

Survey Confirmation	Job Number:	2025 1603	Page 1 of 16
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Surveyor	Mike Jackson	Survey Version	Two	Date	05/12/2024
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Customer Details		Product Details					
Contractor		Colour(s)	As Per Each Specification				
Customer Ref	Ms Regina Hart	Products/System	CR39	CR45	CR70	B2	B4
Site Address	9 Beresford Avenue Twickenham Greater London	No. of Windows	12				
		No. of Single Doors					
		No. of Double Doors					
		No. of Bi-Fold Doors					
		No. of Patio Doors					
Post Code	TW1 2PY	No. of Bay Poles					
Site Contact	Ms Regina Hart	No. of Bay Pressings	As Per Specified.				
Email Address		Other (Specify)					
Phone		Estimated Lead Time	Approx 20 weeks from order				

Property Detail

Is the installation into new build?	N	Is scaffolding required?	Y
Is the property in a conservation area or a listed building?	Y	Location:	As per the H & S Page.
If yes, has planning permission been granted?	N	Is parking available?	Y
Are building regulations required?	Y	Location:	On the Drive or Road With Permit
Misc. property Information:			
The client to accept THWC are not responsible for the Conservation Planning Application Required.			

Health & Safety • A H&S report to be completed for all contracts • Installation will comply with fire regs.

Has a risk assesment been carried out?	Y	Disclaimer	
Are there any significant hazards or risks?	Y	The Heritage Window Company accepts no responsibility or liability for the disconnection and reconnection of any item unless expressly stated.	
Does opening ventilation comply with regulations?	Y		
Do the current window meet fire regulations?	Y		
Will the instal maintain or enhance fires escape?	Y		
Is a gas, oil or solid fuel burning appliance present?	N	Items to be disconnected by the client prior to installation	
Are we moving a gas ventilator?	N		
Is a replacement gas ventilator required?	N		

Declaration	
The surveyor has discussed the survey with me in full & I agree to the designs & all the other details finalised during the visit. I confirm that all special requirements & information relevant to the order, including everything that was discussed with the salesperson, has been disclosed to the surveyor. I therefore authorise The Heritage Window Company to proceed with the manufacture in accordance with my delivery requirements.	
Customer Signature	Date

Have we previously installed in this property?	NO	Variation of Contract?	<i>(any variation could effect the cost)</i>	YES
Do the colours match? (correct colour/finish)	N/A	<i>Reasons for/of variation</i> See Page 3 for all of the specific variations.		
Does the glass match? (glazing bars, duplex, etc)	N/A			
<i>Any other relevant info for this installation.</i> <i>Quotation Special Requirement 3rd Bullet Point : - Traditional black handles to item 1 & Traditional nickel chrome handles to all other items. All are to be the Cranked Type/Style.</i>				

Production Notes

All as per within this survey document.

N.B. Items 1A & B, = RAL 9005 Matt Black Inside and Outside.

N.B. Items 2A & B, 3, 4, 5, 6, 7, and 8, = RAL 9010 Matt White Inside and RAL 9005 Matt Black Outside.

Installation Notes

The client will arrange for removal and disposal of the Secondary Glazing and the associated framing, trims etc, also the re-decoration of these areas is to be carried out by others.

All Items = The careful removal of the steel windows fitted direct to brick in the painted rendered openings.

N.B. Care require of the internal Quarry tiled ledges and the external creasing tiled cills.

Items 1, and 2, = To retain the existing structural bay poles, new pressings required as per Page 6 of 16.

To fit the new Conservation 39 windows back to the plaster lines / the same inside postions, neatly colour code silicone seal.

Floor protection required?	YES	Slippery/unsafe ground conditions?	NO
Fractures in plaster?	NO	Evidence of damp/condensation?	NO
Structural Defects? (detail below)	NO	Pre-existing issues (customer to advise)	NO

Please note; it is not possible to identify if lintels are present when existing windows/doors are in situ. If at point of installation it is found that the structure is unsupported/compromised then it may be necessary to make the aperture structurally sound. This may incur additional charges.

Name & contact details of third party builder/agent	Customer's signature
Name:	Date
Phone:	Surveyor's signature Mike Jackson
email:	Date 05 December 2024

The Specific Variations

All the following changes were as per discussed with the client on survey : -

1. This property is in a Conservation area requiring Planning Consent to change the windows, the client accepts this is not down to The Heritage Window Company, and the client will accept responsibility for this. N.B. The Heritage Window Company are making these windows compliant within the current regulations.

2. Items 1A & B, 2A & B, 3, and 4, Front Conservation 39 Windows are to have 16mm Sealed Units = 4mm glass-8mm black W.E.S.- 4mm glass, all to comply for the planning requirements in this road = As per other Heritage Installations already carried out in this road.

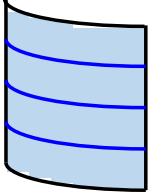
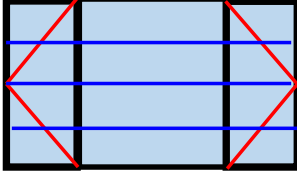
3. The client will arrange for removal and disposal of the Secondary Glazing and the associated framing, trims etc, also the re-decoration of these areas is to be carried out by others.

4. Items 1, and 3, require tube & clip scaffolding, Items 5, 6, 7, and 8, require borards to protect the flat roofs / glass rooflights and guarding rails, Item 5, requires internal stairs access tower scaffold, all for safe working access.

5. Items 1B, 2B, 3, 5, and 7A, B & C, = All to now be styled as within this survey.

6. Items 7A, B & C, To now have Satin Obscure Glass. N.B. Item 7,C also needs to be toughened safety glass = critical location over the bath regulation.

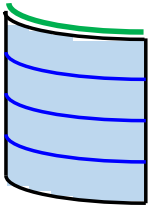
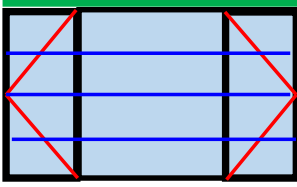
7. Generic information discussed with the client on survey, in particular Item 2,B where the existing steel windows partially open before clashing with the soffitt. Top add on sections specified to the new windows to overcome this issue.

Please give overall manufacturing dimensions, including cills & add-ons.	Item No.	1,A	Item No.	1,B	Item No.	
	Location:	Front Lounge Bay	Location:	Front Lounge Bay	Location:	
Where a cill is required with a dual colour window, please indicate in "Cill Colour" if the inside of the cill has to match the window. If the inside of the cill wont be seen we don't need a dual colour cill.						
	Curved-On-Plan.					

Window Detail	Black Inside & Outside.				Black Inside & Outside.												
Product & Lock Type	Conservation 39				Conservation 39				Espag								
Profile	Mixed Leg (see notes)				Mixed Leg (see notes)												
Frame Colour/Finish	In	9005	M	Out	9005	M	In	9005	M	Out	9005	M	In		Out		
Sash Colour/Finish	In			Out			In	9005	M	Out	9005	M	In		Out		
Height From Floor	Above 800				Above 800												
Dimensions	W	As Spec	H	1206	W	1975	H	1206	W		H						
Transom Drop																	
Mullion Split	565, 845, 565,																
Cill Type (HW/Ali)																	
Cill Depth & Length																	
Cill Colour	In			Out			In			Out			In			Out	
Drainage	Face Drain + Caps				Face Drain + Caps												
Frame Extender	T		L		R		B		T		L		R		B		
Coupling Bar	T		L		R		B		T		L		R		B		
Handle Type	Heritage Cranked																
Handle Colour	Black																
Hinge Type	Egress To Both																
Dummy Hinge	T/H		S/H		T/H		S/H		T/H		S/H						
Amount of T/V's	2 X 4000mm ²																
TV / Colour / Position					4000mm ²	Black	Sash's										

Glazing Detail																
Glass Type	Clear				Clear				Clear							
Obscure Pattern																
Additional Specification	16mm Sealed Units = 4mm glass-8mm black W.E.S.-4mm glass.				16mm Sealed Units = 4mm glass-8mm black W.E.S.-4mm glass.											
Glazing Bar*	19mm Proto Fenestra				19mm Proto Fenestra				19mm Proto Fenestra							
DUPLEX (Y/N) / Colour	No				No				No							
Spacer Bar Colour	Black				Black				Black							
Panel Colour																

Additional Info																
Sub-Frame Req'd Y/N	No				No				No							
Routing Details:																
General Notes:	Notes				Notes				Notes							
	Equal Leg To The Top And No Leg To Both Sides And The Bottom.				Equal Leg To The Top And No Leg To Both Sides And The Bottom.											

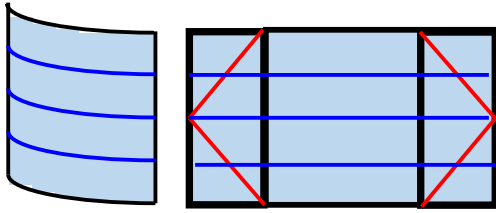
Please give overall manufacturing dimensions, including cills & add-ons.	Item No.	2,A	Item No.	2,B	Item No.	
	Location:	Front Bedroom Bay	Location:	Front Bedroom Bay	Location:	
Where a cill is required with a dual colour window, please indicate in "Cill Colour" if the inside of the cill has to match the window. If the inside of the cill won't be seen we don't need a dual colour cill.						
	Curved-On-Plan.					

Window Detail	White Inside & Black Outside.				White Inside & Black Outside.												
Product & Lock Type	Conservation 39				Conservation 39				Espag								
Profile	Mixed Leg (see notes)				Mixed Leg (see notes)												
Frame Colour/Finish	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M	In		Out		
Sash Colour/Finish	In			Out			In	9010	M	Out	9005	M	In		Out		
Height From Floor	Above 800				Above 800												
Dimensions	W	As Spec	H	1210	W	1975	H	1210	W		H						
Transom Drop																	
Mullion Split					565, 845, 565,												
Cill Type (HW/Ali)																	
Cill Depth & Length																	
Cill Colour	In			Out			In			Out			In			Out	
Drainage	Face Drain + Caps				Face Drain + Caps												
Frame Extender	T	35	L		R		B		T	35	L		R		B		
Coupling Bar	T		L		R		B		T		L		R		B		
Handle Type					Heritage Cranked												
Handle Colour					Chrome												
Hinge Type					Egress To Both												
Dummy Hinge	T/H		S/H		T/H		S/H		T/H		S/H		T/H		S/H		
Amount of T/V's					2 X 4000mm ²												
TV / Colour / Position					4000mm ² Black Sash's												

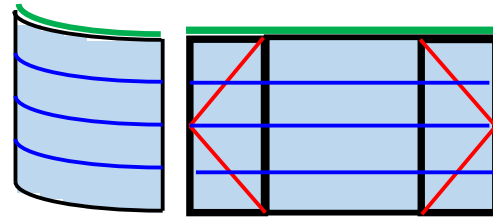
Glazing Detail												
Glass Type	Clear				Clear				Clear			
Obscure Pattern												
Additional Specification	16mm Sealed Units = 4mm glass-8mm black W.E.S.-4mm glass.				16mm Sealed Units = 4mm glass-8mm black W.E.S.-4mm glass.							
Glazing Bar*	19mm Proto Fenestra				19mm Proto Fenestra				19mm Proto Fenestra			
DUPLEX (Y/N) / Colour	No				No				No			
Spacer Bar Colour	Black				Black				Black			
Panel Colour												

Additional Info												
Sub-Frame Req'd Y/N	No				No				No			
Routing Details:												
General Notes:	Notes				Notes				Notes			
	Equal Leg To The Top And No Leg To Both Sides And The Bottom.				Equal Leg To The Top And No Leg To Both Sides And The Bottom.							

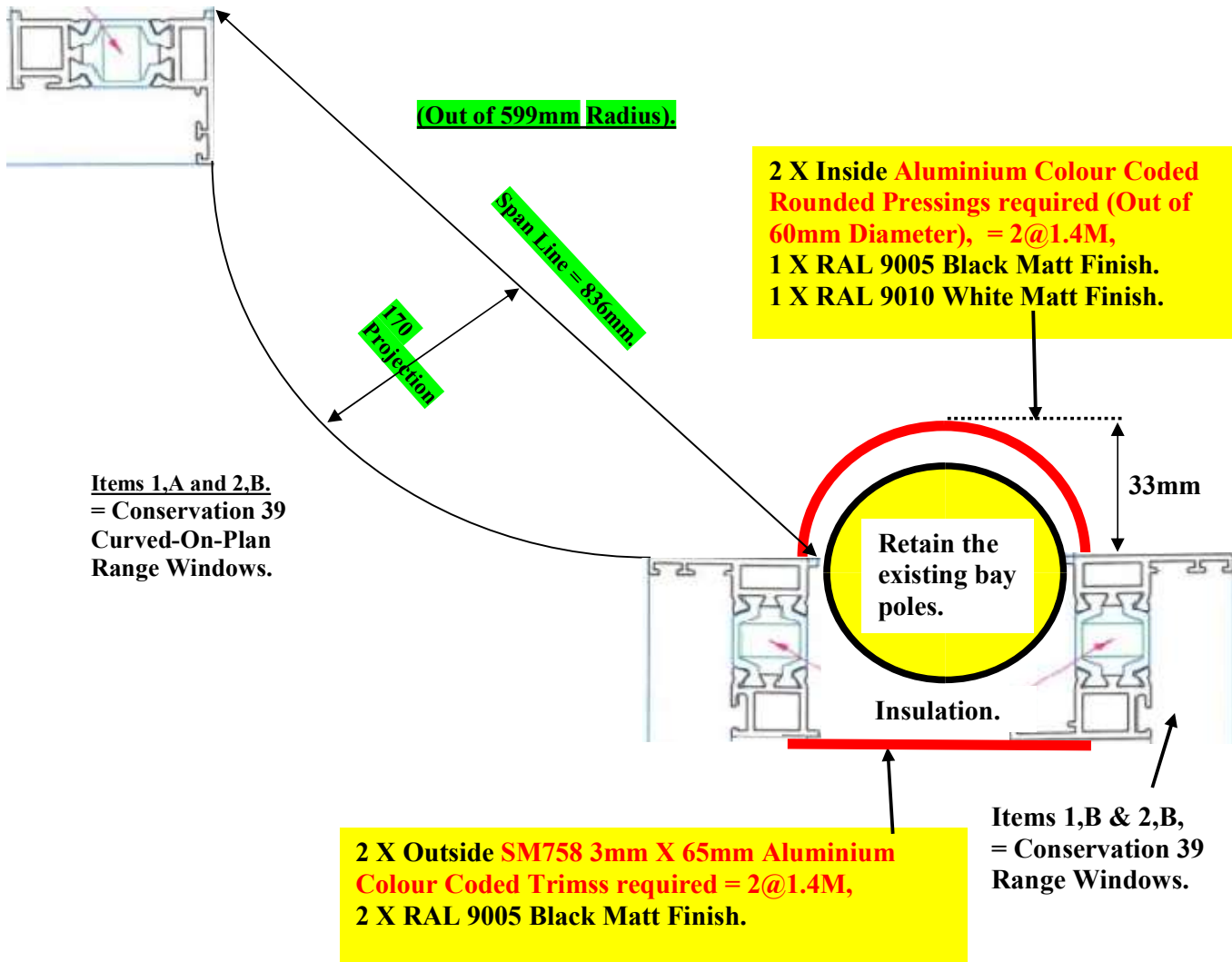
Items 1, & 2, Specification.

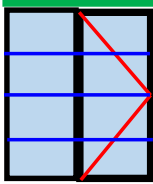
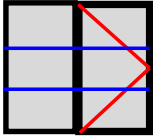


**Items 1A, & B, Front Lounge Bay.
Black Inside & Outside.**



**Items 2A, & B, Front Bedroom Bay.
White Inside & Black Outside.**



Please give overall manufacturing dimensions, including cills & add-ons.	Item No.	3,	Item No.	4,	Item No.	
	Location:	Front Box Bedroom	Location:	Front-Side Downstairs W.C.	Location:	
<i>Where a cill is required with a dual colour window, please indicate in "Cill Colour" if the inside of the cill has to match the window. If the inside of the cill wont be seen we don't need a dual colour cill.</i>						

Window Detail	White Inside & Black Outside.				White Inside & Black Outside.											
Product & Lock Type	Conservation 39		Espag		Conservation 39		Espag									
Profile	Mixed Leg (see notes)				No Leg											
Frame Colour/Finish	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M	In		Out	
Sash Colour/Finish	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M	In		Out	
Height From Floor	Above 800				Above 800											
Dimensions	W	975	H	1215	W	975	H	925	W		H					
Transom Drop																
Mullion Split	475, 500,				475, 500,											
Cill Type (HW/Ali)																
Cill Depth & Length																
Cill Colour	In		Out		In		Out		In		Out		In		Out	
Drainage	Face Drain + Caps				Face Drain + Caps											
Frame Extender	T	35	L		R		B		T		L		R		B	
Coupling Bar	T		L		R		B		T		L		R		B	
Handle Type	Heritage Cranked				Heritage Cranked											
Handle Colour	Chrome				Chrome											
Hinge Type	Egress				Egress											
Dummy Hinge	T/H		S/H		T/H		S/H		T/H		S/H		T/H		S/H	
Peg Stays Y/N / Colour	1 X 4000mm²				1 X 4000mm²											
TV / Colour / Position	4000mm²	Black	Sash		4000mm²	Black	Sash									

Glazing Detail												
Glass Type	Clear				Obscure							
Obscure Pattern					Satin							
Leads	16mm Sealed Units = 4mm glass-8mm black W.E.S.-4mm glass.				16mm Sealed Units = 4mm glass-8mm black W.E.S.-4mm glass.							
Lead Colour/Soldered												
Glazing Bar*	19mm Proto Fenestra				19mm Proto Fenestra							
DUPLEX (Y/N) / Colour	No				No							
Spacer Bar Colour	Black				Black							
Panel Colour												

Additional Info												
Sub-Frame Req'd Y/N	No				No							
Routing Details:												
General Notes:	Notes				Notes				Notes			
	Equal Leg To The Top And No Leg To Both Sides And The Bottom.											

Please give overall manufacturing dimensions, including cills & add-ons.	Item No. 5,	Item No. 6,	Item No. 8,
	Location: Side Stairs	Location: Back Bedroom	Location: Back Office - Bedroom
Where a cill is required with a dual colour window, please indicate in "Cill Colour" if the inside of the cill has to match the window. If the inside of the cill won't be seen we don't need a dual colour cill.			

Window Detail **White Inside & Black Outside.** **White Inside & Black Outside.** **White Inside & Black Outside.**

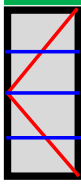

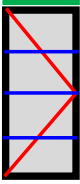
Product & Lock Type	Conservation 39				Conservation 39				Espag				Conservation 39				Espag							
Profile	No Leg								No Leg								No Leg							
Frame Colour/Finish	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M
Sash Colour/Finish	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M
Height From Floor	Above 800								Above 800								Above 800							
Dimensions	W	1464	H	1855	W	2484	H	1220	W	1470	H	1215												
Transom Drop	635																							
Mullion Split	482, 500, 482,								565, 1354, 565,								500, 472, 500,							
Cill Type (HW/Ali)																								
Cill Depth & Length																								
Cill Colour	In		Out		In		Out		In		Out		In		Out									
Drainage	Face Drain + Caps								Face Drain + Caps								Face Drain + Caps							
Frame Extender	T	L	R	B	T	35	L	R	B	T	35	L	R	B	T	L	R	B						
Coupling Bar	T	L	R	B	T	L	R	B	T	L	R	B	T	L	R	B								
Handle Type	Heritage Cranked								Heritage Cranked								Heritage Cranked							
Handle Colour	Chrome								Chrome								Chrome							
Hinge Type	Egress								Egress To Both								Egress To Both							
Dummy Hinge	T/H	S/H	T/H	S/H	T/H	S/H	T/H	S/H																
Peg Stays Y/N / Colour	1 X 4000mm ²								2 X 4000mm ²								2 X 4000mm ²							
TV / Colour / Position	4000mm ²	Black	Sash	4000mm ²	Black	Sash's	4000mm ²	Black	Sash's	4000mm ²	Black	Sash's												

Glazing Detail

Glass Type	Obscure				Clear				Clear			
Obscure Pattern	Flemish											
Leads												
Lead Colour/Soldered												
Glazing Bar*	19mm Proto Fenestra				19mm Proto Fenestra				19mm Proto Fenestra			
DUPLEX (Y/N) / Colour	No		No		No		No					
Spacer Bar Colour	Black				Black				Black			
Panel Colour												

Additional Info

Sub-Frame Req'd Y/N	No				No				No			
Routing Details:												
General Notes:	Notes				Notes				Notes			

Please give overall manufacturing dimensions, including cills & add-ons.	Item No.	7,A	Item No.	7,B	Item No.	7,C
	Location:	Side Bathroom	Location:	Side Bathroom	Location:	Side Bathroom
<i>Where a cill is required with a dual colour window, please indicate in "Cill Colour" if the inside of the cill has to match the window. If the inside of the cill won't be seen we don't need a dual colour cill.</i>						

Window Detail	White Inside & Black Outside.				White Inside & Black Outside.				White Inside & Black Outside.							
Product & Lock Type	Conservation 39		Espag		Conservation 39		Espag		Conservation 39		Espag					
Profile	No Leg				No Leg				No Leg							
Frame Colour/Finish	In	9010	M	Out	9005	M	In	9010	M	Out	9005	M				
Sash Colour/Finish	In	9010	M	Out	9005	M	In			Out						
Height From Floor	Above 800				Above 800				Over The Bath							
Dimensions	W	486	H	1220	W	486	H	1220	W	486	H	1220				
Transom Drop																
Mullion Split																
Cill Type (HW/Ali)																
Cill Depth & Length																
Cill Colour	In		Out		In		Out		In		Out					
Drainage	Face Drain + Caps				Face Drain + Caps				Face Drain + Caps							
Frame Extender	T	35	L		R		B		T	35	L		R		B	
Coupling Bar	T		L		R		B		T		L		R		B	
Handle Type	Heritage Cranked				Heritage Cranked				Heritage Cranked							
Handle Colour	Chrome				Chrome				Chrome							
Hinge Type	Egress				Egress				Egress							
Dummy Hinge	T/H		S/H		T/H		S/H		T/H		S/H					
Peg Stays Y/N / Colour	1 X 4000mm ²				1 X 4000mm ²				1 X 4000mm ²							
TV / Colour / Position	4000mm ²	Black	Sash						4000mm ²	Black	Sash					

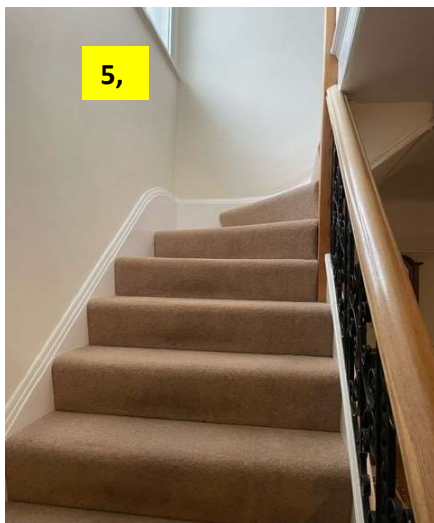
Glazing Detail	Obscure				Obscure				Obscure Toughened			
Glass Type	Obscure				Obscure				Obscure Toughened			
Obscure Pattern	Satin				Satin				Satin			
Leads												
Lead Colour/Soldered												
Glazing Bar*	19mm Proto Fenestra				19mm Proto Fenestra				19mm Proto Fenestra			
DUPLEX (Y/N) / Colour	No				No				No			
Spacer Bar Colour	Black				Black				Black			
Panel Colour												

Additional Info	No				No				No			
Sub-Frame Req'd Y/N	No				No				No			
Routing Details:												
General Notes:	Notes				Notes				Notes			

Photos



Photos



**Item 5, = Awkward Inside access, stair tower scaffold required.
Outside = Onto felt flat roof with glass roof lights to protect.**

Photos



6,



Item 6, = Inside access. Outside = Onto felt flat roof to protect, guarding rails required.



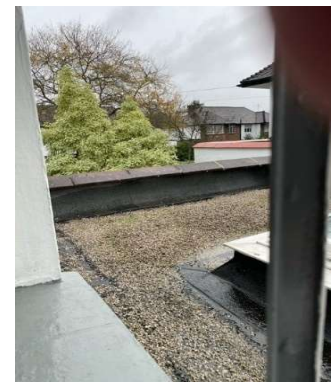
7,C

7,B

7,A



Item 7, = Awkward Inside access. Outside = Onto felt flat roof with glass roof lights to protect.



7,C



7,B



7,A

Photos



Item 8, = Inside access. Outside = Onto felt flat roof to protect, guarding rails required.



Photos



Front to Rear = Side access to the rear.

Photos



Item 5, = Awkward Inside access, stair tower scaffold required. Outside = Onto felt flat roof with glass roof lights to protect.

Item 6, = Inside access. Outside = Onto felt flat roof to protect, guarding rails required.

Item 7, = Awkward Inside access. Outside = Onto felt flat roof with glass roof lights to protect.

Item 8, = Inside access. Outside = Onto felt flat roof to protect, guarding rails required.



Contract Number		2025 1603			
	SAFETY AREA	y	n	SURVEYORS COMMENTS & RECOMMENDED SAFETY CONTROL MEASURES	FITTERS tick to confirm
All	Does the installation or client require CDM compliance?		N		
	Does work at height require specialist MEWP equipment? TOWER / SCAFFOLDING / OTHER	Y		<i>Items 1, and 3, require tube & clip scaffolding, Items 5, 6, 7, and 8, require external borards to protect the flat roofs / glass rooflights and guarding rails, Item 5, requires internal stairs access tower scaffold, all for safe working access.</i>	
	Any fixed high-level windows that need removal / replacement?		N		
	Is any work to be carried out above extensions, conservatories, glass roofs (incl. dormers) etc.?		N		
	Is any work to be undertaken from a flat roof?		N		
	Can ladders be pitched without obstruction? (Note rule of thumb 1.4)	Y			
	Can ladders be used on generally level, stable, surfaces?	Y			
	Ladder length required = 5mtrs / 10mtrs			<i>5m</i>	
	Can windows & frames be easily manoeuvred externally & internally	Y			
	List other safety issues from review: Young children/Animals/Slippery floors/Light coloured carpets? Obstructions? Hazardous materials?			<i>FLOOR PROTECTION REQUIRED IN AND OUT To protect the Quarry tiled ledges, window boards, baths, shower, sinks, etc on the installation.</i>	
	Any specialist support equipment required? (Akrows / boards etc.)		N		
	Is there any Asbestos?		N		
	Are there any electrical, alarm, TV or BT cables that need re-routing		N		
	Can existing fire safety precautions be maintained during work?	Y			
	What safe & secure area can be used to leave materials & equipment while on site?	Y		<i>In the property.</i>	
	Is there a safe area to leave waste materials until site is cleared?	Y		<i>In the garden / van.</i>	
	Can you park / unload without danger to staff / public?	Y		<i>On the Drive or Road With Permit</i>	
	Are there any parking restrictions in the area?		N		
	Any extra labour / trade requirements			<i>Standard 2 man team</i>	
	Minimum PPE equipment required			<i>Standard eye/footwear – Dust mask - -Gloves – Hi-vis etc.</i>	