA's surface water flood risk map the following advisory guidance applies to the Site:

Flood Depths:

- 0.15 to 0.3 m - Flooding would: typically exceed kerb height, likely exceed the level of a damp-proof course, cause property flooding in some areas.

Climate change factors

Paragraph 002 of the National Planning Practice Guidance (August, 2022) requires consideration of the 1% AP (1 in 100 year) event, including an appropriate allowance for climate change.

As the Site is located within the London Management Catchment and the proposed development is classed as Less Vulnerable, where the proposed lifespan is approximately 75 years, the Upper End (40%) allowance is required to determine a suitable climate change factor to apply to rainfall data.

¹ A Critical Drainage Area (CDA) is an area that has critical drainage problems and which has been notified to the local planning authority as such by the Environment Agency in line with the National Planning Policy Framework (NPPF, 2023). CDA's are specific to Flood Zone 1, defined as areas where runoff can and may have historically contributed to flooding downstream, although they are not necessarily areas where flooding problems may occur. Where a Site is located in Flood Zone 1 and within a CDA, a Flood Risk Assessment (FRA) is required and the Council may also request Sustainable Drainage Scheme (SuDS) features to be included within the proposed development.

The 0.1% AP (1 in 1000 year) surface water flooding event has been used as a proxy in this instance for the 1% AP (1 in 100 year) plus climate change event, where flooding is confined to the parking / storage areas in the south of the Site.

Surface water flooding flow routes

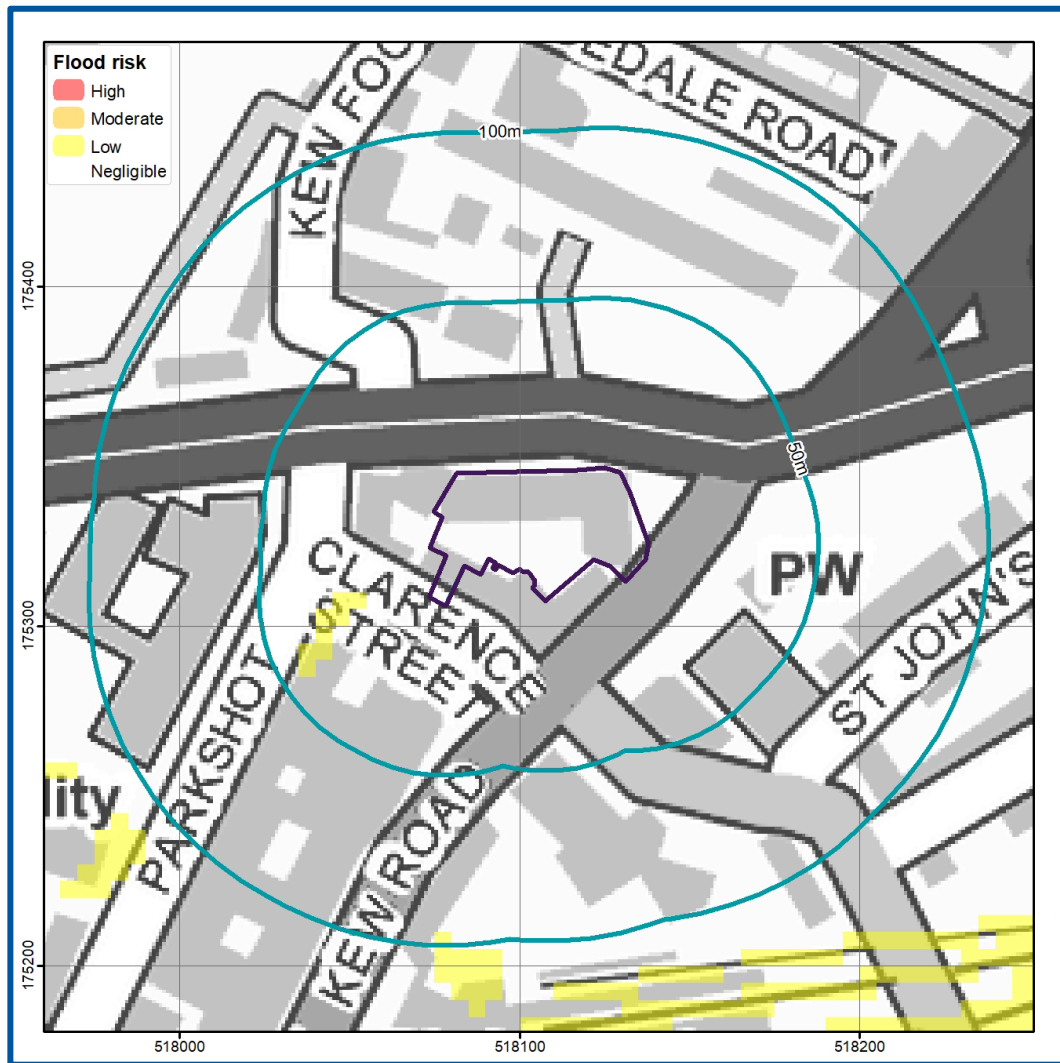
Analysis of OS mapping, ground elevation data and the EA's pluvial flow route mapping in the 1 in 1000 year (Low probability) event confirms the Site is not located on a potential overland flow route.

Groundwater flooding

Groundwater flooding occurs when sub-surface water emerges from the ground at the surface or into Made Ground and structures. This may be as a result of persistent rainfall that recharges aquifers until they are full; or maybe as a result of high river levels, or tides, driving water through near-surface deposits. Flooding may last a long time compared to surface water flooding, from weeks to months. Hence the amount of damage that is caused to property may be substantially higher.

Groundwater Flood Risk screening data (Figure 10) indicates that there is a Negligible risk of groundwater flooding at surface in the vicinity from permeable superficial deposits during a 1 in 100 year event.

Figure 10. GeoSmart GW5 Groundwater Flood Risk Map (GeoSmart, 2024)



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Mapped classes within the screening map combine likelihood, possible severity and the uncertainty associated with predicting the subsurface system. The map is a national scale screening tool to prompt site-specific assessment where the impact of groundwater flooding would have significant adverse consequences. Mapping limitations and a number of local factors may reduce groundwater flood risk to land and property even where it lies within mapped groundwater flood risk zones, which do not mean that groundwater floods will occur across the whole of the risk area.

A site-specific assessment has been undertaken to refine the groundwater risk screening information on the basis of site-specific datasets (see Section 3) including BGS borehole data, and the EA's fluvial and tidal floodplain data (where available) to develop a conceptual groundwater model. The risk rating is refined further using the vulnerability of receptors including occupants and the existing and proposed Site layout, including the presence of basements and buried infrastructure. The presence of any nearby or on-Site surface water features such as drainage ditches, which could intercept groundwater have also been considered.

It is understood the Site contains an existing basement with a floor level set at c. 2.5 m bgl. The risks are higher for basements, buried infrastructure and soakaway systems which may be affected by high groundwater levels.

According to a review of the hydrogeology (Section 3), the Site is underlain by permeable superficial deposits above low permeability bedrock. A shallow groundwater table may exist within the superficial aquifer. Groundwater levels may rise in the superficial aquifer in a seasonal response to prolonged rainfall recharge which may cause an unusually high peak in groundwater levels during some years.

Despite the presence of an underlying superficial aquifer the Site would only be at risk of groundwater flooding if the water table reaches the base of the Site development (i.e., the basement floor level).

According to a review of the hydrogeology (Section 3), the historical groundwater level (c. 6.31 mAOD) recorded at borehole TQ17NE330 (positioned 80 m to the southwest of the Site) was broadly equivalent to the minimum Site ground level (6.34 mAOD). It is acknowledged that the water level was recorded in 1979 and may not be entirely representative of current conditions beneath the study Site.

Spring lines have not been identified in close proximity to the Site.

The hydrogeological characteristics suggest there is potential for a groundwater table beneath the Site.

The baseline groundwater flood risk rating is Negligible, however, on the basis of the site-specific assessment the groundwater flood risk is considered to be Moderate to High due to the presence of a basement level and also the potential for shallow groundwater levels local to the Site.

Guidance

Moderate Risk - There will be a significant possibility that incidence of groundwater flooding could lead to damage to property or harm to other sensitive receptors at, or near, this location.

High Risk - It is likely that incidence of groundwater flooding will occur which could lead to damage to property or harm to other sensitive receptors at, or near, this location.

Climate change predictions suggest an increase in the frequency and intensity of extremes in groundwater levels. Rainfall recharge patterns will vary regionally resulting in changes to average groundwater levels. A rise in peak river levels will lead to a response of increased groundwater levels in adjacent aquifers subject to the predicted climate change increases in peak river level for the local catchment. Sea level rises of between 0.4m and 1m are predicted by 2100, leading to a rise in average groundwater levels in the adjacent coastal aquifer systems, and potential increases in water levels in the associated drainage systems. The 'backing up' of groundwater levels from both coast and tidal estuary locations may extend a significant distance inland and affect infrastructure previously constructed above average groundwater levels.

The impact of climate change on groundwater levels beneath the Site is linked to the variation in rainfall recharge which is uncertain.

Flooding from artificial sources

Artificial sources of flood risk include waterbodies or watercourses that have been amended by means of human intervention rather than natural processes. Examples include reservoirs (and associated water supply infrastructure), docks, sewers and canals. The flooding mechanism associated with flood risk from artificial sources is primarily related to breach or failure of structures (reservoir, lake, sewer, canal, flood storage areas, etc.).

Sewer flooding

The online mapping of the SFRA has identified five indoor incidents of sewer flooding within the vicinity of the Site. It is acknowledged that this mapping appears to cover a large area and is likely not specific to the Site.

Records held by Thames Water indicate that there have been no incidences of flooding related to the surcharging of public sewers at the Site (Thames Water, 2024; Appendix B).

Guidance

Properties classified as “at risk” are those that have suffered, or are likely to suffer, internal flooding from public foul, combined or surface water sewers due to overloading of the sewerage system either once or twice in the ten year reference period. Records held by the sewage utility company provide information relating to reported incidents, the absence of any records does not mean that the Site is not at risk of flooding.

Canal failure

According to Ordnance Survey (OS) mapping, there are no canals within 500 m of the Site.

Water supply infrastructure

Water supply infrastructure is comprised of a piped network to distribute water to private houses or industrial, commercial or institution establishments and other usage points. In urban areas, this represents a particular risk of flooding due to the large amount of water supply infrastructure, its condition and the density of buildings. The risks of flooding to properties from burst water mains cannot be readily assessed.

If more information regarding the condition and history of the water supply infrastructure within the vicinity of the Site is required, then it is advisable to contact the local water supplier Thames Water.

Culverts and bridges

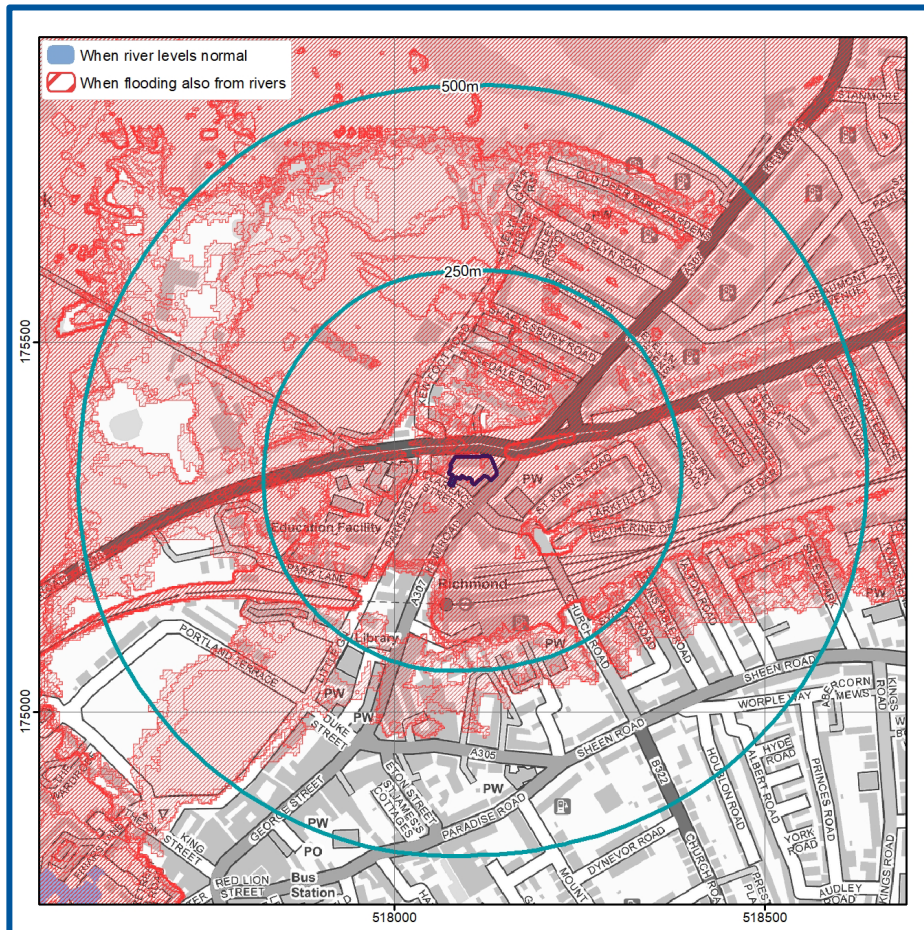
The blockage of watercourses or structures by debris (that is, any material moved by a flowing stream including vegetation, sediment and man-made materials or refuse) reduces flow capacity and raises water levels, potentially increasing the risk of flooding. High water levels can cause saturation, seepage and percolation leading to failure of earth embankments or other structures. Debris accumulations can change flow patterns, leading to scour, sedimentation or structural failure.

Culverts and bridges have not been identified within 50 m of the Site.

Reservoir flooding

According to the EA's Risk of Flooding from Reservoir mapping the Site is at risk of flooding from a number of reservoirs (Figure 11) (EA, 2024).

Figure 11. EA Risk of Reservoir Flooding (EA, 2024)



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Guidance

The risk of reservoir flooding is related to the failure of a large reservoir (holding over 25,000 m³ of water) and is based on the worst-case scenario. Reservoir flooding is extremely unlikely to occur (EA, 2024).

5. Flood risk from the development



Floodplain storage

Where flood storage from any source of flooding is to be lost as a result of development, on-site level-for-level compensatory storage, accounting for the predicted impacts of climate change over the lifetime of the development, should be provided. Where it is not possible to provide compensatory storage on site, it may be acceptable to provide it off-site if it is hydraulically and hydrologically linked.

The loss of floodplain storage is less likely to be a concern in areas benefitting from appropriate flood risk management infrastructure or where the source of flood risk is solely tidal.

The area proposed for development is unlikely to be impacted by a 1 in 100 year + climate change event from any source and the changes to the development footprint are minor. A loss of floodplain storage is therefore considered to be unlikely and hence compensation storage is not required.

Drainage and run-off

Based on the topography and low surface water flood risk in the vicinity, interference or interaction with overland flow paths and inflows from off-Site is considered unlikely.

Any changes to the existing drainage system will be undertaken in accordance with best practice and care will be taken to ensure the new development does not overload/block any existing drainage or flow pathways to/from the Site.

6. Suitability of the proposed development



The information below outlines the suitability of proposed development in relation to national and local planning policy.

National policy and guidance

The aims of the national planning policies are achieved through application of the Sequential Test and in some cases the Exception Test.

Guidance

Sequential test: The aim of this test is to steer new development towards areas with the lowest risk of flooding (NPPF, 2023). Reasonably available sites located in Flood Zone 1 should be considered before those in Flood Zone 2 and only when there are no reasonably available sites in Flood Zones 1 and 2 should development in Flood Zone 3 be considered.

Exception test: In some cases, this may need to be applied once the Sequential Test has been considered. For the exception test to be passed it must be demonstrated that the development would provide wider sustainability benefits to the community that outweigh flood risk and a site-specific FRA must demonstrate that the development will be safe for its lifetime taking account of the vulnerability of its users, without increasing flood risk elsewhere, and, where possible, will reduce flood risk overall.

Suitability of the proposed development, and whether the Sequential and Exception Tests are required, is based on the Flood Zone the Site is located within and the flood risk vulnerability classification of the existing and proposed development. Some developments may contain different elements of vulnerability and the highest vulnerability category should be used, unless the development is considered in its component parts.

This report has been produced to assess all development types, prior to any development. The vulnerability classification and Flood Zones are compared within the table overleaf (Table 2 of the NPPG (2022)).

As the Site is located within Flood Zone 1, all types of development listed within the Table overleaf are acceptable according to National Policy.

Table 2. Flood risk vulnerability and flood zone ‘incompatibility’ (taken from NPPG, 2022)

| Flood risk vulnerability classification | | Essential infrastructure | Water compatible | Highly vulnerable | More vulnerable | Less vulnerable |
|---|----------------------------------|--------------------------|------------------|-------------------------|-------------------------|-----------------|
| Flood Zone | Zone 1 – low probability | ✓ | ✓ | ✓ | ✓ | ✓ |
| | Zone 2 – medium probability | ✓ | ✓ | Exception test required | ✓ | ✓ |
| | Zone 3a - high probability | Exception test required | ✓ | X | Exception test required | ✓ |
| | Zone 3b – functional flood plain | Exception test required | ✓ | X | X | X |

7. Resilience and mitigation



Based on the flood risk identified at the Site, the national and local policies and guidance and proposed development, the mitigation measures outlined within this section of the report are likely to help protect the development from flooding.

Sea (coastal/tidal) flood mitigation measures

As the Site is not identified as being at risk of flooding from sea (coastal/tidal) sources, mitigation measures are not required.

Rivers (fluvial) flood mitigation measures

As the Site is not identified as being at risk of flooding from fluvial sources, mitigation measures are not required.

Surface water (pluvial) flood mitigation measures

A Low surface water (pluvial) flooding risk has been identified at the Site. In order to ensure the development includes sufficient flood mitigation measures to reduce the risk of pluvial flooding over its lifetime, the flood depths, levels and appropriate mitigation measures have been assessed.

Internal flooding is considered unlikely (i.e., flooding appears to be restricted to external parking areas) however, the following measures are recommended to mitigate the impacts of surface water flooding :

- Landscaping configured to divert water away from the property;
- Sustainable Drainage Systems (SuDS) to help store/intercept flood water;
- Boundary walls/fencing;

In addition, the regular maintenance of any drains and culverts surrounding/on the Site under the riparian ownership of the developer should be undertaken to reduce the flood risk. Raising threshold levels of storage buildings in the southern area of the Site could also be considered.

If these mitigation measures are implemented this would reduce the flood risk to the development from Low to Very Low.

Groundwater flood mitigation measures

A Moderate to High risk of groundwater flooding has been identified at the Site. In order to ensure the development includes sufficient flood mitigation measures to reduce the risk of groundwater flooding over its lifetime, the following mitigation measures are recommended:

- Waterproof tanking of the basement level;
- Interceptor drains;

- Automatic sump to extract flood water; and
- Non-return flap valves on the proposed foul and surface water sewer lines.

If these mitigation measures are implemented this could reduce the flood risk to the development from 'Moderate to High' to 'Moderate to Low'.

Reservoir flood mitigation measures

According to EA data, the Site is at risk from a number of reservoirs. There would be a relatively high rate and onset of flooding associated with a reservoir breach, it is therefore unlikely that safe access could be achieved unless a long warning period was provided. Therefore, occupants should get to the highest level of the building as possible and contact the emergency services.

Other flood risk mitigation measures

As the Site is not identified as at risk from other sources, mitigation measures are not required.

Residual flood risk mitigation measures

The risk to the Site has been assessed from all sources of flooding and appropriate mitigation and management measures proposed to keep the users of the development safe over its lifetime. There is however a residual risk of flooding associated with the potential for failure of mitigation measures if regular maintenance and upkeep isn't undertaken. If mitigation measures are not implemented or maintained, the risk to the development will remain as the baseline risk.

Further flood mitigation information

More information on flood resistance, resilience and water entry can be found here: http://www.planningportal.gov.uk/uploads/br/flood_performance.pdf

www.knowyourfloodrisk.co.uk

Emergency evacuation - safe access / egress and safe refuge

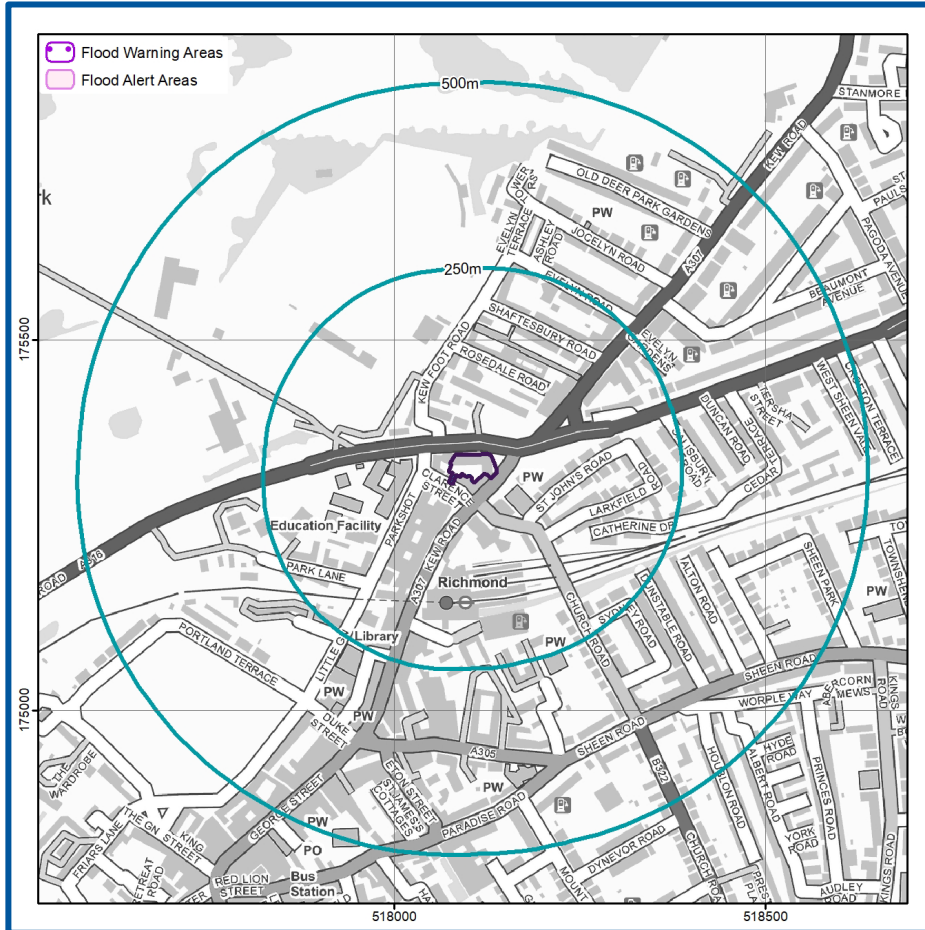
An area of safe refuge should be sufficient in size for all potential users and be reasonably accessible to the emergency services.

Emergency evacuation from the development and the Site should only be undertaken in strict accordance with any evacuation plans produced for the Site, with an understanding of the flood risks at the Site including available mitigation, the vulnerability of occupants and preferred evacuation routes.

Flood warnings

The EA operates a flood warning service in all areas at risk of flooding; this is available on their website: <https://www.gov.uk/check-flood-risk>. The Site is not located in an area covered by flood warnings or alerts (see Figure 12).

Figure 12. EA Flood Warning Coverage for the local area (EA, 2024).



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Other relevant information

It is recommended that main communication lines required for contacting the emergency services, electricity sockets/meters, water supply and first aid stations and supplies are not compromised by flood waters. Where possible these should all be raised above the extreme flood level.

8. Conclusions and recommendations



Table 3. Risk ratings following Site analysis

| Source of Flood Risk | Baseline ¹ | After analysis ² | After Mitigation ³ |
|--|-----------------------|-----------------------------|-------------------------------|
| River (fluvial) flooding | Very Low | | N/A |
| Sea (coastal/tidal) flooding | Very Low | | N/A |
| Surface water (pluvial) flooding | Very Low to Low | | Very Low |
| Groundwater flooding | Negligible | Moderate to High | Moderate to Low |
| Other flood risk factors present (Reservoir) | Yes | Yes | Yes |
| Is any other further work recommended? | Yes | Yes | Yes (see below) |

1 BASELINE risks assigned for the whole Site, using national risk maps, including the benefit of EA flood defences.

2 AFTER ANALYSIS modification of risk assessment based on detailed site specific analysis including some or all of the following: flood model data, high resolution mapping, building location, access routes, topographic and CCTV surveys.

3 AFTER MITIGATION risks include risks to proposed development / asset and occupants if mitigation measures recommended in this report are implemented, including the impacts of climate change.

*N/A indicates where mitigation is not required.

Table 4 provides a summary of where the responses to key questions are discussed in this report. Providing the recommended mitigation measures are put in place it is likely that flood risk to this Site will be reduced to an acceptable level.

Less vulnerable developments in a Flood Zone 1 are acceptable according to the NPPF and providing the recommended mitigation measures are put in place (see previous sections) it is likely that flood risk to this Site will be reduced to an acceptable level.

Table 4. Summary of responses to key questions in the report

| | |
|---|---|
| Key sources of flood risks identified | Groundwater, surface water, reservoirs (see Section 4). |
| Are standard mitigation measures likely to provide protection from flooding to/from the Site? | Yes (see Section 7). |
| Is any further work recommended? | Yes (see executive summary and Section 7). |

9. Further information



The following table includes a list of additional products by GeoSmart:

| Additional GeoSmart Products | | | |
|------------------------------|--|--|---|
| ✓ | <p>Additional assessment:</p> <p>SuDSmart Report</p> |  | <p>The SuDSmart Report range assesses which drainage options are available for a Site. They build on technical detail starting from simple infiltration screening and work up to more complex SuDS Assessments detailing alternative options and designs.</p> <p>Please contact info@geosmartinfo.co.uk for further information.</p> |
| ✓ | <p>Additional assessment:</p> <p>EnviroSmart Report</p> |  | <p>Provides a robust desk-based assessment of potential contaminated land issues, taking into account the regulatory perspective.</p> <p>Our EnviroSmart reports are designed to be the most cost effective solution for planning conditions. Each report is individually prepared by a highly experienced consultant conversant with Local Authority requirements.</p> <p>Ideal for pre-planning or for addressing planning conditions for small developments. Can also be used for land transactions.</p> <p>Please contact info@geosmartinfo.co.uk for further information.</p> |



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Glossary

General terms

| | |
|---------------------------------------|---|
| BGS | British Geological Survey |
| EA | Environment Agency |
| GeoSmart groundwater flood risk model | GeoSmart's national groundwater flood risk model takes advantage of all the available data and provides a preliminary indication of groundwater flood risk on a 50m grid covering England and Wales. The model indicates the risk of the water table coming within 1 m of the ground surface for an indicative 1 in 100 year return period scenario. |
| Dry-Island | An area considered at low risk of flooding (e.g. In a Flood Zone 1) that is entirely surrounded by areas at higher risk of flooding (e.g. Flood Zone 2 and 3) |
| Flood resilience | Flood resilience or wet-proofing accepts that water will enter the building, but through careful design will minimise damage and allow the re-occupancy of the building quickly. Mitigation measures that reduce the damage to a property caused by flooding can include water entry strategies, raising electrical sockets off the floor, hard flooring. |
| Flood resistance | Flood resistance, or dry-proofing, stops water entering a building. Mitigation measures that prevent or reduce the likelihood of water entering a property can include raising flood levels or installation of sandbags. |
| Flood Zone 1 | This zone has less than a 0.1% annual probability of river flooding |
| Flood Zone 2 | This zone has between 0.1 and 1% annual probability of river flooding and between 0.1% and 0.5 % annual probability sea flooding |
| Flood Zone 3 | This zone has more than a 1% annual probability of river flooding and 0.5% annual probability of sea flooding |
| Functional Flood Plain | An area of land where water has to flow or be stored in times of flood. |
| Hydrologic model | A computer model that simulates surface run-off or fluvial flow. The typical accuracy of hydrologic models such as this is $\pm 0.25\text{m}$ for estimating flood levels at particular locations. |
| OS | Ordnance Survey |
| Residual Flood Risk | The flood risk remaining after taking mitigating actions. |
| SFRA | Strategic Flood Risk Assessment. This is a brief flood risk assessment provided by the local council |

SuDS

A Sustainable drainage system (SuDS) is designed to replicate, as closely as possible, the natural drainage from the Site (before development) to ensure that the flood risk downstream of the Site does not increase as a result of the land being developed. SuDS also significantly improve the quality of water leaving the Site and can also improve the amenity and biodiversity that a Site has to offer. There are a range of SuDS options available to provide effective surface water management that intercept and store excess run-off. Sites over 1 Ha will usually require a sustainable drainage assessment if planning permission is required. The current proposal is that from April 2014 for more than a single dwelling the drainage system will require approval from the SuDS Approval Board (SABs).

Aquifer Types

Principal aquifer

These are layers of rock or drift deposits that have high intergranular and/or fracture permeability - meaning they usually provide a high level of water storage. They may support water supply and/or river base flow on a strategic scale.

Secondary A aquifer

Permeable layers capable of supporting water supplies at a local rather than strategic scale, and in some cases forming an important source of base flow to rivers.

Secondary B aquifer

Predominantly lower permeability layers which may store and yield limited amounts of groundwater due to localised features such as fissures, thin permeable horizons and weathering.

Secondary undifferentiated

Has been assigned in cases where it has not been possible to attribute either category A or B to a rock type due to the variable characteristics of the rock type.

Unproductive Strata

These are rock layers or drift deposits with low permeability that has negligible significance for water supply or river base flow.

NPPF (2023) terms

Exception test

Applied once the sequential test has been passed. For the exception test to be passed it must be demonstrated that the development provides wider sustainability benefits to the community that outweigh flood risk and a site-specific FRA must demonstrate that the development will be safe for its lifetime taking account of the vulnerability of its users, without increasing flood risk elsewhere, and, where possible, will reduce flood risk overall.

Sequential test

Aims to steer new development to areas with the lowest probability of flooding.

Essential infrastructure

Essential infrastructure includes essential transport infrastructure, essential utility infrastructure and wind turbines.

| | |
|-------------------|--|
| Water compatible | Water compatible land uses include flood control infrastructure, water-based recreation and lifeguard/coastal stations. |
| Less vulnerable | Less vulnerable land uses include police/ambulance/fire stations which are not required to be operational during flooding and buildings used for shops/financial/professional/other services. |
| More vulnerable | More vulnerable land uses include hospitals, residential institutions, buildings used for dwelling houses/student halls/drinking establishments/hotels and sites used for holiday or short-let caravans and camping. |
| Highly vulnerable | Highly vulnerable land uses include police/ambulance/fire stations which are required to be operational during flooding, basement dwellings and caravans/mobile homes/park homes intended for permanent residential use. |

Data Sources

| | |
|---|---|
| Aerial Photography | Contains Ordnance Survey data © Crown copyright and database right 2024 BlueSky copyright and database rights 2024 |
| Bedrock & Superficial Geology | Contains British Geological Survey materials © NERC 2024 Ordnance Survey data © Crown copyright and database right 2024 |
| Flood Risk (Flood Zone/RoFRS/Historic Flooding/Pluvial/Surface Water Features/Reservoir/ Flood Alert & Warning) | Environment Agency copyright and database rights 2024 Ordnance Survey data © Crown copyright and database right 2024 |
| Flood Risk (Groundwater) | GeoSmart, BGS & OS GW5 (v2.4) Map (GeoSmart, 2024) Contains British Geological Survey materials © NERC 2024 Ordnance Survey data © Crown copyright and database right 2024 |
| Location Plan | Contains Ordnance Survey data © Crown copyright and database right 2024 |
| Topographic Data | OS LiDAR/EA Contains Ordnance Survey data © Crown copyright and database right 2024 Environment Agency copyright and database rights 2024 |

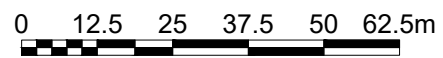
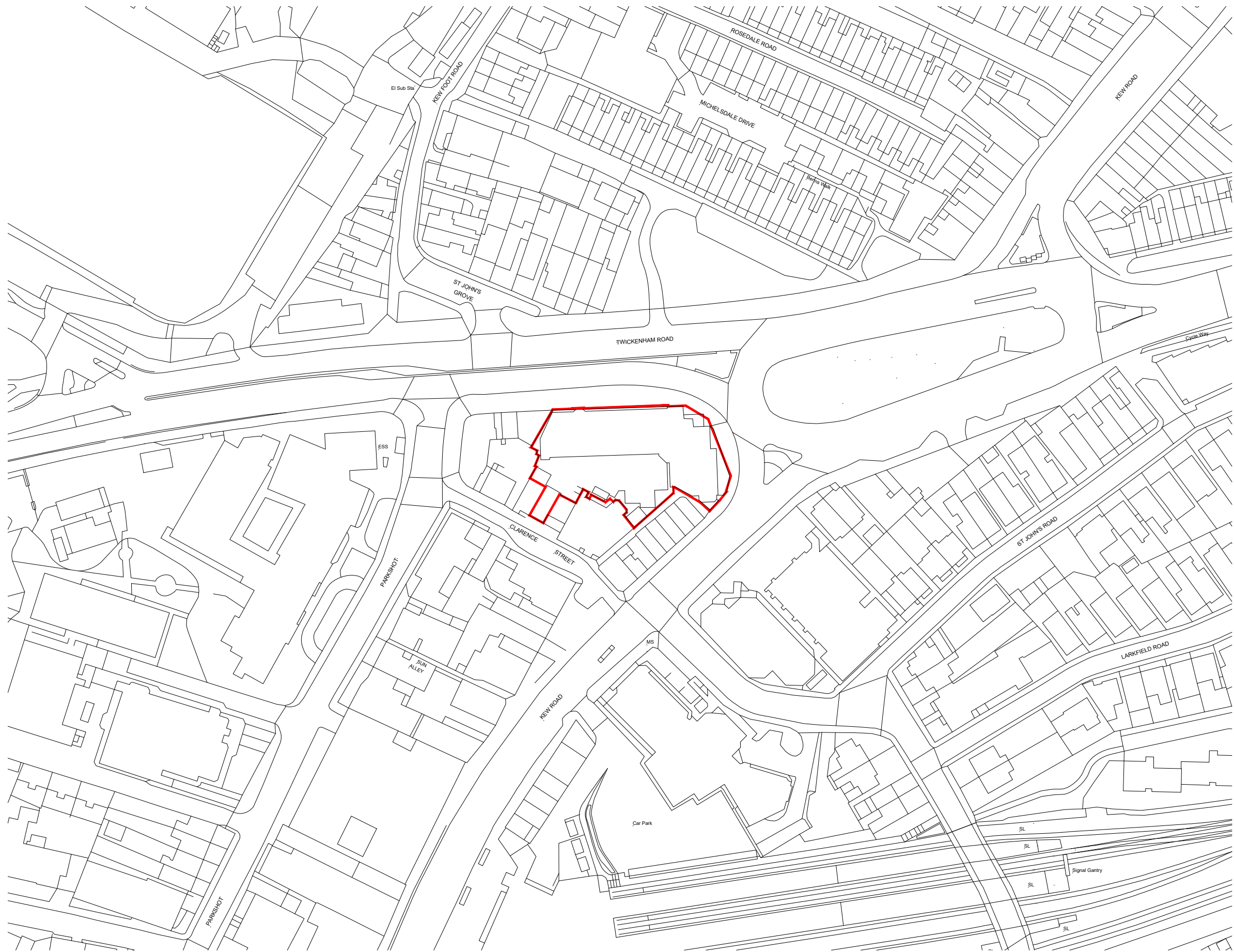
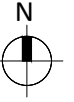
11. Appendices



Appendix A



Site plans

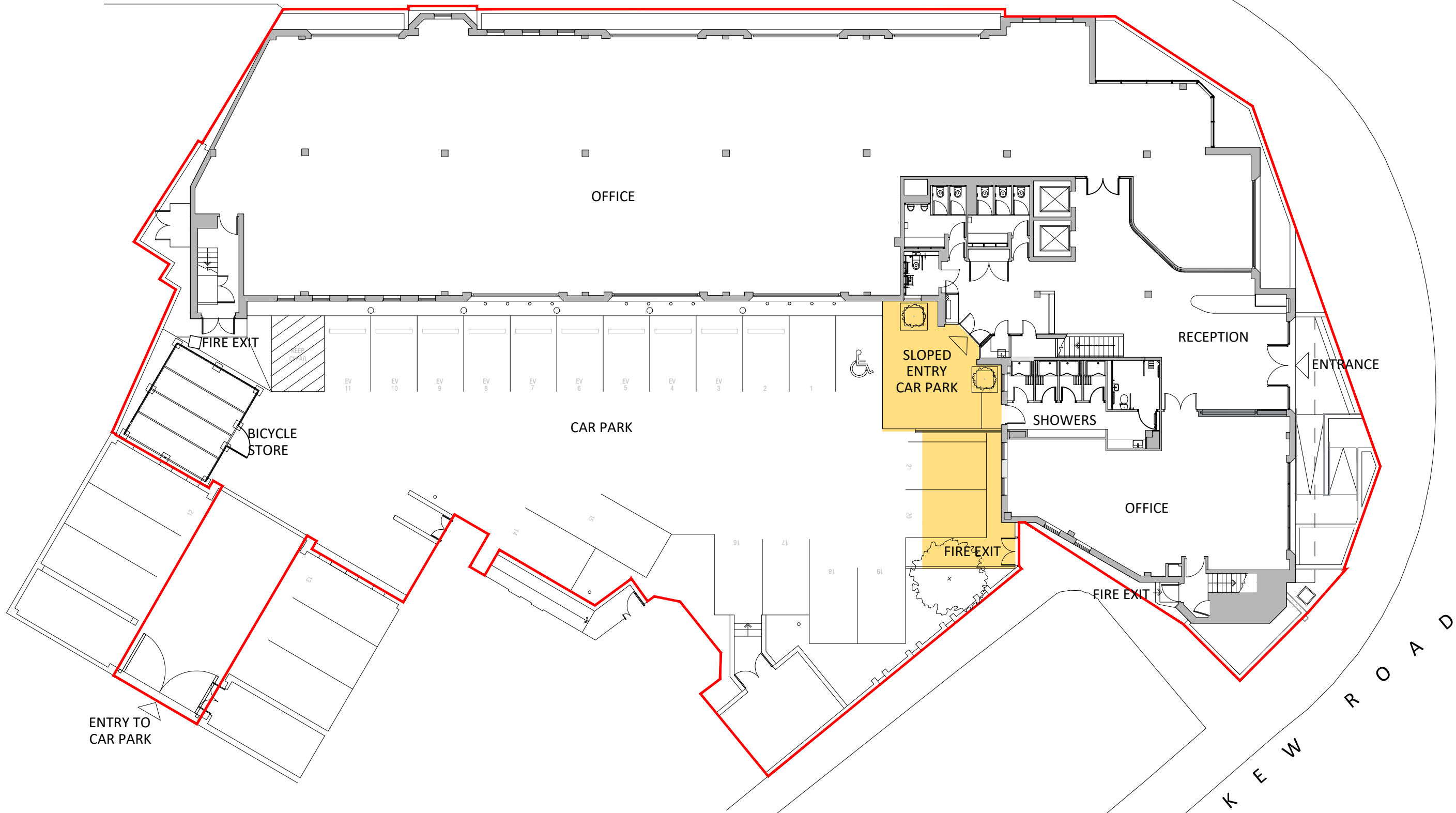
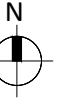


63 KEW ROAD, RICHMOND

SITE LOCATION PLAN

| Drawn By: | Checked By: | Authorised By: | Revision By: | Rev Auth By: | |
|-----------|-------------|----------------|----------------|--------------|---|
| DM | JD | JD | | | Midmoor House, 1-2 Kew Rd Richmond TW9 2NQ |
| Date | Scale | Drawing No. | Revision date: | Rev | |
| 22/04/24 | 1:1250@A3 | 1451-PL-0001 | | | t: +44 (0) 20 8332 3900 e: info@mydn-a.com www.mydn-a.com |

T W I C K E N H A M R O A D



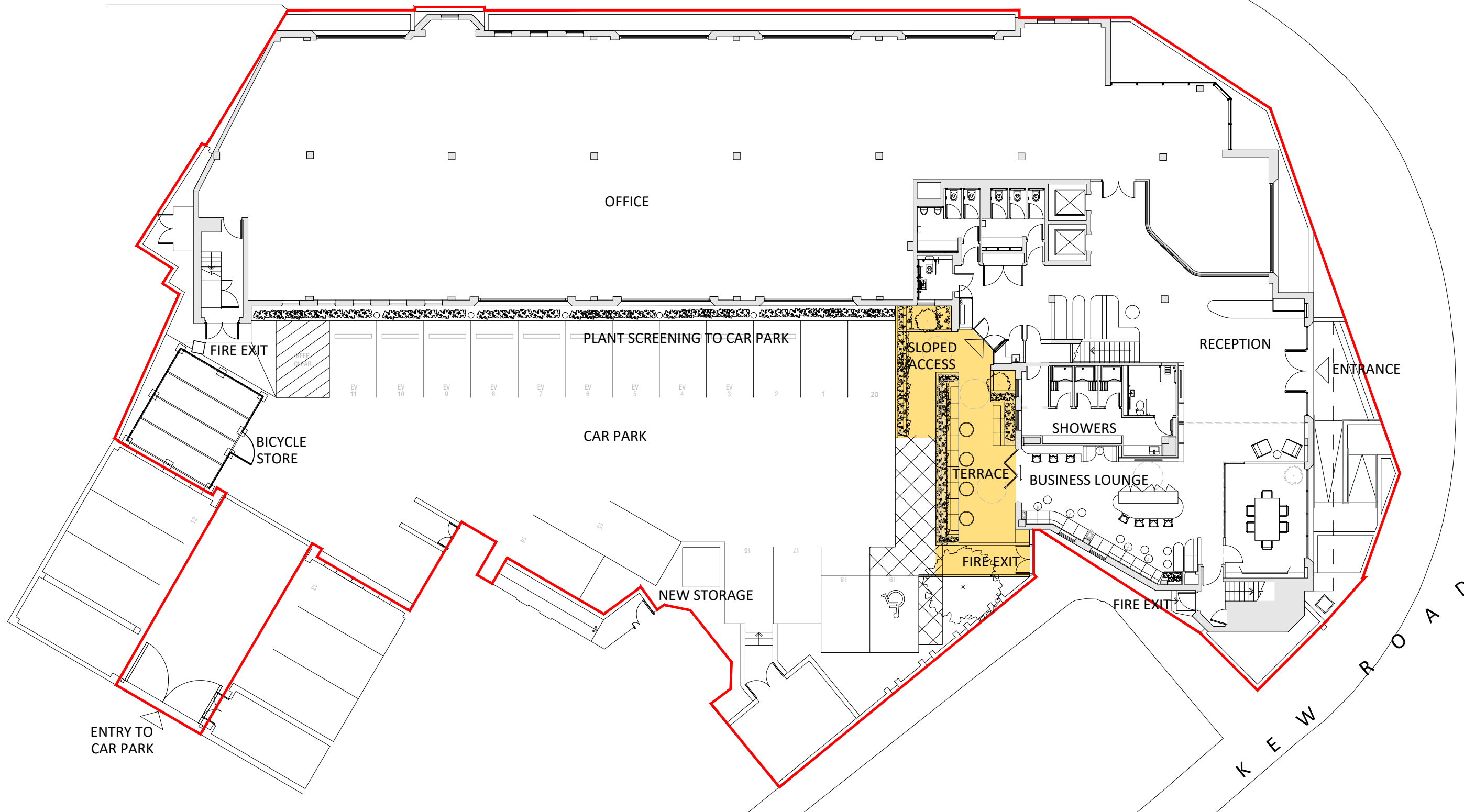
63 KEW ROAD, RICHMOND

EXISTING BLOCK PLAN

| | | | | | |
|-----------|-------------|----------------|----------------|--------------|--|
| Drawn By: | Checked By: | Authorised By: | Revision By: | Rev Auth By: | Midmoor House, 1-2 Kew Rd Richmond TW9 2NQ t: +44 (0) 20 8332 3900 e: info@mydn-a.com www.mydn-a.com |
| DM | JD | JD | | | |
| Date | Scale | Drawing No. | Revision date: | Rev | |
| 22/04/24 | 1:200@A3 | 1451-PL-0010 | | | |



T W I C K E N H A M R O A D



63 KEW ROAD, RICHMOND

PROPOSED BLOCK PLAN



| | | | | | |
|-----------|-------------|----------------|----------------|--------------|--|
| Drawn By: | Checked By: | Authorised By: | Revision By: | Rev Auth By: | Midmoor House, 1-2 Kew Rd Richmond TW9 2NQ t: +44 (0) 20 8332 3900 e: info@mydn-a.com www.mydn-a.com |
| DM | JD | JD | | | |
| Date | Scale | Drawing No. | Revision date: | Rev | |
| 22/04/24 | 1:200@A3 | 1451-PL-0020 | | | |



Thames Water sewer flooding history

Sewer Flooding

History Enquiry



Property Searches

GeoSmart Information Ltd

Bellstone

Search address supplied Notonthehighstreet Enterprises
63
Kew Road
Richmond
TW9 2NQ

Your reference 82626

Our reference SFH/SFH Standard/2024_5011797

Received date 26 June 2024

Search date 26 June 2024



Thames Water Utilities Ltd
Property Searches, PO Box 3189, Slough SL1 4WW



searches@thameswater.co.uk
www.thameswater-propertysearches.co.uk



0800 009 4540

Sewer Flooding

History Enquiry



Property Searches

Search address supplied: Notonthehighstreet Enterprises,63,Kew Road,Richmond,TW9 2NQ

This search is recommended to check for any sewer flooding in a specific address or area

TWUL, trading as Property Searches, are responsible in respect of the following:-

- (i) any negligent or incorrect entry in the records searched;
- (ii) any negligent or incorrect interpretation of the records searched;
- (iii) and any negligent or incorrect recording of that interpretation in the search report
- (iv) compensation payments



Thames Water Utilities Ltd
Property Searches, PO Box 3189, Slough SL1 4WW



searches@thameswater.co.uk
www.thameswater-propertysearches.co.uk



0800 009 4540

History of Sewer Flooding

Is the requested address or area at risk of flooding due to overloaded public sewers?

The flooding records held by Thames Water indicate that there have been no incidents of flooding in the requested area as a result of surcharging public sewers.

For your guidance:

- A sewer is “overloaded” when the flow from a storm is unable to pass through it due to a permanent problem (e.g. flat gradient, small diameter). Flooding as a result of temporary problems such as blockages, siltation, collapses and equipment or operational failures are excluded.
- “Internal flooding” from public sewers is defined as flooding, which enters a building or passes below a suspended floor. For reporting purposes, buildings are restricted to those normally occupied and used for residential, public, commercial, business or industrial purposes.
- “At Risk” properties are those that the water company is required to include in the Regulatory Register that is presented annually to the Director General of Water Services. These are defined as properties that have suffered, or are likely to suffer, internal flooding from public foul, combined or surface water sewers due to overloading of the sewerage system more frequently than the relevant reference period (either once or twice in ten years) as determined by the Company’s reporting procedure.
- Flooding as a result of storm events proven to be exceptional and beyond the reference period of one in ten years are not included on the At Risk Register.
- Properties may be at risk of flooding but not included on the Register where flooding incidents have not been reported to the Company.
- Public Sewers are defined as those for which the Company holds statutory responsibility under the Water Industry Act 1991.
- It should be noted that flooding can occur from private sewers and drains which are not the responsibility of the Company. This report excludes flooding from private sewers and drains and the Company makes no comment upon this matter.
- For further information please contact Thames Water on Tel: 0800 316 9800 or website www.thameswater.co.uk



Thames Water Utilities Ltd
Property Searches, PO Box 3189, Slough SL1 4WW



searches@thameswater.co.uk
www.thameswater-propertysearches.co.uk



0800 009 4540



Environment Agency LiDAR ground elevation data

Contours

— 1.0m intervals

— 0.25m intervals

Site elevation range

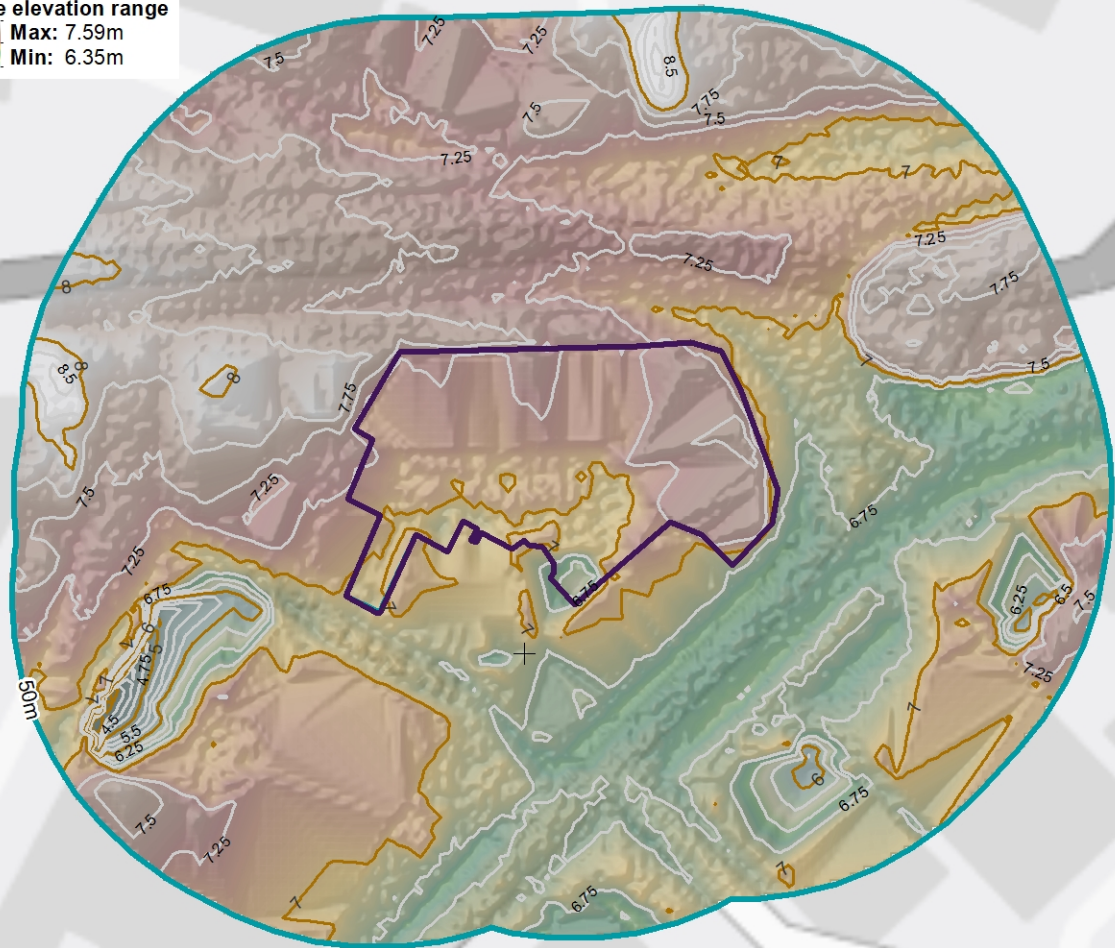
Max: 7.59m

Min: 6.35m

LIDAR data sourced from TQ17ne at 1m resolution
One or more 5km tiles are missing hence weird looking contours

175400

175300



Contains OS data

518100

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- monitor their compliance with the Code.

Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.

TPOs contact details:

The Property Ombudsman scheme

Milford House

43-55 Milford Street

Salisbury

Wiltshire SP1 2BP

Tel: 01722 333306

Fax: 01722 332296

Email: admin@tpos.co.uk

You can get more information about the PCCB from www.propertycodes.org.uk. Please ask your search provider if you would like a copy of the search code

Complaints procedure

GeoSmart Information Limited is registered with the Property Codes Compliance Board as a subscriber to the Search Code. A key commitment under the Code is that firms will handle any complaints both speedily and fairly. If you want to make a complaint, we will:

- Acknowledge it within 5 working days of receipt.
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt.
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time.
- Provide a final response, in writing, at the latest within 40 working days of receipt.
- Liaise, at your request, with anyone acting formally on your behalf.

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs): Tel: 01722 333306, E-mail: admin@tpos.co.uk.

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision. Complaints should be sent to:

Martin Lucass

Commercial Director

GeoSmart Information Limited

Suite 9-11, 1st Floor,

Old Bank Buildings,

Bellstone, Shrewsbury, SY1 1HU

Tel: 01743 298 100

martinlucass@geosmartinfo.co.uk

12. Terms and conditions, CDM regulations and data limitations



Terms and conditions can be found on our website:

<http://geosmartinfo.co.uk/terms-conditions/>

CDM regulations can be found on our website:

<http://geosmartinfo.co.uk/knowledge-hub/cdm-2015/>

Data use and limitations can be found on our website:

<http://geosmartinfo.co.uk/data-limitations/>